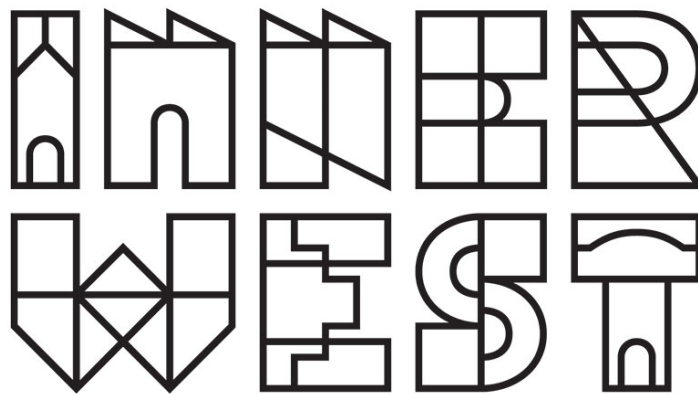


AGENDA



EXTRAORDINARY COUNCIL MEETING

TUESDAY 29 NOVEMBER 2022

6.30PM

Live Streaming of Council Meeting

In the spirit of open, accessible and transparent government, this meeting of the Inner West Council is being streamed live on Council's website. By speaking at a Council meeting, members of the public agree to being recorded and must ensure their speech to the Council is respectful and use appropriate language. A person who uses defamatory, discriminatory or offensive language may be exposed to liability for which Council takes no responsibility. Any part of this meeting that is held in closed session will not be recorded

Pre-Registration to Speak at Council Meetings

Members of the public must register by 2pm of the day of the Meeting to speak at Council Meetings. If you wish to register to speak please fill in a [Register to Speak Form](#), available from the Inner West Council website, including:

- your name;
- contact details;
- item on the Agenda you wish to speak to; and
- whether you are for or against the recommendation in the agenda.
- whether you are speaking in person or online

Are there any rules for speaking at a Council Meeting?

The following rules apply when addressing a Council meeting:

- keep your address to the point, the time allowed for each speaker is limited to three minutes. This time limit applies, no matter how many items are addressed by the speaker;
- when addressing the Meeting you must speak to the Chairperson;
- the Chairperson may curtail public participation where the information being presented is considered repetitive or irrelevant; and
- only 3 speakers for and against an Agenda Item are allowed.

What happens after I submit the form?

You will be contacted by Governance Staff to confirm your registration. If you indicated that you will speak online, you will be provided with a link to the online meeting. Your request will then be added to a list that is shown to the Chairperson on the night of the meeting.

Where Items are deferred, Council reserves the right to defer speakers until that Item is heard on the next occasion.

Accessibility

Inner West Council is committed to ensuring people with a disability have equal opportunity to take part in Council and Committee Meetings. At the Ashfield Council Chambers there is a hearing loop service available to assist persons with a hearing impairment. If you have any other access or disability related participation needs and wish to know more, call 9392 5536.

Persons in the public gallery are advised that under the Local Government Act 1993, a person may NOT record a Council meeting without the permission of Council.

Any persons found recording without authority will be expelled from the meeting.

"Record" includes the use of any form of audio, video and still camera equipment or mobile phone capable of recording speech.

An audio recording of this meeting will be taken for the purpose of verifying the accuracy of the minutes.

Statement of Ethical Obligations

The Mayor and Councillors are bound by the Oath/ Affirmation of Office made at the start of the Council term to undertake their civic duties in the best interests of the people of the Inner West Council and to faithfully and impartially carry out the functions, powers, authorities and discretions vested in them under the Local Government Act or any other Act, to the best of their skill and judgement.

It is also a requirement that the Mayor and Councillors disclose conflicts of interest in relation to items listed for consideration on the Agenda or which are considered at this meeting in accordance with Council's Code of Conduct and Code of Meeting Practice.

PRECIS

- 1 Acknowledgement of Country
- 2 Apologies
- 3 Notice of Webcasting
- 4 Disclosures of Interest
- 5 Moment of Quiet Contemplation
- 6 Public Forum – Hearing from All Registered Speakers
- 7 Reports for Decision

| ITEM | Page |
|---------------------------------------|------|
| C1122(2) Item 1 Annual Report 2021-22 | 5 |

8 Reports with Confidential Information

Reports appearing in this section of the Business Paper contain confidential information in attachments.

The confidential information has been circulated separately.

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| C1122(2) Item 2 Acquisition of Investment Property | 136 |

Item No: C1122(2) Item 1

Subject: ANNUAL REPORT 2021-22

Prepared By: Prue Foreman - Corporate Strategy and Engagement Manager

Authorised By: Michael Daly - Acting Director Community

RECOMMENDATION

That Council endorse the Annual Report 2021-22 (excluding audited financial statements), publish the report on Council's website and notify Office of Local Government.

DISCUSSION

Council's Annual Report provides a summary of key achievements and performance against service and financial commitments as outlined in the Delivery Program and Operational Plan, for the financial year 1 July 2021–30 June 2022.

The achievements are presented under the five strategic directions of the Community Strategic Plan *Our Inner West 2036*.

The Annual Report must include Council's audited financial statements and a range of information required by legislation.

The Annual Report must be finalised within five months of the end of the financial year (by 30 November), published on Council's website and notified to Office of Local Government.

Council has been granted an extension to 15 December 2022 for the submission of the audited financial reports to the Office of Local Government. As such, they do not form part of the current Annual Report document, however, will be included once available.

FINANCIAL IMPLICATIONS

Nil

ATTACHMENTS

1. [Annual Report 2021-22](#)



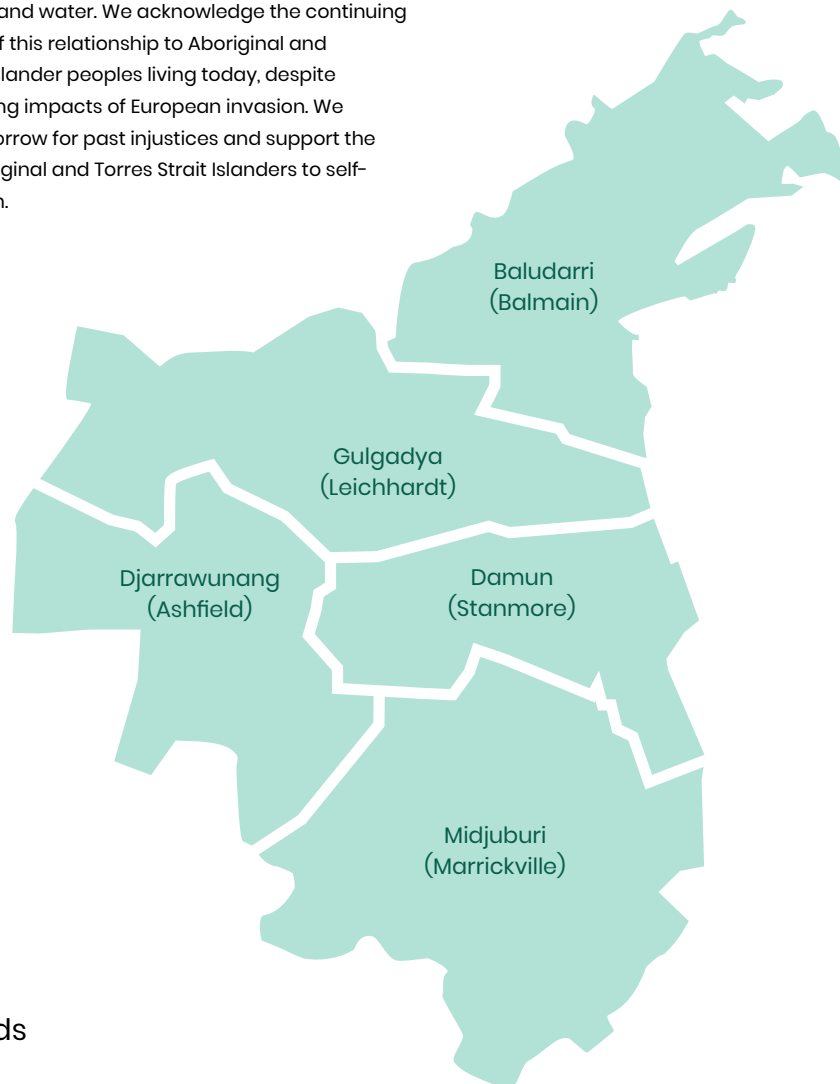
Inner West Council
Annual Report 2021-22

2

Inner West Council Annual Report 2021-22

Council acknowledges the Gadigal and Wangal peoples of the Eora Nation, who are the traditional custodians of the lands in which the Inner West Local Government Area is situated.

We celebrate the survival of Aboriginal and Torres Strait Islander cultures, heritage, beliefs and their relationship with the land and water. We acknowledge the continuing importance of this relationship to Aboriginal and Torres Strait Islander peoples living today, despite the devastating impacts of European invasion. We express our sorrow for past injustices and support the rights of Aboriginal and Torres Strait Islanders to self-determination.



LGA Wards

Balmain Ward – Baludarri (Leather Jacket)
Leichhardt Ward – Gulgadya (Grass Tree)
Ashfield Ward – Djarrawunang (Magpie)
Stanmore Ward – Damun (Port Jackson Fig)
Marrickville Ward – Midjuburi (Lillypilly)



Alternative formats

This document contains important information about the annual performance of Inner West Council.

If you would like information supplied in another language or format, please contact us Monday to Friday, 9am-4pm via these free community services.

Free interpreter via TIS National: 13 14 50

Voice Relay: 1300 555 727

TTY: 133 677

SMS Relay: 0423 677 767

Community Languages

Talk free with an interpreter call 131 450

| | |
|---------------------|--|
| Chinese Simplified | 我们说普通话。如需免费传译服务，请致电131 450，然后请传译员致电02 9392 5000 接通 Inner West市政府。 |
| Traditional Chinese | 我們能說您的語言。如需免費傳譯服務，請致電131 450，然後請傳譯員致電02 9392 5000 接通 Inner West市政府。 |
| Greek | Μιλάμε τη γλώσσα σας. Για να μιλήσετε δωρεάν σε διερμηνέα καλέστε το 131 450. Ζητήστε τους να καλέσουν το Δήμο Inner West Council στο 02 9392 5000. |
| Italian | Parliamo la vostra lingua. Per parlare gratuitamente con un interprete chiamate il numero 131 450. Chiedetegli di chiamare il Comune di Inner West al numero 02 9392 5000. |
| Vietnamese | Chúng tôi nói ngôn ngữ của quý vị. Muốn nói chuyện có thông dịch viên miễn phí, hãy gọi số 131 450. Yêu cầu họ gọi cho Hội đồng Thành phố Inner West qua số 02 9392 5000. |

Contact us

innerwest.nsw.gov.au

Phone: 02 9392 5000 | Email: council@innerwest.nsw.gov.au

Facebook: [/innerwestcouncil](https://www.facebook.com/innerwestcouncil) | Twitter: [/IWCouncil](https://twitter.com/IWCouncil) | Instagram: [@innerwestcouncil](https://www.instagram.com/innerwestcouncil)

Request a service

innerwest.nsw.gov.au/Request

Have your say

YourSay.innerwest.nsw.gov.au

Development Applications

innerwest.nsw.gov.au/RecentDAs

Council Meetings

innerwest.nsw.gov.au/Meetings

Waste and recycling

innerwest.nsw.gov.au/Waste

Libraries 9392 5588

innerwest.nsw.gov.au/Libraries
library@innerwest.nsw.gov.au

Monday – Sunday: Ashfield, Balmain, Leichhardt and Marrickville

Monday – Saturday: Dulwich Hill, Stanmore, Haberfield and St Peters/Sydenham

Aquatics

innerwest.nsw.gov.au/Aquatics

Annette Kellerman Aquatic Centre
Marrickville

Ashfield Aquatic Centre

Dawn Fraser Baths, Balmain

Fanny Durack Aquatic Centre
Petersham

Leichhardt Park Aquatic Centre

Water Play Park
Illawarra Road, Marrickville South

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Welcome to the Annual Report

Inner West Council is proud to present the annual report for the financial year 1 July 2021 – 30 June 2022.

The report outlines our financial and operational performance against the strategic directions, priorities and annual budget set out in Council's Delivery Program and Operational Plan.

It highlights our overall performance including achievements and challenges experienced during the 2021-22 year.

The annual report is one of the key accountability mechanisms between Council and the community and has been prepared in accordance with section 428 of the Local Government Act and Office of Local Government's guidelines.

It also informs Council's employees about how they have contributed to achieving the community's vision for the Inner West.



How to read this report

The report is divided into eight sections:

- **Welcome to the Annual Report** – vision, strategic direction, purpose and values
- **Inner West Overview** – our location, place, people and key statistics
- **The Year in Review** – summary of performance and main activities
- **Governance** – elected Council, committees, community engagement and risk management
- **Organisation** – Council's structure, leadership, workforce profile and safety performance
- **Performance** – detailed performance results by our five strategic directions
- **Statutory Reporting Information** – additional information required by the Local Government Act
- **Financial Report** – audited financial statements

Our vision

We are Inner West, land of the Gadigal and Wangal peoples, whose rich cultures, heritage and history we acknowledge and respect. We are defined by our diversity of people, places and ideas. We are an inclusive, vibrant, caring and progressive community where everyone is welcome, people and nature live in harmony, and creativity is a way of life.



Our Inner West 2036 – Strategic Directions

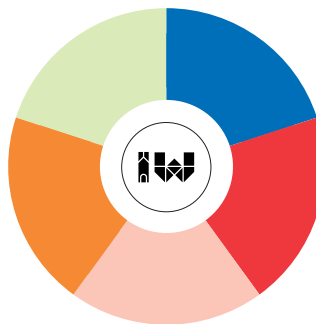
1. An ecologically sustainable Inner West.

Outcomes

- 1.1: The people and infrastructure of Inner West contribute positively to the environment and tackling climate change
- 1.2: Inner West has a diverse and increasing urban forest that supports connected habitats for flora and fauna
- 1.3: The community is water sensitive, with clean, swimmable waterways
- 1.4: Inner West is a zero emissions community that generates and owns clean energy
- 1.5: Inner West is a zero waste community with an active share economy

The Inner West community wants to achieve five Strategic Directions by the year 2036. The Community Strategic Plan *Our Inner West 2036*, sets out the outcomes that describe success, and the strategies for how we will get there.

This high level plan, part of the Integrated Planning and Reporting Framework, guides all Council's work.



2. Unique, liveable, networked neighbourhoods.

Outcomes

- 2.1: Development is designed for sustainability and makes life better
- 2.2: The unique character and heritage of neighbourhoods is retained and enhanced
- 2.3: Public spaces are high-quality, welcoming and enjoyable places, seamlessly connected with their surroundings
- 2.4: Everyone has a roof over their head and a suitable place to call home
- 2.5: Public transport is reliable, accessible, connected and enjoyable
- 2.6: People are walking, cycling and moving around Inner West with ease

3. Creative communities and a strong economy

Outcomes

- 3.1: Creativity and culture are valued and celebrated
- 3.2: Inner West is the home of creative industries and services
- 3.3: The local economy is thriving
- 3.4: Employment is diverse and accessible
- 3.5: Urban hubs and main streets are distinct and enjoyable places to shop, eat, socialise and be entertained

4. Caring, happy, healthy communities

Outcomes

- 4.1: Everyone feels welcome and connected to the community
- 4.2: The Aboriginal community is flourishing, and its culture and heritage continues to strengthen and enrich Inner West
- 4.3: The community is healthy and people have a sense of wellbeing
- 4.4: People have access to the services and facilities they need at all stages of life

5. Progressive local leadership

Outcomes

- 5.1: People are well informed and actively engaged in local decision making and problem solving
- 5.2: Partnerships and collaboration are valued and recognised as vital for community leadership and making positive changes
- 5.3: Government makes responsible decisions to manage finite resources in the best interest of current and future communities

Council endorsed an updated version of the Community Strategic Plan on 1 July 2022 following community engagement, which is available on our website.

Under the NSW Local Government Act, all Councils plan and report to their communities through the Integrated Planning and Reporting Framework.

- **Community Strategic Plan** – sets out the community's vision for at least 10 years into the future and how to get there
- **Delivery Program** – four-year plan that sets out the activities that each elected Council commits to deliver in its term to achieve the vision
- **Operational Plan** – annual plan and budget with detailed actions

- **Resourcing Strategy** – the Long-Term Financial Plan, Workforce Management Plan and Asset Management Strategy that guides the money, people, and equipment needed to deliver the community's vision
- **Community Engagement Strategy** – guides community involvement in Council's planning and delivery of services and infrastructure

Council reports regularly on progress against these plans, including through this Annual Report. See the Performance section for more information.



Our Purpose and Values

Our purpose and values drive the culture of the organisation and our interactions with Inner West communities.

Our purpose

We are here to be of service to our local community and make the Inner West a great place to be.



Our values



Integrity

We are responsive, accountable and will follow through for each other and the community

We are transparent and open about the reasons for our decisions and actions

We create a safe and trusting environment by walking our talk

We are fair and ethical in everything we do

We do what we say we are going to do



Respect

We treat everyone equitably and fairly

We embrace diversity

We acknowledge and value the needs of everyone

We actively seek to listen and understand each other's point of view

We value our environment and always consider our impact

We value feedback from our community and will respond in a timely manner

We actively engage with and deliver for our community



Innovation

We foster creativity and the open exchange of ideas

We value and seek out new ways of doing things and explore opportunities

We pursue excellence in everything we do

We honour what we have while seeking to improve

We adapt and change creatively

We adapt our services for future generations



Compassion

We treat each other with care and keep each other safe

We approach each other and our community with empathy and ask how we can help

We acknowledge our differences and empower each other to succeed

We care about each other and our community's concerns

We nurture relationships and cultivate inclusiveness and unity

We proactively listen to, respond to and support each other



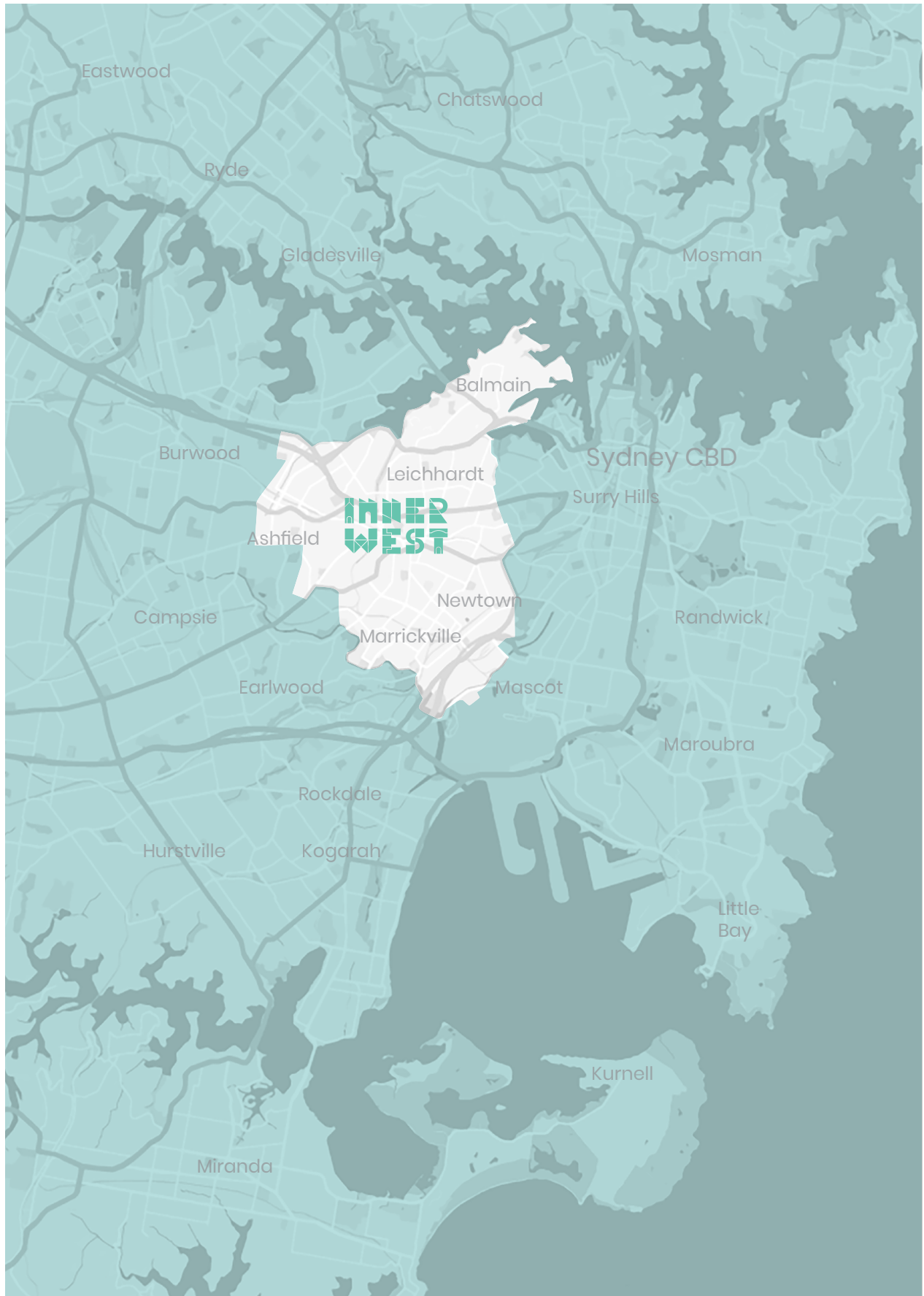
Collaboration

We evolve by working together and learning from each other

We grow by sharing our time and ideas

We celebrate each other's achievements

We work together to achieve our common purpose



Inner West Overview

Inner West Council local government area (LGA) has an estimated resident population of nearly 200,000 people and spans 36km² from the banks of the Parramatta River at Birchgrove in the north east, to the Cooks River at Dulwich Hill in the south west. The Gadigal Wangal Peoples of the Eora Nation are the traditional custodians of the Inner West LGA.

It is a unique area with a special beauty that comes from natural and built environments, and a rich cultural heritage. The people of the Inner West take great pride in their community and have a strong Inner West identity.

Inner West Council was formed in 2016 by the NSW Government which amalgamated Ashfield, Leichhardt and Marrickville Councils.

Today, the Inner West LGA includes the suburbs of Annandale, Ashfield, Balmain (including Balmain East), Birchgrove, Dobroyd Point, Dulwich Hill, Enmore, Haberfield, Leichhardt, Lewisham, Lilyfield, Marrickville, Petersham, Rozelle, Stanmore, St Peters, Summer Hill, Sydenham, Tempe and parts of Ashbury, Camperdown, Croydon, Croydon Park, Hurlstone Park and Newtown.

Our Place and People

Inner West Council LGA is located on the western edge of the CBD and framed by the Parramatta and Cooks rivers, it's a place of culturally diverse, progressive inner city communities and neighbourhoods. People value and respect each other's languages, abilities, sexual orientations, traditions and lifestyles. Bound by a strong sense of social justice, everyone is welcome and can participate in local life. There is a strong sense of belonging.

The Inner West neighbourhoods have unique character and heritage, reflecting the waves of migrants that helped shape the neighbourhoods they called home. The density of housing and population gives Inner West



its distinct vibrancy. Liveability is high, and it's easy to get to and around through multiple options of active and public transport. Parks and open spaces provide relief from the urban environment and are ideal for active and quiet recreation. Busy urban centres and main streets are lively, accessible, and offer a range of quality shopping and places to gather. The street life connects the community and welcomes Sydneysiders and visitors who come to experience Inner West's uniqueness. The night-time economy is thriving.

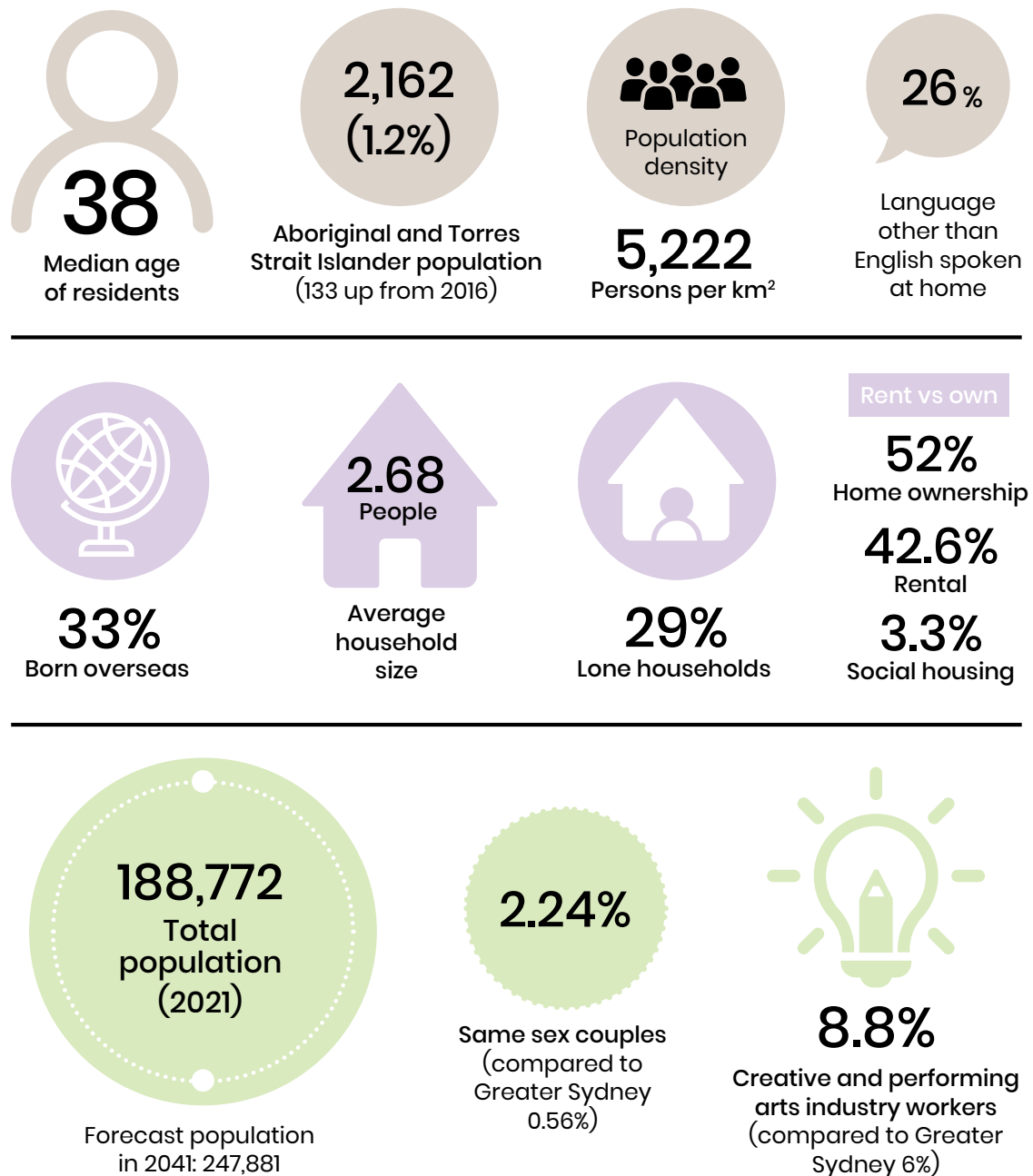
As a hub of independent arts and strong artistic communities, Inner West is an incubator for new ideas, innovation and emerging technologies. It is a magnet for artists, writers, musicians, designers, film makers and knowledge workers seeking an inspiring atmosphere and space to live, work, visit and play in.

Existing bushland is home to native plants and species, including three threatened species – the Powerful Owl, Grey-headed Flying-fox and Eastern Bentwing-bat, one endangered population – the Long-nosed Bandicoot and the endangered Coastal Saltmarsh community. New biodiversity and active transport corridors such as the GreenWay, the Cooks River foreshore and the Bay Run link green infrastructure networks across Inner West. These provide ecological, economic, social and health benefits to the community. The area has a community of volunteers committing thousands of hours of time to biodiversity programs.

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Inner West Council Annual Report 2021-22

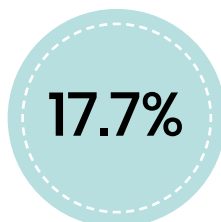
Inner West community profile





Volunteers
14.8%
compared to
11.6% in Greater
Sydney

Disability



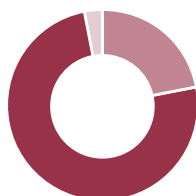
of the Australian
population have disability
(Source: 2018 ABS Survey of
Disability, Ageing and Carers.)



48.2%
Tertiary
educated



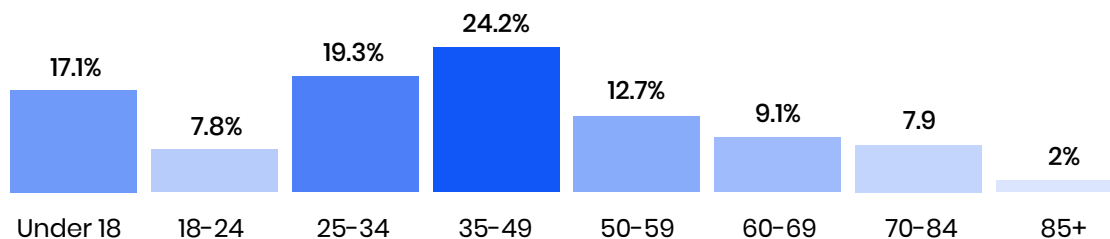
Inner West has over
20,000
local businesses
providing over
76,000
local jobs



Employment location:

- Work and live in the Inner West 22%
- Work outside the Inner West 75% (41.1% in City of Sydney)
- No fixed place of work 3%

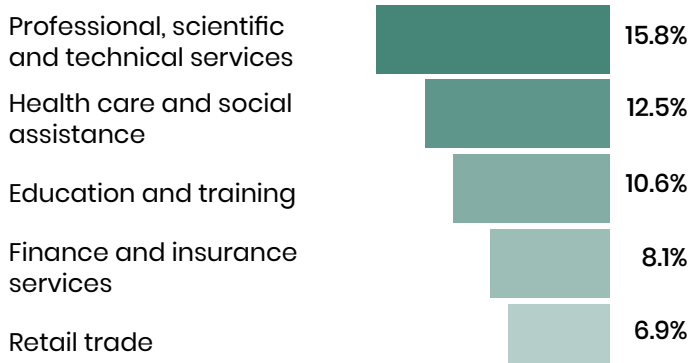
Age groups:



Top languages other than English spoken:

| | |
|------------------|------|
| Mandarin | 3.3% |
| Greek | 2.7% |
| Italian | 2.2% |
| Vietnamese | 2% |
| Cantonese | 1.9% |
| Spanish | 1.5% |
| Arabic | 1.2% |
| Nepali | 1.1% |
| Portuguese | 1.1% |
| Filipino/Tagalog | 0.8% |

Top industries



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Inner West Council Annual Report 2021-22

Inner West snapshot



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The Year in Review

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Inner West Council Annual Report 2021-22

Mayor's Message

It's been a year of change and significant progress for the Inner West Council.

As Mayor I have been delighted to head an elected body which achieves consensus on a majority of Council resolutions, debates in good faith and genuinely has the best interests of the people of the Inner West at its core.

The election of the new Council saw an extraordinary change of personnel.

Ten new councillors were elected including 8 Labor councillors, 5 Greens and 2 independents.

The elected body we now have is hard working, thoughtful, co-operative and progressive. Our Council meetings are productive, our desire to do the best for the Inner West is strong and our differences are at the margins.

This cooperation is leading to improved services.

We officially opened the newly restored Dawn Fraser Baths which is one of the jewels in the crown of Sydney Harbour.

Council now manages all five aquatic centres, bringing the Annette Kellerman and Fanny Durack centres back under Council control.

Significantly all aquatic centres can be accessed with a single fitness pass.

At last, the Leichhardt Skate Park is being built more than a decade after the teenagers of the Inner West first asked for it. Some of them are now adults with children of their own, but those children will reap the benefits of the work their parents did in lobbying for the skate park.

Henson Park is being brought up to standard with new amenities which will allow it to be a regular ground for the AFLW, continue to be the home of the Newtown Jets and a community asset.



We are doing our bit to look after the planet as well.

All of our buildings, pools and streetlights are now powered by 100 per cent renewable energy. We are the only council in NSW that is 100 percent divested from fossil fuels and 100 percent powered by renewable energy.

We believe in alfresco dining and now almost 300 businesses have permits allowing active footpath dining with another 11 given permits for roadway dining areas.

We have the highest percentage of people in creative industries of any local government area in Australia. We held an important Arts Summit in the middle of the year and I am expecting a report soon on steps we can take to further support our arts community. One practical step is to open up our beautiful town halls for our musicians and artists to use.

I am particularly proud of the leading role Inner West Council is taking in supporting the Uluru Statement from the Heart and the forthcoming referendum for the Aboriginal Voice to Parliament.

Local Government has a vital role to play in the civic education of our communities on just why this referendum is so important.

Finally I want to thank my colleagues on Council for the work they do for our community and I want to thank all the officers of Inner West Council for elevating us to be one of the best Councils in NSW.

Darcy Byrne

Darcy Byrne,
Inner West Mayor

General Manager's Message



In just six years since amalgamation, Inner West Council has come a long way.

It was a priority of our leadership team that as an organisation we needed a stated purpose buttressed by a set of values that all our employees could live by in support of our community.

Our purpose is clear:

We are here to be of service to the community and make Inner West a great place to be.

It's underpinned by our five key values of integrity, respect, innovation, compassion and collaboration.

Our new leadership team, comprising executives and senior managers, has developed our corporate priorities, setting the direction for the organisation.

While there is still much to do, I was very proud when we were rated as one of the two best councils in the Sydney Metropolitan area in the Bluett Award, which is the highest accolade a council can achieve.

We've taken some innovative initiatives over the past year, among them getting our senior executives and senior staff face to face with ratepayers at customer service stalls in high visibility locations around the local government area once a month. These provide easy access to assistance and information about the Council's services.

We also give the community the chance to question senior executives and ward councillors at local matters forums, also held once a month.

Our journey since amalgamation may best be summed up by consultancy ArcBlue's assessment of our procurement strategy. ArcBlue benchmarked Inner West Council against 37 other councils. Inner West Council is now ranked fifth in overall maturity, moving it from "developing" in 2019 to a "leading" Council in 2022.

Excellence also extends to our early learning centres. Yirran Gumal is one of the Council's newest centres, and was this year recognised by the Australian Children's Education and Care Quality Authority (ACECQA) which rated them as exceeding the National Quality Standards. Fewer than 10% of all services nationally achieve this.

Marrickville Library is a head turner. It's a fabulous structure and has been recognised internationally. The International Federation of Library Associations (IFLA) labelled it one of the five best new libraries in the world.

Our Greenway project is linking the Cooks River to Iron Cove. When complete it will be a fabulous green belt for cycling, walking and exercising, complete with natural vegetation and some artworks created by some of our talented local artists.

One of the accomplishments I'm most proud of is the state of our finances. We have saved \$22 million since the amalgamation. And we are forecasting budget surpluses from next financial year onwards.

Thank you to the Mayor and Councillors for your continuous hard work for our community as none of this has happened by accident. We have excellent staff, we have clear direction and I have high expectations of the year ahead.

Peter Gainsford
General Manager, Inner West Council

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Inner West Council Annual Report 2021-22

Summary of Achievements, Challenges and Year Ahead

CSP Strategic Direction 1.

An ecologically sustainable Inner West



| Summary Achievements | Summary Challenges | The Year Ahead 2022-23 |
|--|--|---|
| <ul style="list-style-type: none"> Completed the environmentally friendly Dobroyd Parade seawall construction and the Balmain Rowing Club foreshore access LED Street lighting replacement program 99.7% completed Green Living Centre program had over 400 people attending workshops and webinars Increased urban forest ecological assets (flora and fauna), restoring ecosystems with additional 1.7 hectares natural areas, an increase of 17% since 2018 Maintained partnership with Macquarie, Western Sydney Universities and Water Sensitive Cities Cooperative Research Centre to support urban heat adaption. Implemented a sustainable fleet with 50% of Council's passenger fleet using hybrid vehicles Completed solar rollout project on Council buildings which doubled rooftop solar capacity to 788 kW across the Inner West Delivered the 2021 Garage Sale Trail attracting 5,566 participants (shoppers and sellers), with 128 total sales, and an estimated 35,160kgs of items reused Adopted the Inner West Zero Waste Strategy and Action plan | <ul style="list-style-type: none"> The COVID-19 pandemic restricted face-to-face delivery of workshops, seminars, community engagement and volunteer programs Funding for Electric Vehicle charging stations continues to be a challenge Conflicting energy, climate change and sustainable environment State and Commonwealth policies | <ul style="list-style-type: none"> Intensify focus on delivering the Climate and Renewables Strategy and Zero Waste Strategy. <p>Deliver:</p> <ul style="list-style-type: none"> Extensive tree planting program and review Tree Management Development Control Plan Callan Park swim site plan Biodiversity Strategy The Green Living Centre at the Summer Hill sustainability hub Electric Vehicle Encouragement Plan Sub-catchment Planning Community Environment Grants LGA-wide verge gardening policy |

CSP Strategic Direction 2.

Liveable, connected neighbourhoods



| Summary Achievements | Summary Challenges | The Year Ahead 2022-23 |
|--|---|--|
| <ul style="list-style-type: none"> Substantially completed the Parramatta Road Urban Infrastructure Program (PRUAIP) works Delivered the shade sail program endorsed by council in 2018 Enhanced streetscapes and town centres by the installation of artwork on Foxs Lane and Ashfield Town Centre Advocated to State Government on development contribution reforms by making submissions for the provisions of future infrastructure in the Parramatta Road Corridor and Bays West Precinct as part of Inner West Housing Strategy Implemented the Inner West Homelessness Policy by initiatives such as The Inner West Homelessness Assertive Outreach Collaboration (IWHAC), additional patrols with Wesley Mission, Missionbeat and Newtown Neighbourhood Centre Completed funded Regional Roads projects at Balmain Road, Moore Street at Leichhardt Upgraded cycle infrastructure by completing the New Local Route 3 cycleway, northern section of the Livingstone Road cycleway, Marrickville Road to Marrickville Oval, Regional Route 7, Section 1 from Lewisham to Petersham; Section 2 from Petersham to Newtown; Local Route 3, Livingstone Road cycleway, Section 1 from Marrickville Road to Marrickville Park. Completed traffic and parking improvement projects including Leichhardt West and Draft Rozelle North Precinct Parking Study reports, and Draft Rozelle North Local Area Traffic Management Plan | <ul style="list-style-type: none"> Resourcing the preparation of new Local Environmental Plan (Phase 2) and Development Control Plan, as well as comprehensive Development Contributions Plan Service disruptions, resource constraints (materials and staff) due to the COVID-19 pandemic, causing increase in median DA processing times Rapid gentrification, displacement and exclusion of more disadvantaged and vulnerable people from the Inner West area Provision of affordable housing to meet the needs of low-income workers and other vulnerable groups in an expensive housing market Severe weather events in the first half of 2022 affected road works and local capital programs. Council responded with a 'Spot a Pot' initiative to fix and respond to reported pot holes throughout the area. | <p>Projects include:</p> <ul style="list-style-type: none"> GreenWay in-corridor works Leichhardt Park lighting, central and southern links Consolidated Local Environment Plan (LEP) Dulwich Hill Station Centre upgrade Marrickville Road east upgrade Regional cycling route 7 construction St Peters to Sydenham cycleway construction Lewisham to Newtown cycleway Council will advocate for a minimum target of 30% of new dwellings on government owned sites to be affordable in perpetuity and managed by a community housing provider. At the State level, Council will continue to join with other councils and actively lobby relevant State government ministers and departments to encourage a more comprehensive approach to the provision of affordable housing Implement the Pedestrian Access Mobility Plan |

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CSP Strategic Direction 3.

Creative communities and a strong economy



| Summary Achievements | Summary Challenges | The Year Ahead 2022-23 |
|--|--|---|
| <ul style="list-style-type: none"> • Successfully hosted creative programs, events and initiatives to promote the area as a tourism destination and creative hub such as Pop Up Music Expressions of Interest, EDGE Sydenham, EDGE GreenWay, Young Creatives and Arts and Music Summit • Launched the Inner West Council 2021 Grant Program with 79 Inner West projects receiving more than \$440,000 • Continued to advocate to the State Government to improve night-time economy initiatives such as the Special Entertainment Precinct Pilot Program • Conducted 35 business educational training workshops and networking opportunities during the year to assist businesses take advantage of emerging trends • Implemented the Experience campaigns, a four-week media campaign targeting eat/drink/shop/discover Inner West and a six-week Christmas showcase initiative for Ashfield and Summer Hill area • Delivered Perfect Match street art program attracting some of Australia's finest artists • Partnered with AMP Capital to deliver art works from 37 local artists in the new Marrickville Metro • Provided free outdoor dining to approximately 300 businesses | <ul style="list-style-type: none"> • The local economy suffered severely due to increased vacancies and closure of small retail businesses throughout the Inner West during the COVID-19 pandemic • Increasing living and operating costs and finding affordable living and production spaces in the area are an ongoing challenge | <p>Projects include:</p> <ul style="list-style-type: none"> • COVID-19 pandemic recovery initiatives • Marrickville Town Hall multicultural and performance venue • Reconciliation Action Plan implemented • Aboriginal survival memorial installation • Perfect Match public artworks expanded • Major events program delivered • Hold Economic Development summit and establish Economic Development Strategy • Implement Public Domain Strategy and Main Street improvements |

CSP Strategic Direction 4.

Caring, happy, healthy communities



| Summary Achievements | Summary Challenges | The Year Ahead 2022-23 |
|---|--|---|
| <ul style="list-style-type: none"> Implemented Inner West LGBTIQ events and programs Recommended the Inner West Volunteer programs for Bushcare, nurseries, Citizen Science, Birdos, fauna surveys and regional activities Implemented Multicultural Policy with events and celebrations for Little Greece naming in Marrickville Delivered online sessions at the Refugee Welcome Centre Implemented Bystander training for community members experiencing family and domestic violence Delivered History week and heritage festival with 23 events and 2200 attendees Hosted the Uluru Statement From The Heart Forum Completed the Aboriginal Reconciliation Plan Implemented the Aquatic Services Plan Brought Annette Kellerman and Fanny Durack Aquatic services under Council's operations employing 480 staff Established a single Inner West Lifestyle membership and harmonised services and benefits across all five Aquatic services. Completed parks capital works projects including: <ul style="list-style-type: none"> Tempe Reserve sports field Pioneers Memorial Park Leichhardt playground upgrade Gladstone Park playground upgrade Algie Park playground upgrade Community engagement undertaken on playground projects at King George Park, Kendrick Park, Lion Street Playground, Rose Street Playground, John Paton Reserve, Rowe Playground, Kendrick Park, Mort Bay Park, and North Street Playground Completed Lewis Herman Reserve Masterplan and Plan of Management Endorsed Dulwich Hill Parklands Plan of Management, now awaiting Crown Lands approval Progressed design and construct procurement for Johnson Park improvements as part of GreenWay southern links project Refurbished Haberfield Library Achieved 'exceeding' rating for Yirran Gumal Early Learning Centre (fewer than 10% of services nationally achieve this rating level) | <p>COVID-19 pandemic restricted face to face service delivery for over four months at community and childcare centres, libraries, events, programs and volunteer initiatives.</p> <p>Extreme weather events during the first half of 2022, particularly flooding affected the completion and timing of capital works including aquatic centre upgrades, parks and playground projects.</p> | <p>Initiatives planned include:</p> <ul style="list-style-type: none"> Developing a local Inner West Council Anti-Racism Providing free early education places to children whose parents are awaiting asylum seeker declaration Providing business support for local small businesses in community languages Coordinating activities for World Pride 2023, and Delivering exceptional Council-run early childhood education to serve the community's diverse needs Leichhardt Park Aquatic Centre master plan works King George Park upgraded Pride Centre and initiatives for World Pride 2023 Newtown Neighbourhood Centre relocated to an upgraded facility Newtown Town Hall upgrade New park in Lewis Herman Reserve Renew Balmain Town Hall |

CSP Strategic Direction 5.

Progressive local leadership



| Summary Achievements | Summary Challenges | The Year Ahead 2022-23 |
|---|---|--|
| <ul style="list-style-type: none"> Improved analytics and reporting within and across Council information by the establishment of a Data and Analytics platform and business intelligence priorities and dashboards Convened new Customer Service Committee with community representatives and completed mobility options analysis, capturing business areas' requirements; in-vehicle mobility solutions Improved community engagement through establishing Local Matters Forums and customer service stalls, and reviewed Your Say Inner West platform Provided extensive COVID-19 community information including in translation, and extensive 'Get Vaccinated' campaign Implemented Asset Improvement program Integrated Council functions and services, particularly the waste management booking system, and Work Health and Safety incident reporting system. Rolled out digital enhancements within the organisation, including Technology One, and Teams New Council was elected, inducted, together with in-house training implemented | <ul style="list-style-type: none"> Staff shortages during COVID-19 impacted service delivery in key areas such as waste, ranger and customer services Assistance programs were implemented to assist residents secure food, alleviate mental health problems, support income loss, and navigate the myriad Commonwealth and State government support programs Community engagement was adapted during COVID-19 to ensure online community input to key strategies, projects and services during the pandemic restrictions on face-to-face engagement Council's sound and prudent financial management practices have been challenged by rising global inflation, material costs shortages and declining revenue sources, and IPART's cap on rates | <ul style="list-style-type: none"> Continued financial and budget management Maximising strategic procurement Enhancing asset management practices Implementing Land and Property Strategy Leveraging the value in technology to deliver better community outcomes Strengthening Local Democracy Groups through allocation of policy challenges Review Community Engagement Strategy Services, processes and efficiency improvements, Review fees and charges Enhance in-field mobile technology for staff |



Delivery Program and Operational Plan Performance Summary

Council's Operational Plan 2021/22 contained **188 actions** ordered by the five strategic directions of the Community Strategic Plan *Our Inner West 2036*.

Overview of Actions

- Strategic Direction 1: An ecologically sustainable Inner West – 18% (33) actions
- Strategic Direction 2: Unique, liveable, networked neighbourhoods – 19% (36) actions
- Strategic Direction 3: Creative communities and a strong economy – 9% (17) of actions
- Strategic Direction 4: Caring, happy healthy communities – 40% (76) of actions
- Strategic Direction 5: Progressive local leadership – 14% (26) of actions

Performance summary

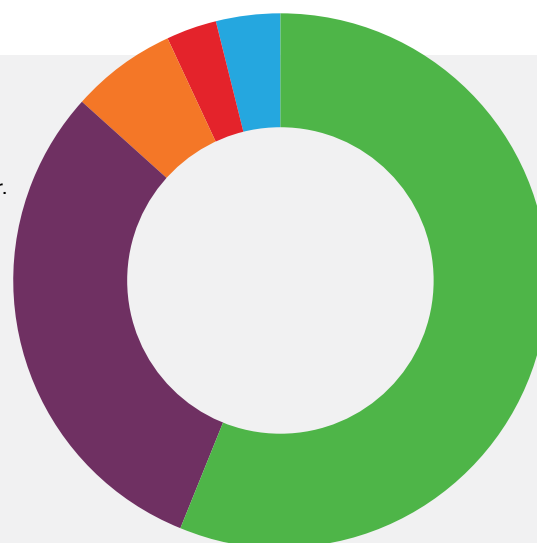
The graph below highlights Council's progress in achieving its Operational Plan actions during the year. Actions are discussed in detail in the Performance section of this report.

As of 30 June 2022:

- 87% of actions are on track or completed
- 13% of actions are behind schedule, on hold or rescheduled

Status breakdown

- On track 106 (57%)
- Completed 57 (30%)
- Behind schedule 12 (6%)
- On hold 6 (3%)
- Rescheduled 7 (4%)



Status of Actions

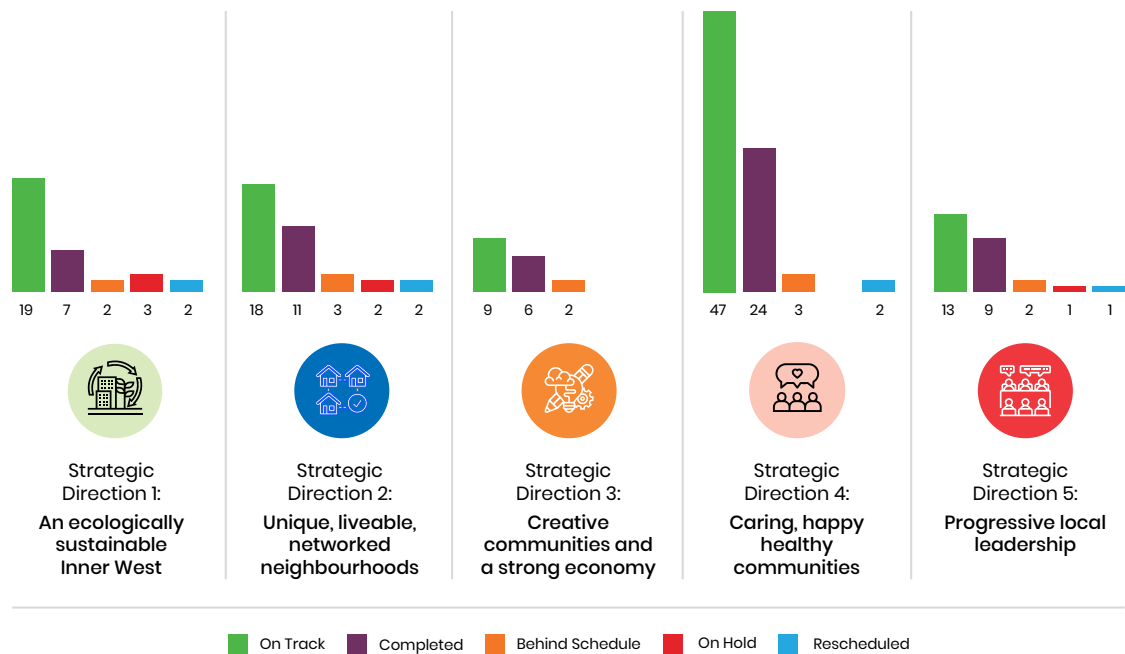
- | | |
|---|---|
| ■ On Track | ■ On Hold |
| ■ Completed | ■ Rescheduled |
| ■ Behind Schedule | |

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Progress by Strategic Direction



Council's services

Council has 39 services which contribute to achieving the Vision and Strategic Directions.
The services are described below with the relevant Strategic Direction to which they contribute.

| Operational Service Area | | Overview of Service | Strategic Direction Number (SD) |
|--------------------------|------------------------------|--|---------------------------------|
| 1 | Children's Services | Provides appropriate education and care services for children aged 0 to 12 while complying with relevant legislation and regulations and supporting parents and carers to undertake personal and work-related activities. | SD4 |
| 2 | Libraries and History | Provides library and history services to the community as well as access to free information, technology, programs and safe spaces to encourage lifelong learning. | SD4 |
| 3 | Community Venues | Facilitates public use of Council's venues including halls, outdoor spaces and meeting rooms. | SD4 |
| 4 | Community Centres | Provides staffed community centres and inclusive programming. | SD4 |
| 5 | Community Wellbeing | Promotes community wellbeing and social cohesion while advocating and promoting inclusion and access, acknowledge and celebrate community and cultural diversity while supporting and building community capacity. | SD 2, 3, 4 |
| 6 | Social and Cultural Planning | Delivers social and cultural strategies, conceptual thinking, engagement and relationships and collaborate to deliver best practice outcomes. | SD 2, 3, 4 |
| 7 | Living Arts | Positions the Inner West as Sydney's leading hub for arts and culture while working to enliven the cultural life of the Inner West and activating the public domain. They build local and regional audiences and facilitate services, programs and events that develop local creative capacity. | SD3 |
| 8 | Events | Delivers Council events, showcases and connects Inner West communities and builds community and local business capability through collaboration with internal and external stakeholders. | SD3, 4 |
| 9 | Resource Recovery | Delivers resource recovery and waste services including managing the delivery of Council's waste collection services, either directly or via contractors, including, garbage, food organics, recycling, garden organics, clean up services and hazardous items. Manages weekend transfer station and community recycling facilities. | SD1 |
| 10 | Civil Maintenance | Maintains roads, footpaths, street furniture and infrastructure, manages restorations including infrastructure audits. | SD2 |

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| Operational Service Area | | Overview of Service | Strategic Direction Number (SD) |
|--------------------------|-----------------------------------|--|---------------------------------|
| 11 | Parks and Streetscapes Operations | Manages landscape maintenance, road reserve landscaping, verge gardens and streetscape maintenance including street sweeping, commercial area cleaning, verge mowing and weed control, maintenance of public parks and gardens, and establishment, maintenance and renovations of open space areas and sporting grounds. | |
| 12 | Capital and Major Projects | Investigates, plans, designs and delivers sustainable infrastructure including overseeing the design and delivery of capital projects and renewal and upgrade of Council's assets. | SD4,5 |
| 13 | Engineering Services | Manages Council's infrastructure assets and oversees the engineering aspects of development, issues and oversees permits for developer works, utility installations, construction related activities, filming and occupancy of Council's roads, footpaths and carparks and strategic management of floodplains. | SD1, 4, 5 |
| 14 | Facilities Management | Manages Council owned properties and facilities to maximise the benefit to Council and the community and provides trade services. | SD4 |
| 15 | Traffic & Transport Planning | Undertakes strategic traffic and transport planning, manages traffic and parking and delivers the Road Safety Program. | SD1, 2,4,5 |
| 16 | Urban Forest | Protects, enhances and manages the urban forest and delivers projects and operational maintenance programs. | SD1 |
| 17 | Development Assessment | Delivers Council's statutory responsibilities under the Environment Planning and Assessment Act to effectively manage change within the built and physical environment, provide accurate, timely and consistent planning and building advice to customers and development outcomes in line with Council's key planning instruments and development controls. | SD2,4 |
| 18 | Strategic Planning | Plans for unique, liveable, networked neighbourhoods and a thriving and diverse local economy while guiding sustainable and life enhancing development in the Inner West, guides the efficient and effective use and distribution of Council's resources and delivery of local infrastructure while providing advocacy and advice to the State on large infrastructure projects in the Inner West. | SD2 |
| 19 | Economic Development | Supports economic and employment growth through engagement with all sectors of the local business community. | SD3 |
| 20 | Building Certification | Assesses and certifies building work in the Inner West, issues construction, occupation and subdivision certificates following development approval, activity determinations and swimming pool compliance certificates, ensuring construction work is compliant with the Australia National Construction Code and relevant Australian standards and legislation. | SD2 |

| Operational Service Area | | Overview of Service | Strategic Direction Number (SD) |
|--------------------------|--|--|---------------------------------|
| 21 | Environmental Health & Building Regulation | Manages the urban environment of the Inner West through education and regulatory tools, to protect life, property, amenities and the environment (natural, built and cultural). | SD3 |
| 22 | Parking & Ranger Services | Promotes the community's enjoyment of the Inner West environment, natural, built and cultural, through the application of relevant regulations. | SD4 |
| 23 | Aquatic Services | Provides industry-leading aquatics, health, fitness and recreation opportunities to the Inner West community. | SD4 |
| 24 | Parks Planning and Recreation | Plans for the provision, development and management of open space within Inner West while encouraging an active and healthy community, maintains a strong relationship with local schools, community sporting and culturally diverse groups, and state-level sporting associations. | SD4 |
| 25 | Urban Sustainability | Develops and implements climate change strategy, policy and projects, provides internal environmental sustainability advice and support to Council's service units, and supports the community through sustainability partnerships, projects and capacity building. | SD1,5 |
| 26 | Resource Recovery Planning | Empowers the community to work towards a zero waste community through services, education and support while providing the tools to build knowledge, improve skills, change attitudes and behaviour towards sustainable resource recovery, develop strategy, policy, major projects, bin roll outs, manage service changes, advocacy and lobbying. | SD1 |
| 27 | Urban Ecology | Protects, enhances and manages the urban forest, biodiversity, water and soils across the Inner West, delivers projects and operational maintenance programs, implements strategy, provides advocacy on major projects that impact Inner West ecology and urban forest, empowers the community to work towards a greener Inner West and provides internal advice and support to Council's service units. | SD1 |
| 28 | People & Culture | Manages the lifecycle of employees including recruitment, professional development and performance management, enables an agile, diverse, modern workforce to meet the resourcing needs of Council, facilitates sound industrial and consultative processes for industrial relations and employee relations matters and enables a positive and safe workplace culture through effective leadership, systems and processes. | SD5 |
| 29 | Service Transformation | Provides a framework for organisational performance and improvement and oversees service reviews. | SD5 |
| 30 | Customer Service | Provides a centralised customer Service function for Council and delivers services to the community through front counter, contact centre and online channels. | SD5 |












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| Operational Service Area | | Overview of Service | Strategic Direction Number (SD) |
|--------------------------|--|--|---------------------------------|
| 31 | Legal Services | Manages legal and governance risk and facilitates sound legal decisions, develops and delivers legal knowledge training and represents Council's interest in courts. | SD5 |
| 32 | Strategic & Corporate Communications | Protects and builds Council's reputation, informs communities and promotes Council activities, services, policies, and plans, manages media, publications, digital content brand framework, marketing and the in-house print room. | SD3,5 |
| 33 | Finance | Manages Council's financial position and financial commitments in accordance with the Local Government Code of Accounting Practice and Financial Reporting and the Australian Accounting Standards. | SD5 |
| 34 | Information and Communication Technology | Manages a 'fit for purpose' Information and Communication Technology environment for internal and external customers that is current, secure, and reliable, manages reporting, access and secure storage of Council's digital information and data assets including spatial data, and Council's core line of business applications and user productivity applications. | SD5 |
| 35 | Properties & Strategic Investments | Provides fit for purpose assets for the community through Council and privately-operated facilities, manages existing and new lease and licence agreements across the portfolio and recommends best practice strategic property investments for Council's building assets, and implements the Land and Property Strategy to meet community needs and objectives. | SD4,5 |
| 36 | Governance & Risk | Provides support to Councillors and the Mayor, ensuring local government elections are conducted in accordance with legislative requirements, ensuring staff have access to policy advice and training on governance matters and maintaining Governance Registers, manage Council's insurance matters, manage Council's Policy Register and promote ethical conduct throughout the organisation. | SD5 |
| 37 | Corporate Strategy & Engagement | Embeds the community's vision and priorities into Council's decisions, plans and operational actions, manage Integrated Planning and Reporting (IP&R), monitor, measure and report Council's performance, and lead inclusive consultation and engagement. | SD3,5 |
| 38 | Fleet and Depot Services | Manages and administers Council's fleet and plant asset management program ensuring efficient and effective mechanical repairs and maintenance for Council motor vehicles, plants and equipment. | SD5 |
| 39 | Procurement | Oversees and optimises buying of goods, services or works to ensure Council obtains best value for money, applying probity standards and governance processes to procurement functions and ensuring legislative compliance. | SD5 |














Annual Scorecard








The scorecard contains a selection of performance indicators for key services provided by Council over the last four years.

| Indicator | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|--|-----------|-----------|-----------|-----------|
|  Solar capacity on Council Buildings (kW) | 330 | 368 | 724 | 788 |
|  Aquatic Centres visits | 1,343,000 | 1,249,504 | 1,949,000 | 1,274,000 |
|  Library members | 102,350 | 104,203 | 104,056 | 90,819 |
|  Library visits | 1,000,000 | 1,200,000 | 837,199 | 167,481 |
|  Items borrowed from Libraries | 1,312,456 | 982,139 | 900,909 | 231,479 |
|  Libraries e-resources loans/uses | 335,365 | 103,818 | 135,904 | 121,000 |
|  Libraries public PC computer bookings | 112,217 | 95,859 | 73,499 | 37,778 |
|  Libraries public Wi-Fi log-ins | 160,086 | 547,801 | 102,713 | 1,406,988 |
|  Long day care utilisation | 90% | 73% | 90% | 87% |
|  Percentage of bulky household items picked up by Council reused, recycled or recovered | 21% | 34% | 76% | 75% |
|  Kilograms of total waste stream to landfill per resident | 189.80 | 185.50 | 132.37 | 90.77 |

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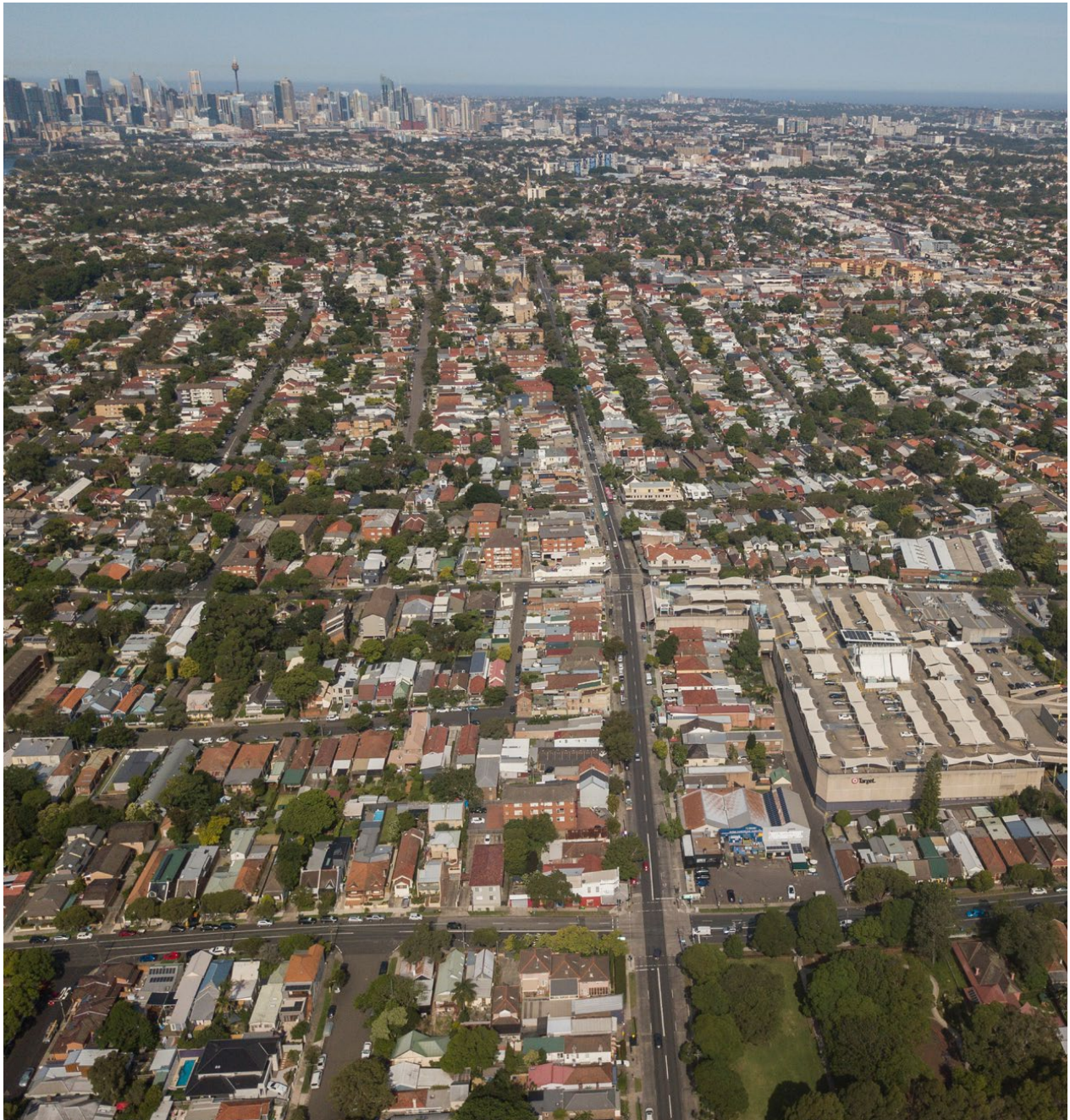
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| Indicator | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|---|-----------------|-----------|-----------|-----------|
|  Kilograms of green waste (garden organics) recovered from the waste stream per resident | 37.7 | 35.43 | 36.60 | 35.95 |
|  Percentage of food and garden organic matter in red-lid bins | 39% | 39% | 39% | 39% |
|  Council's operational electricity from renewable sources | 25% | 25% | 25% | 25% |
|  Bushcare volunteers | 1,360 | 1,090 | 1,359 | 493 |
|  Plants supplied from community native plant nurseries | 15,261 | 15,090 | 20,624 | 14,921 |
|  Calls Answered by Contact Centres | 143,530 | 139,337 | 148,208 | 135,195 |
|  Customer Service satisfaction - Voice of Customer (out of 5) | 4.0 | 4.2 | 4.2 | 4.2 |
|  Customer contact issue resolved at first point of contact | 83% | 85% | 85% | 90% |
|  Customer transactions that are online | CRM launch 2018 | 37% | 48% | 60% |
|  Inner West Council website page views | 4,742,000 | 5,734,909 | 6,745,641 | 6,082,624 |
|  Inner West Council social media followers (Facebook, Instagram, Twitter) | 27,281 | 34,757 | 47,555 | 54,041 |
|  Your Say Inner West visits | 58,400 | 104,900 | 94,300 | 61,700 |
|  Your Say Inner West engagement projects | 65 | 53 | 71 | 53 |

| Indicator | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|--|---------|---------|---------|----------------|
|  Development Applications | 1557 | 1449 | 1538 | 1448 |
|  Median Development Application Processing – (days) | 97 | 90.7 | 79 | 95 |
|  Child car seat safety checks | 200 | 100 | 425 | 163 |
|  Community grants provided | \$492k | \$366k | \$639k* | \$620k* |
|  Investments in fossil fuels | 0% | 0% | 0% | 0 [‡] |
|  'Perfect Match' artwork sites | 6 | 18 | 20 | 17 |
|  Business support workshops | 24 | 20 | 18 | 35 |

* Excludes COVID-19 grants

‡ In 2019, Inner West became the first council in NSW to be 100% divested from fossil fuels.

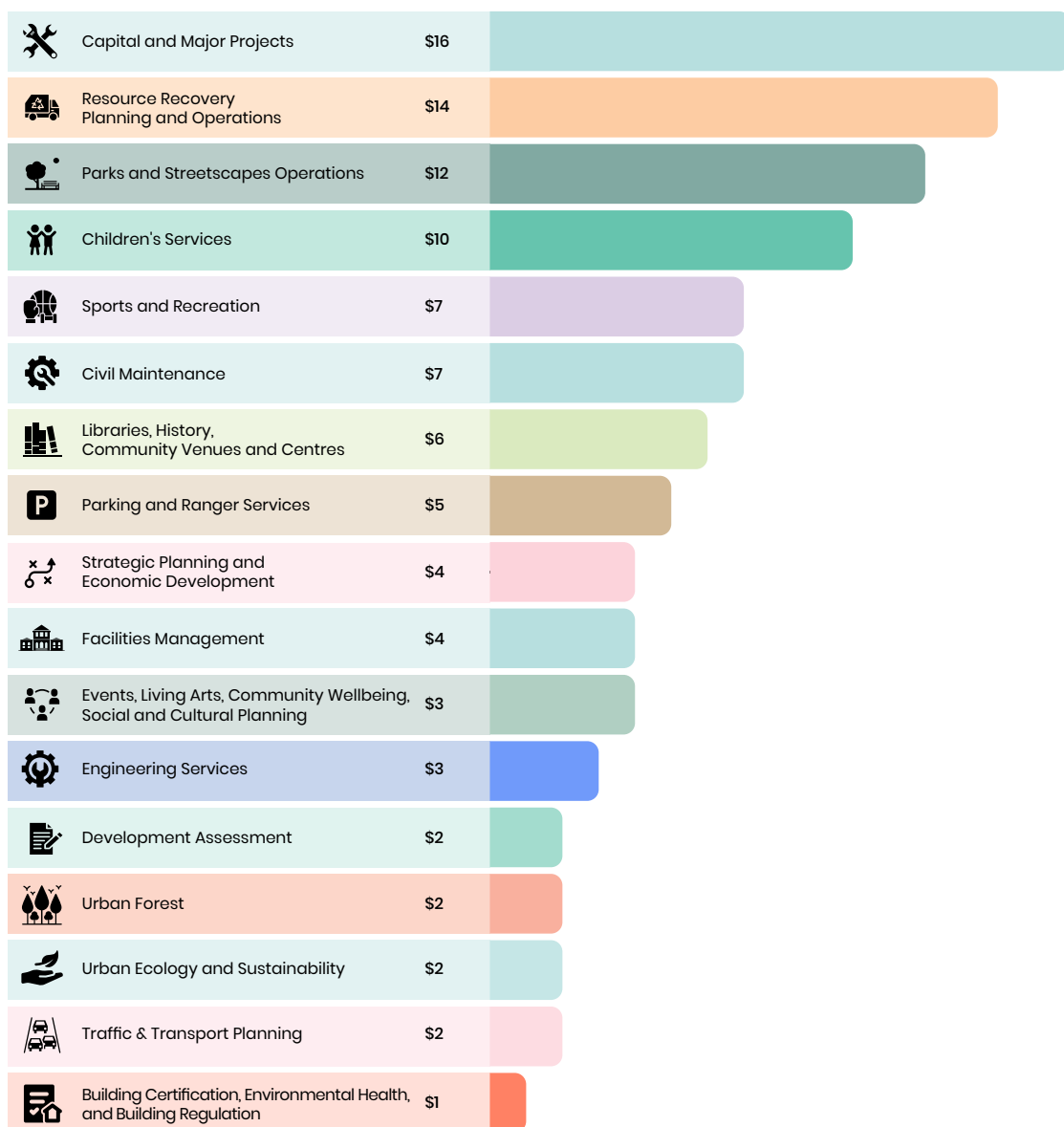


Financial performance summary

Audited financial reports – Council has been granted an extension to 15 December 2022 for the submission of the audited financial reports to the Office of Local Government. As such, neither the Audited Financial reports or the Financial Performance Ratios form part of the current Annual Report document, however, will be included once available.

How we spent your rates and other income

Every \$100 collected was distributed as follows across a range of services.







Capital Works and Major Projects

Council delivered over \$48m of capital works to benefit the Inner West community this year.

Major parks projects

- Upgraded Tempe Reserve with 55,000 square metres of new natural turf to five sporting fields and the construction of a new multi-use synthetic sports field with associated lighting
- Upgraded six playgrounds – Hammond Park, Crammond Park, Bain Playground, Pioneer Park, Algje Park and Gladstone Park
- Renewed 3,238 square metres of park footpaths
- Identified conditions of 36 current sports field surfaces along with upgrade costings and priorities
- Established a new park, Lewis Herman Reserve including inclusive play spaces and nature plan, park facilities for all ages with new pathways, furniture and landscaping

Significant public domain improvements

- Telstra Plaza in Balmain
- Alex Trevallion Plaza in Marrickville
- Dibble Avenue waterhole Marrickville upgrade
- Ongoing construction of Livingstone Road cycleway Marrickville
- Streetscape upgrade works in and around the Leichhardt, Petersham and Annandale areas including footpaths, cycleways, drainage, kerb and gutter, landscaping and installation of multi-function poles
- Public artwork Renwick Street, Leichhardt
- Bedwins Road Bridge cycleway in St Peters
- Badu Park Annandale upgrade



Significant building projects

- The heritage restoration of Dawn Fraser Baths in Balmain which re-opened to the public in October 2021
- Contract awarded for the refurbishment of the Tom Foster Community Centre in Newtown. Once completed the building will be occupied by the Newtown Neighbourhood Centre which currently operates from Newtown Town Hall providing low-cost aged, counselling, community and family services, venue hire, and assistance accessing government agencies such as Centrelink and Housing NSW
- Installed solar Photovoltaic panels (solar PV) on all suitable Council buildings and continuing to evaluate options to retrofit solar PV on Council facilities where it is technically feasible and worthwhile to do so
- Upgraded lighting to LEDs at various child-care facilities, libraries and other community facilities to increase our energy efficiency
- Planned energy efficiency upgrades at Leichhardt Park Aquatic Centre and Annette Kellerman Aquatic Centre to transform from high energy use to run on renewable electricity



Major Projects

Balmain: Dawn Fraser Baths. The Dawn Fraser Baths heritage restoration project was completed in October 2021 to preserve the baths and maintain access for future generations. The \$8 million project included \$6 million of Council funds and a \$2.2 million grant from the Greater Sydney Sports Facility Fund.

The project included reconstruction of the Southern Pavilion at a new raised ground level and repair of the Entry Building to the Southern Pavilion. Solar panels on the Northern Pavilion, emergency upgrades and a fire sprinkler system were also installed.

Balmain Plaza completed in October 2021. The new community open space provides seating, and a green wall, and public artwork by local artist Sue Callanan, that references the telecommunications history of Balmain.

Balmain East Town Centre upgrades completed in September 2021. The \$300,000 project includes upgrades footpaths, upgrades to the garden beds and the installation of decorative lighting.

Dulwich Hill traffic and streetscape improvements

completed as part of the GreenWay project in January 2022 – safer crossings at Hercules Street and Ewart Street and a shared path that links Hercules Street to Ness Avenue, contributing to the planned continuous walking and cycling corridor through Dulwich Hill.

Lewisham to Newtown cycleway construction was completed in June 2022.

Tempe Reserve upgrade completed in April 2022 – invested \$2.5 million in the sporting grounds of one of the largest parklands in the LGA including a new synthetic multi-purpose field, five upgraded natural turf fields, improved lighting, two cricket wickets and four cricket nets. The upgrade expanded use by schools and sporting groups including football, rugby league, ultimate frisbee and cricket. Women and girls' football and cricket games are being played at Tempe for the first time.

Marrickville Alex Trevallion Plaza completed in October 2021. Investment of \$1,250,000 delivered new paving, seating, shelter, ramp access and dining platform, landscaped garden beds, decorative lighting and improved drainage

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From left: Petersham Park grandstand, Henson Park

Marrickville Globe Wilkins Preschool completed a \$220,000 fitout of the new building and construction of a new outdoor play area in July 2022.

Marrickville traffic improvement – A \$101,000 project on Warren Road in Marrickville was completed in April 2022. The work converted the section of Warren Road between Carrington Road and Illawarra Road from two way to one way traffic.

Croydon new pocket park Bell Reserve – Betty Bell bequeathed her home 'Balmoral' for an open space reserve. Council spent \$580,000 on transforming the block to create an inclusive community space that celebrates the site's history, has interactive nature areas for children to play and explore and a rain garden that will naturally filter stormwater

Petersham Park grandstand upgrade completed in October 2021. The \$700,000 Petersham Park grandstand upgrade celebrates the long and proud sporting history of Petersham Park with new artwork on the grandstand water tank. Through the public street art program, Perfect Match, local artist Kelly Wallwork was commissioned to showcase the ground-breaking bowling action of local cricketering legend Mollie 'The Demon' Flaherty.

Marrickville Henson Park – an historic sportsground, the home of Newtown Jets Rugby League team and more recently, an important AFL ground. It is uniquely placed as a suitable venue for professional sport, but its aging infrastructure makes it unsuitable for modern professional sport, especially for women. Sydney Swans was granted entry into the Australian Football League Women's Competition. AFL NSW/ACT and the Jets approached Council to seek a significant upgrade of the venue. Council invested \$2.85 million in a full upgrade of the sports field turf, irrigation and water harvesting to deliver an elite level playing surface and planned for a program of future major capital works to cater for modern professional sport.

| Total capital program | 2021/22 Actuals (\$'000) |
|---------------------------|--------------------------|
| Capital Works | 37,969 |
| Children Services | 137 |
| Library, History & Venues | 48 |
| Sports & Recreation | 954 |
| Corporate Support | 9,413 |
| Total | 48,521 |

| Key projects | 21/22 Actual \$ | Status |
|---|--------------------|-------------|
| Leichhardt - Urban Amenity Improvement Program (Various Projects) | 8,196,008 | In progress |
| Lilyfield - Lilyfield Road Cycleway | 35,417 | In progress |
| Ashfield - Church St (Lang to Croydon) - Traffic calming | - | In progress |
| Annandale - Pritchard St & Bayview Cres - Stone block wall | - | In progress |
| St Peters - May Street - Campbell Street To Princes Highway | - | In progress |
| Greenway capital budget | 3,165,179 | In progress |
| Greenway Central Links Construction | - | In progress |
| Hawthorne Canal Shared Path | 87,422 | Completed |
| Parks Capital and Assets Capital | 5,291,190 | In progress |
| Local Roads Renewal | 5,015,097 | Completed |
| Cycleways | 4,166,169 | In progress |
| Town Centre Upgrades | 1,605,469 | In progress |
| Roadside Furniture | 978,352 | In progress |
| Capital Program Trees Parks and Sportsfields | 222,666 | In progress |
| Footpaths Renewal | 2,074,435 | Completed |
| Stormwater Renewal | 1,383,571 | Completed |
| Sea Walls Capital | 92,859 | Completed |
| Stormwater Upgrade | 759,754 | In progress |
| Traffic Facilities | 1,266,795 | In progress |
| Kerb and Gutter Renewal | 219,853 | Completed |
| Regional Roads Renewal | 709,231 | Completed |
| Traffic and Parking Management | 124,403 | In progress |
| Car Parks | 137,147 | Completed |
| Footpaths Upgrade | 156,711 | In progress |
| Bridges - Booth Street Bridge | 1,084,645 | Completed |
| Energy Efficiency and solar projects | 252,778 | In Progress |
| Annandale Community Town Hall Refurbishment | - | In Progress |
| Capital Program Property and Assets | 353,007 | In Progress |
| Children and Family Services | 136,809 | In Progress |
| Marrickville Town Hall Upgrade Works | 895 | In Progress |
| Library and Historical Services | 47,800 | In Progress |
| Newtown Town Hall Site Renewal Works | 149,249 | In Progress |
| Community Services and Culture | 323,206 | In Progress |
| Ashfield Aquatic Centre | 170,676 | In Progress |
| Leichhardt Park Aquatic Centre Redevelopment Works | 33,142 | In Progress |
| AKAC Upgrade Works | 5,485 | In Progress |
| Sports and Recreation | 780,474 | In Progress |
| Total | 39,025,894 | |



COVID-19 Pandemic Impact

The 2021/22 year began with Greater Sydney under Public Health 'Stay At Home' orders arising from COVID-19. Council's essential workers continued to attend the workplace including to deliver maintenance, safety and upkeep of public and recreational spaces, early childhood education and resource recovery while Council's Libraries worked rapidly to open click and collect services.

Council provided an extensive program of community support through information including in community languages, direct financial and in-kind support to community organisations, rates relief for approved ratepayers, and a large-scale public education campaign encouraging the entire Inner West community to get vaccinated against COVID-19. Council hosted an online community support meeting along with NSW Police and NSW Health representatives.

Council's COVID-19 response included:

Financial assistance

- \$550,000 in support for frontline community care and food relief
- \$450,000 for arts and culture sector relief
- \$400,000 for Inner West Fest, five small scale local festivals
- Section 7.11 Stimulus Funding was brought forward providing work and assistance to the construction industry
- A rate relief program that enabled approved applicants to defer their rates payment up to 12 months with no interest charged
- Parking officers prioritised public safety over other enforcement activity during the lockdown periods
- Main street parking meters in Leichhardt, Rozelle and Balmain shopping strips were turned off after 7pm to help the night-time economy
- Abolished outdoor dining fees, saving local businesses \$1.5 million over three years

Direct support

- Delivered a click and collect library service when permitted during lockdown
- Delivered online library events such as storytelling, author talks and school holiday activities
- Waived library fines to encourage people to stay home if they were unwell
- Provided community facilities to support food packaging and delivery for Aboriginal people and refugees
- Provided community venues and buses for vaccinations to vulnerable community members including boarding house residents and rough sleepers (with the Local Health District)
- Provided access to Council facilities to Sydney Local Health District for testing and vaccination centres including Summer Hill Depot and Ashfield Aquatic Centre
- Increased lighting hours to our parks and sports fields to extend time available for exercise
- Redeployed Council staff to assist community organisations
- Convened public meetings to provide information (with Local Health District and NSW Police)
- Published community information updates including:
 - list of local GPs, medical centres and pharmacies for vaccination, and information on public health orders
 - communication on food businesses that were open for takeaway or delivery
 - mental health first aid and practical support for those individuals and businesses affected by the pandemic
 - COVID-10 messaging in all community languages on social media
- Rolled out the *Get vaccinated* campaign which included banners and an all-household brochure delivery

Events program

Throughout the first half of 2021/22, Council events were impacted by Public Health Orders in place during the COVID-19 pandemic. Council followed the advice of NSW Health throughout the Stay-at-Home orders and adapted the events program to host online activities which continued to connect our community during this difficult period. Council resumed face to face events as soon as possible after restrictions lifted.

Key events held during the year included:

- COVID-19 online support event – July 2021
- EDGE Sydenham – August 2021
- History Week – September 2021
- Young Creatives Awards – September 2021
- Mental Health Month – October 2021
- Children's Book Week – October 2021
- Garage Sale Trail – November 2021
- International Day of People with a Disability – December 2021
- Clean up Australia Day – February 2022
- Centenary of Marrickville Town Hall – February 2022
- Inner West Fest – Feb–April 2022
- Mardi Gras celebrations – March 2022
- International Women's Day – March 2022
- Youth Week – March 2022
- Seniors Festival – April 2022
- Anzac Day – April 2022
- Heritage Festival – April–May 2022
- EDGE Art Camp on the GreenWay – May 2022
- Little Greece community celebration – June 2022
- Bairro Portugues – June 2022
- Reconciliation Week – June 2022
- Uluru Statement From The Heart Forum – June 2022
- Perfect Match public artwork launches – throughout the year
- Citizenship ceremonies – throughout the year

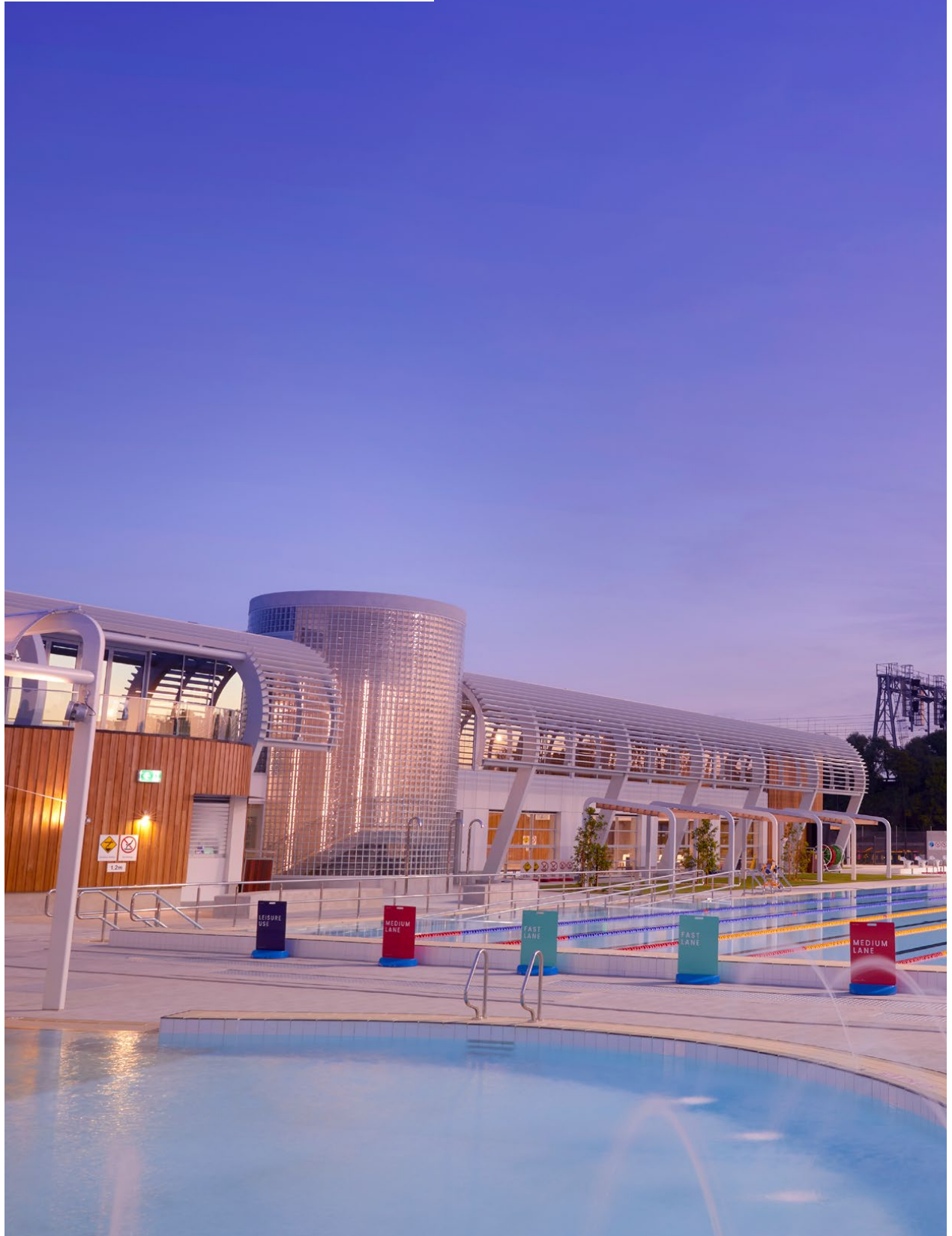
Events – service improvements

From 2018 to 2022, we developed a new approach to the delivery of Council events.

The events program moved towards a model where we work with the Inner West community to support and facilitate their own events and festivals along with delivering Council's own large scale events. This approach has increased community capacity building, number of events and activations in the Inner West and provided support to Inner West creative industries. A successful example was the one-off program, Inner West Fest which included 70 activations across the five wards. Council continues to deliver major events such as Marrickville Festival, Bairro Portugues, ANZAC Day, Celebrate 2044, and Footprints Ecofest.



Award-winning Ashfield Aquatic Centre



Awards

Council won recognition for several significant projects during the year, including as a finalist in the prestigious AR Bluett Award for the most progressive council in NSW.

AR Bluett Award, Local Government NSW, Finalist Metro Category 2021-22

2021 Master Builders Awards

Ashfield Aquatic Centre, Winner Excellence in Construction

- Category: Sporting Facilities, \$10,000,001 – \$50,000,000

2021 Master Builders Awards

Dawn Fraser Baths, Winner Excellence in Construction

- Category: Restoration/Adaptive Re-use of an historic building, \$5,000,001–\$10,000,000

2021 Master Builders Awards

Haberfield Centre and Library, Winner Excellence in Construction

- Category: Refurbishment/Renovation/Extension, up to \$5,000,000

2021 Local Government NSW

Gadigal-Wangal Wayfinding Project

- Category: Winner – Leo Kelly OAM Arts and Culture Award

2021 Australian Institute of Project Management – Project Management Achievement Awards

Ashfield Aquatic Centre Redevelopment, Bridge42 and Inner West Council

- Category: Winner – NSW Project of the Year (Government)

2021 The Salvation Army – Multicultural Welcome Project Award

Community Refugee Welcome Centre

- Category: Winner – Salvos Multicultural Welcome Project Award

International Public Library of the Year, Marrickville Library. Shortlisted.

National Trust (NSW) Heritage Awards 2022

Dawn Fraser Baths – Winner Presidents, Prize

Local Government Week Awards

Youth Week Festival

- Category: Winner – Most Inclusive Youth Week Program

Inner West Libraries Young Creatives Program

- Category: Highly commended – Innovation in Special Events

Governance

An abstract graphic featuring a light purple rectangular background. Overlaid on this background are several teal-colored lines. A large, smooth, curved line starts from the bottom left, arches upwards and to the right, and then levels off towards the top right corner. Below this curve, there are several vertical and horizontal lines that form a stepped, architectural-like structure. On the right side, a line forms a sharp peak, resembling a roofline, before descending towards the right edge. The overall composition is minimalist and modern.

Overview

Inner West Council is a public statutory body incorporated under the NSW Local Government Act. The Act defines the purpose and charter of Council and its powers and functions.

The Act sets out principles to guide Councils in carrying out their functions and decision-making. The principles state that Councils should:

- provide strong and effective representation, leadership, planning and decision-making
- carry out functions in a way that provides the best possible value for residents and ratepayers
- plan strategically using the integrated planning and reporting framework, for the provision of effective and efficient services and regulation to meet the diverse needs of the community
- apply the integrated planning and reporting framework in carrying out their functions so as to achieve desired outcomes and continuous improvements
- work co-operatively with other councils and the State government to achieve desired outcomes for the local community
- manage lands and other assets so that current and future local community needs can be met in an affordable way
- work with others to secure appropriate services for local community needs
- act fairly, ethically and without bias in the interests of the local community
- be responsible employers and provide a consultative and supportive working environment for staff
- recognise diverse local community needs and interests.
- consider social justice principles.
- consider the long term and cumulative effects of actions on future generations.
- consider the principles of ecologically sustainable development.
- Council decision-making should be transparent, and decision-makers are to be accountable for decisions and omissions.
- actively engage with their local communities, through the use of the integrated planning and reporting framework and other measures



There are also principles relating to sound financial management. These principles state that:

- Council spending should be responsible and sustainable, aligning general revenue and expenses
- Councils should invest in responsible and sustainable infrastructure for the benefit of the local community.
- Councils should have effective financial and asset management, including sound policies and processes for the following
 - (i) performance management and reporting
 - (ii) asset maintenance and enhancement
 - (iii) funding decisions
 - (iv) risk management practices



- Councils should have regard to achieving intergenerational equity, including ensuring the following
 - (i) policy decisions are made after considering their financial effects on future generations
 - (ii) the current generation funds the cost of its services

There are also principles relating to strategic planning through the integrated planning and reporting framework. These principles state that Councils should: identify and prioritise key local community needs and aspirations and consider regional priorities

- identify strategic goals to meet those needs and aspirations
- should develop activities, and prioritise actions, to work towards the strategic goals

- ensure that the strategic goals and activities to work towards them may be achieved within council resources
- regularly review and evaluate progress towards achieving strategic goals
- maintain an integrated approach to planning, delivering, monitoring and reporting on strategic goals
- collaborate with others to maximise achievement of strategic goals
- manage risks to the local community or area or to the council effectively and proactively
- make appropriate evidence-based adaptations to meet changing needs and circumstances



Councillors

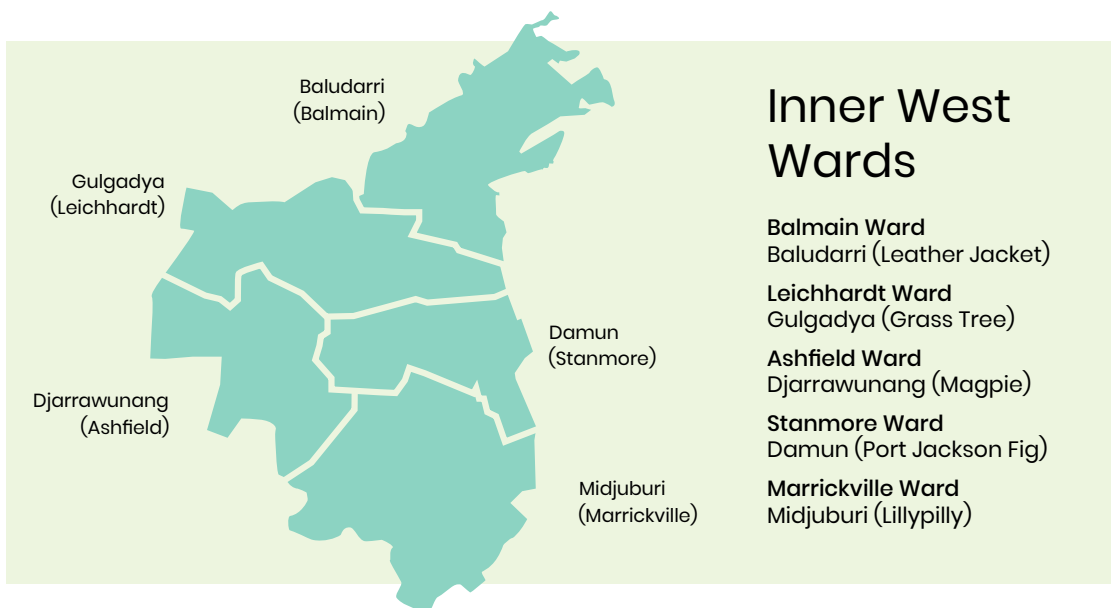
Council is governed by 15 elected representatives, called councillors. Inner West has five wards, each represented by three councillors.

Visit Council's website for a more detailed ward map.

The Mayor and Councillors represent the interests of the residents and ratepayers of the Inner West. Their role is defined by the NSW Local Government Act. They provide leadership and guidance to the community and encourage communication and engagement
















between Council and the community. They ensure the organisation is strategically heading towards the direction set by the Community Strategic Plan, determine Council's services and allocate funding.

Council complies with the Model Code of Conduct prescribed by NSW Office of Local Government.



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| | | | |
|--|---|---|--|
| Balmain Ward Balmain (Leamer Jacket) |  <p>Mayor Darcy Byrne (LAB) darcy.byrne@innerwest.nsw.gov.au 02 9335 2157</p> |  <p>Councillor Kobi Shetty (GRN) kobi.shetty@innerwest.nsw.gov.au 0417 427 654</p> |  <p>Councillor John Stamolis (IND) john.stamolis@innerwest.nsw.gov.au 0408 448 285</p> |
| Stannmore Ward Damian (For Jackson Hg) |  <p>Councillor Liz Atkins (GRN) liz.atkins@innerwest.nsw.gov.au 0407 239 951</p> |  <p>Councillor Chloe Smith (LAB) chloe.smith@innerwest.nsw.gov.au 0412 985 935</p> |  <p>Councillor Pauline Lockie (IND) pauline.lockie@innerwest.nsw.gov.au 0434 690 544</p> |
| Ashfield Ward Djerawunang (Magpie) |  <p>Councillor Dylan Griffiths (GRN) dylan.griffiths@innerwest.nsw.gov.au 0432 236 668</p> |  <p>Councillor Mark Drury (LAB) mark.drury@innerwest.nsw.gov.au 0448 722 942</p> |  <p>Councillor Jessica D'Arienzo (LAB) jessica.darlenzo@innerwest.nsw.gov.au 0408 505 622</p> |
| Leichhardt Ward Gulgayya (Grass Tree) |  <p>Councillor Marghanita Da Cruz (GRN) marghanita.da.cruz@innerwest.nsw.gov.au 0490 788 943</p> |  <p>Deputy Mayor Philippa Scott (LAB) philippa.scott@innerwest.nsw.gov.au 0412 935 713</p> |  <p>Councillor Timothy Stephens (LAB) timothy.stephens@innerwest.nsw.gov.au 0418 474 248</p> |
| Marrickville Ward Midjibun (Lillypilly) |  <p>Councillor Mat Howard (LAB) mat.howard@innerwest.nsw.gov.au 0412 645 115</p> |  <p>Councillor Justine Langford (GRN) justine.langford@innerwest.nsw.gov.au 0481 452 283</p> |  <p>Councillor Zoi Tsardoulas (LAB) zoi.tsardoulas@innerwest.nsw.gov.au 0408 672 975</p> |

Council election

Council elections are usually held every four years. Due to the COVID-19 pandemic, NSW local government elections were postponed from 4 September 2021 to 4 December 2021.

On 4 December 2021 residents elected 15 councillors in the five wards. The current council term commenced on 29 December 2021. The General Manager runs the election of the Mayor and Deputy Mayor who are elected by the councillors at the first meeting of a new council. The Mayor, Cllr Darcy Byrne was elected for a two-year term and the Deputy Mayor, Cllr Jess D'Arienzo was elected for a one-year term.

Council meetings

Council meets on the second Tuesday each month and first Tuesday in December. Council is in recess during January and July.

Meetings are in person at Ashfield Service Centre, and are live-streamed through Council's YouTube channel, and on our website. The business paper for each meeting, and the minutes which contain Council's decisions, are published on our website.

Statutory and Standing Committees

The following committees require formal appointment of Councillors as voting members.

| Name of Committee | Purpose | Meeting Time & Frequency | Councillor Representatives |
|---------------------------------------|--|---|--|
| Audit, Risk and Improvement Committee | The purpose of the Committee is to provide independent assurance and assistance to Inner West Council in the effective discharge of its responsibilities for financial reporting, risk management, internal controls, governance, improvement and internal and external audit. | The committee meets four times a year regularly, plus an optional additional meeting for considering the Annual Financial Statements, with the location rotating between the three Service Centres. | Councillors Atkins and Scott |
| Flood Management Advisory Committee | The Flood Management Advisory Committee assists Council in the preparation of floodplain management studies and plans for the Inner West LGA. The Committee acts as both a focus and forum for the discussion of technical, social, economic and environmental matters, and for the distillation of possibly differing viewpoints on these matters into a management plan. | The committee meets at least twice a year at the Petersham Service Centre. | Councillors Howard and Da Cruz |
| Local Traffic Committee | The Local Traffic Committee is primarily a technical review and advisory committee which considers the technical merits of proposals and ensures that current technical guidelines are considered. It provides recommendations to Council on traffic and parking control matters and on the provision of traffic control facilities and prescribed traffic control devices for which Council has delegated authority. The Committee also advises on traffic matters arising from development applications. | The Committee meets on the first Tuesday of each month at 10am at the Petersham Service Centre. | Chair, The Mayor, Councillor Byrne Alternate, Councillor Langford |

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| Name of Committee | Purpose | Meeting Time & Frequency | Councillor Representatives |
|--|---|--------------------------|---|
| General Manager's Performance Assessment Panel | To review the performance of the General Manager in liaison with the appointed facilitator. | | The Mayor, Councillor Byrne and Councillors Howard and Langford |

Council is a member of a number of external organisations which have committees with Councillor representation.

| Name of Committee | Purpose | Meeting Time & Frequency | Councillor Reps |
|---|--|---|---|
| ClubGrants | The objective of the Committee is to identify priority projects and services within the Inner West area for local registered clubs to consider funding. | 4-5 meetings/year (meetings held on Tuesdays at 10am) | Councillor D'Arienzo |
| Cooks River Alliance Board | The Cooks River Alliance is a partnership between councils in the Cooks River Catchment – Bayside, Canterbury-Bankstown, Inner West, and Strathfield. The Alliance uses the combined resources, experience, knowledge and skills within the councils and the community to address the complex environmental problems of the Cooks River and its catchment. | Meetings are held quarterly and hosted by rotating member council facilities. | Councillor D'Arienzo with Councillor Langford as the alternate. |
| NSW Public Libraries Association | The NSW Public Libraries Association is the peak body for public libraries in NSW and advocates on behalf of the library sector to strengthen the public library network. | As required. | Councillor Howard with Councillor Langford as the alternate. |
| Parramatta River Catchment Group | The Parramatta River Catchment Group (PRCG) is a regional organisation of local councils, state agencies and community representatives whose aim is to work together to improve the health of the Parramatta River and its catchment. | Meetings are held quarterly on the 1st Thursday of March, June, September and December, commencing at 5.30pm with the locations rotating between different member agencies. | Councillor Drury with Councillor Scott as the alternate. |
| Southern Sydney Regional Organisation of Councils (SSROC) | SSROC is an association of 10 Sydney councils serving large and diverse communities that face all the challenges of metropolitan living. SSROC provides a forum for the councils to undertake resource sharing activities and deal with common issues, particularly those that cross boundaries. | Meetings are held quarterly, generally 1 st or 3 rd Thursday, 6.00 pm for 6.30 pm start. | The Mayor, Councillor Byrne and Councillor D'Arienzo with Councillors Da Cruz and Lockie as alternates. |
| Sydney Airport Community Forum | SACF is the main body for consultation on the Sydney Airport Long Term Operating Plan. The Forum includes representatives from the community, councils, industry, and State and Federal Parliaments. | As required | The Mayor, Councillor Byrne. |

| Name of Committee | Purpose | Meeting Time & Frequency | Councillor Representatives |
|------------------------------------|--|---|--|
| Sydney Eastern City Planning Panel | <p>The Sydney Central Planning Panel has responsibility for:</p> <ul style="list-style-type: none"> determining 'regionally significant' development applications (DAs) and certain other DAs and modification applications acting as the relevant planning authority (RPA) when directed undertaking rezoning reviews providing advice on other planning and development matters when requested | As required. | The Mayor, Councillor Byrne and Councillor Scott |
| Sydney Coastal Council Group | <p>The Sydney Coastal Group Inc. (SCCG) was established in 1989 to promote co-ordination between Member Councils on environmental issues relating to the sustainable management of the urban coastal and estuarine environment. The Group consists of 9 Councils adjacent to Sydney marine and estuarine environments and associated waterways.</p> | Meetings are held quarterly on a Saturday and hosted by rotating member council facilities. | Councillor Griffiths |

Community engagement

The community is at the heart of everything Council does. Community engagement is the process by which the community participates in and influences Council's decision-making.

Council is committed to delivering effective, efficient services that meet the expectations and needs of the community. Local knowledge, ideas and feedback from the community are essential to ensure Council's decision-making improves community wellbeing and long-term sustainability.

Council's engagement is guided by the adopted Community Engagement Framework which ensures a broad range of perspectives are sought and the community has a strong voice in Council's decision-making. The Framework is based on a set of principles and recognises that engagement is a planned practice which should be tailored to particular circumstances, taking into account factors such as complexity, risk, significance, sensitivity, timing or opportunity.

Resident perceptions of Council's community engagement have steadily improved: in 2021 the mean satisfaction rating was 3.75 (out of 5), slightly higher than 2018's mean of 3.72 and significantly higher than 3.52 in 2016. (Source: Micromex Community Satisfaction Survey, available on Council's website).

Council engages the community through a range of methods, including online and face to face. Engagement can be about specific projects, or ongoing dialogue with key stakeholders, such as community groups, sporting groups, business and industry, State and Federal agencies, advisory committees and partners.

In 2021/22 engagement was affected by COVID-19 restrictions which Council adapted to during the first half of the year, by focusing on online methods including through Council's online engagement hub, Your Say Inner West.

Following the election, Council embarked on a new era in engagement, consultation and customer service. Local Matters Forums and Your Say Inner West Customer

Service Stalls were introduced to increase opportunities local communities had to engage with Council.

Local Matters Forums

A series of monthly, face-to-face forums where Ward Councillors and the executive staff of Council attend to listen to community ideas and concerns was introduced in May 2022. During the forums, staff record all issues raised by residents and ensure responses are provided after the meeting.

Your Say Inner West Customer Service stalls

Council took customer service to the community by introducing a program of stalls in highly visible locations on the first Saturday of every month. The stalls, introduced in June 2022, form an important part of Council's commitment to putting the community at the centre of everything it does.

Local Democracy Groups

Council maintains 13 Local Democracy Groups consisting of advisory committees and working groups.

Advisory Committees:

- Aboriginal and Torres Strait Islander
- Access
- Arts and Culture
- Environment
- Housing and Affordability
- Multicultural
- Planning and Heritage
- Social Strategy
- Transport



Working Groups

- Bicycle
- LGBTQ
- Seniors
- Young Leaders

Local Democracy Groups provide advice and input to support Council's decision-making and actions. Members, who are part of the Inner West community,

volunteer their time to provide subject matter expertise and lived experience. The groups are facilitated by staff convenors, and Councillors often attend meetings.

During the year, Local Democracy Groups provided extensive input into Council's review of the Community Strategic Plan: Our Inner West 2036 and supported the development of the new Delivery Program and Operational Plan. The membership term concluded in June 2022 and planning for the new term commenced.

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Project engagement

Council sought the community's input into 53 projects during the year. These are listed in the table below along with the activities that Council undertook to inform and engage the community.

| Engagement project | Engagement activities |
|--|---|
| 1. Planning for Ashfield Park – Public Exhibition of Draft Plan of Management | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Email to contributors in early engagement • Council website announcement • Social media • Your Say Inner West monthly e-news • Email to identified groups • Posters in the park |
| 2. Inner West COVID-19 Local Information Online Public Meeting | <ul style="list-style-type: none"> • Online Community Information meeting with Q&A • Letter distributed LGA wide • Social media • Email to subscribers to Council e-news • Council website announcements & what's on |
| 3. Creating Healthy Ageing Strategy – Public Exhibition of Draft Strategy | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • LGA wide flyer • Social media • Email to stage one contributors • Your Say Inner West monthly e-news • Council website announcements |

| Engagement project | Engagement activities |
|---|--|
| 4. Shaping Arts and Culture – Public Exhibition of Draft Arts and Culture Strategy | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • LGA wide flyer • Social media • Email to initial engagement contributors • Your Say Inner West monthly e-news • Council website announcements |
| 5. Planning for the future of Paringa Reserve – Engagement to develop Plan of Management | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Onsite community conversations • Letter to local residents • E-mail notification to initial contributors • Social media • Posters in the reserve • Council website announcements & what's on |
| 6. Draft Complaints Handling Policy Public Exhibition | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Council website announcements • Social media |
| 7. Cooks River Community Values survey – in collaboration with the Cooks River Authority | <ul style="list-style-type: none"> • Online survey and mapping tool • Social media • Council website announcements • Your Say Inner West monthly e-news |

| Engagement project | Engagement activities | Engagement project | Engagement activities |
|---|--|--|--|
| 8. Making swimming more affordable – Engagement on new fees | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Council website announcement • Social media • Your Say Inner West monthly e-news • Email to identified groups | 12. Engagement on proposed COVID-19 financial assistance for eligible ratepayers | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Council website • Social media • Press release • Council e-news • Your Say Inner West special bulletin |
| 9. Planning for King George Park – Engagement to develop Plan of Management | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Social media • 'Your Say Inner West' monthly update • Email to participants of initial engagement • Council Website • Onsite posters • Letterbox drop to surrounding residents | 13. Engagement to understand parking conditions in Rozelle North precinct | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Resident notification letter |
| 10. Wardell Road 'no left turn' restriction – Engagement on local traffic project | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Resident notification letter | 14. Understanding parking conditions in Leichhardt West precinct – Draft Parking Study on Public Exhibition | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Online video explainer • Email to contributors to initial engagement • Social media • Your Say Inner West E-news • Letters to residents and businesses • Council website |
| 11. De-amalgamation independent cost benefit report and poll question public exhibition | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Council website • Social media – Facebook • Press release • Council e-news • Your Say Inner West special bulletin | 15. Newington Precinct – improving safety and managing traffic – draft Local Area Traffic Management Plan on Public Exhibition | <ul style="list-style-type: none"> • Online survey • Online video explainer • Phone submissions • Mail submissions • Email submissions • Email to contributors in initial engagement • Social media • Letters to residents and businesses • Council website |
| | | 16. Engagement on TfNSW proposal for Sydney Park Junction, St Peters | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Letter to impacted residents • Council website |

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| Engagement project | Engagement activities | Engagement project | Engagement activities |
|---|--|---|--|
| 17. Initial Engagement on Community Strategic Plan renewal and priorities for the new Council | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Online Future Focus Forums • Local Democracy Group Workshops • Flyer to whole LGA translated into five community languages • Media release • Social media • Inner West Council news • E-Newsletters • Email to specific community groups | 22. Design your new play space Engagement – Lewis Herman Reserve, Ashfield | <ul style="list-style-type: none"> • Online survey • Online ideas wall • On-site session • Phone submissions • Mail submissions • Email submissions • On site posters • Letter to residents • Social media • Council website |
| 18. Haberfield Army Land Online Public Meeting | <ul style="list-style-type: none"> • Online public meeting including presentation and Q&A • Letter to local residents | 23. Design your new play space Engagement – Cahill Street Reserve Playground, Annandale | <ul style="list-style-type: none"> • Online survey • Online ideas wall • On-site session • Phone submissions • Mail submissions • Email submissions • Onsite posters • Letter to residents • Social media • Council website |
| 19. 'Hands off Callan Park' Online public meeting | <ul style="list-style-type: none"> • Online public meeting with presentation and Q&A • Letter to local residents • Social media • Council website announcements & What's on | 24. Engagement to upgrade six local playgrounds | <ul style="list-style-type: none"> • Online survey • Online ideas board • Phone submissions • Mail submissions • Email submissions • Council website • Council social media • Resident letterbox drop • Direct email • Onsite posters • YSIW e-newsletter |
| 20. 'Stop the Western Harbour Tunnel' online public meeting | <ul style="list-style-type: none"> • Online public meeting with presentation and Q&A • Letter to local residents • Social media • Council website announcements & What's on | 25. Engagement on Western Harbour Tunnel term sheet agreement | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions |
| 21. Planning for Petersham Park – Public Exhibition of draft Plan of Management | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Email to contributors in initial engagement • Council website announcement • Social media • Your Say Inner West monthly e-news • Email to identified groups • Posters in the Park | 26. Council Engagement on NSW Government's draft Companion Animal Management Plan for Callan Park | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Social media • Media Release • Council website |

| Engagement project | Engagement activities | Engagement project | Engagement activities |
|--|---|---|---|
| 27. Engagement to enhance Library Services for Young People | <ul style="list-style-type: none"> Online survey Phone submissions Mail submissions Email submissions Social media Media Release Council website | 31. Making Cycling Easier – initial Engagement to develop Inner West Cycling Strategy | <ul style="list-style-type: none"> Online survey Online mapping tool Online community session Conversation with people who use wheelchairs Submissions from Local Democracy Groups Phone submissions Mail submissions Email submissions Price draw of \$150.00 for 15 people who complete the survey Postcard distribution throughout the Inner West and surrounding areas Poster displays throughout the Inner West Direct email to people who've contacted council about cycling Social media notifications Your Say Inner West March e-news Notification to Local Democracy Groups |
| 28. Engagement to Give Yeo Park playground a new lease on life | <ul style="list-style-type: none"> Online 'ideas wall' Onsite engagement session with Yeo Park Infant School children Equipment preference surveys Phone submissions Mail submissions Email submissions Letterbox drop Council's social media channels Direct email to specific groups Onsite posters | | |
| 29. Lilyfield Skate Plaza Review of Environmental Factors Engagement | <ul style="list-style-type: none"> Online form Phone submissions Mail submissions Email submissions Letterbox drop to local residents and businesses (distribution area compliant with Council's DA notification framework) <ol style="list-style-type: none"> Announcement on Inner West Council's website Social media Hard copies of the Leichhardt Park Plan of Management and REF (with supporting annexures) were also made available for the public to view at all Council Service Centres and at Balmain Library. | 32. Draft Code of Meeting Practice 2022 Public Exhibition | <ul style="list-style-type: none"> Online survey Phone submissions Mail submissions Email submissions Council website announcements |
| 30. Dawn Fraser Baths Accessibility Engagement including Community Conversations | <ul style="list-style-type: none"> Onsite community conversations Email to special stakeholders Social media | 33. Rozelle North – improving safety and managing traffic engagement | <ul style="list-style-type: none"> Online survey Phone submissions Mail submissions Email submissions Council website announcements |
| | | 34. North Street Playground upgrade Engagement | <ul style="list-style-type: none"> Online survey Online ideas board Phone submissions Mail submissions Email submissions Council website Council social media Resident letterbox drop Direct email Onsite posters YSIW e-newsletter |

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Inner West Council Annual Report 2021-22

| Engagement project | Engagement activities | Engagement project | Engagement activities |
|---|--|---|---|
| 35. Draft Community Strategic Plan, Delivery Program, Operational Plan and Budget 2022-2023 Public Exhibition | <ul style="list-style-type: none"> Online survey Online forum Phone submissions Mail submissions Email submissions Explainer video Media release Email to stakeholders LDG workshops Email to contributors in initial engagement | 39. Disability Inclusion Action Plan initial Engagement – Planning for inclusive communities | <ul style="list-style-type: none"> Online Survey Phone submissions Mail submissions Email submissions Online evening session Face to Face individual and small group engagement Face to Face Disability support organisations Public Forum Social media Council website announcements and What's on |
| 36. Community Recycling Centres Engagement – how much do you know? | <ul style="list-style-type: none"> Online survey with a cash prize draw Social media Council website and e-news | 40. Draft Planning proposal Public Exhibition for the site known as the Cyprus Club at Stanmore | <ul style="list-style-type: none"> Online survey Phone submissions Mail submissions Email submissions Letter to residents Council website announcements |
| 37. Engagement on King George Park upgrade | <ul style="list-style-type: none"> Online survey Meeting with sporting clubs Onsite engagement session Phone submissions Mail submissions Email submissions Resident letterbox drop Onsite posters Council social media Council website Direct email to key stakeholders YSIW e-newsletter | 41. Engagement on Elswick Street North and William Street Leichhardt – Traffic and Parking measures | <ul style="list-style-type: none"> Online survey Phone submissions Mail submissions Email submissions Letter to residents |
| 38. Local Matters Forum Marrickville Midjumburi | <ul style="list-style-type: none"> Face to Face event for the Marrickville ward Online form to submit questions Social media Ward wide letter to residents Council website announcements and What's on | 42. Stanmore Local Matters Forum | <ul style="list-style-type: none"> Face to Face event for the Marrickville ward Online form to submit questions Social media Ward wide letter Council website announcements and What's on |
| | | 43. Draft Tree Development Control Plan 2022 Public Exhibition | <ul style="list-style-type: none"> Online survey Phone submissions Mail submissions Email submissions Your Say Inner West e-news Council website |

| Engagement project | Engagement activities | Engagement project | Engagement activities |
|--|---|--|---|
| 44. Enmore Special Precinct Development Control Plan initial Engagement | <ul style="list-style-type: none"> • Online Survey • Meeting for business owners • Meetings for residents • Social media • Council website • Media Release | 50. 43 Hercules Street, Dulwich Hill – Classification of Land for Greenway | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions |
| 45. Grant Program Guideline Engagement 2022 | <ul style="list-style-type: none"> • Online survey • Phone/email • Social media • Council website • Email to interested stakeholders | 51. Local Democracy Groups recruitment 2022 Pt 2 | <ul style="list-style-type: none"> • Online applications • Mail applications • Social media • Email to LDG members • Promotion via all networks • Council website • Inner West Council news • E-news • YSIW e-news |
| 46. Local Democracy Groups recruitment 2022 Pt 1 | <ul style="list-style-type: none"> • Online applications • Mail applications • Social media • Email to LDG members • Promotion via all networks • Council website • Inner West Council news • E-news • YSIW e-news | 52. Petersham North Precinct – Improving safety and calming traffic Engagement | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Online mapping tool • Resident notification letter • YSIW e-news • Council website |
| 47. Engagement on Council plans for infrastructure funding via developer contributions | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Online public forum • Council website • Social media | 53. Newtown South – Improving safety and calming traffic Engagement | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Online mapping tool • Resident notification letter • YSIW e-news • Council website |
| 48. Draft Gender Equity Strategy – public exhibition | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions • Social media • Council's e-news including YSIW • Direct email to Local Democracy Groups via conveners • Council website • Email to Interagency partners and networks | | |
| 49. Balmain East Parking Study | <ul style="list-style-type: none"> • Online survey • Phone submissions • Mail submissions • Email submissions | | |



Volunteering and Citizens of the Year

The Inner West community has opportunities to contribute through a range of programs including arts and culture, the environment, LGBTIQ, and sport and recreation. Council provides awards for young, adult, senior and teams of volunteers through its Citizen of the Year, and Amy Large Adult Volunteer Awards.

Risk management

Risk governance is a means by which Council oversees risk management and holds Council officials accountable, incorporating oversight responsibilities within existing governance structures and using appropriate reporting mechanisms.

The General Manager and other members of the Executive promote a positive and sensible approach to risk management and continue improvement of risk practice across the organisation.

Council's risk management approach was first adopted in June 2017 and follows the principles and practices specified in the Australian and New Zealand Standard (AS/NZS) ISO 31000:2018 Risk Management – Guidelines, tailored for our operating environment. The Risk Management Framework including the Business Continuity plans and Fraud and Corruption Policy is currently under review which will be completed in the next financial year ensuring Council continuously looks to ensure best practice policy frameworks are implemented.

Business continuity

Business continuity helps Council to maintain essential functions during and after an unscheduled disruption or disaster. Council's response to the COVID-19 pandemic drew from our Business Continuity Management (BCM) framework, which was reinvigorated late in 2020, enabling Council to respond to the changing circumstances posed by the COVID-19 pandemic and maintain continuity of services to the Inner West. The Incident Management Team met continuously throughout the year.

Internal audit

During 2021-22, the following audits were progressed or delivered:

- Enterprise Risk Management Framework and Risk Assurance Mapping (10 November 2021)
- Governance Framework Review (12 August 2021)
- Dawn Fraser Baths Refurbishment Project (15 February 2022)
- Budgeting and Forecasting (26 July 2022)
- IWC Local Infrastructure Contributions (10 August 2021)
- Procurement for Capital Projects (10 June 2022)
- Procurement Review and Capability Assessment (May 2022).

The Audit Program was developed using a risk-based approach. Recommendations resulting from

the audits were designed to tighten the internal control environment and improve processes. The recommendations have been implemented or are in progress.

De-amalgamation

The NSW Government formed Inner West Council in 2016 by amalgamating Ashfield, Leichhardt and Marrickville Councils. In December 2021, a non-binding poll was conducted in which the Inner West community voted to de-amalgamate the existing Council and return to the three former Councils. The result was carried with 62.5 per cent in favour, in a poll with 80.7 per cent turnout.

Inner West Council is preparing a de-amalgamation business case for the NSW Minister for Local Government, who is responsible for the final decision.

The business case includes:

- Part 1 The case for change: An outline of the poll and community consultation results.
- Part 2 Cost/benefit analysis: Revised 2021 Morrison Low report. Intent to investigate benefits and seek to undertake economic analysis to potentially estimate in dollar terms, including NPV.
- Part 3 Financial and Commercial Analysis: Financial viability of the demerger for the NSW Government. Section 218CC (6) of Local Government Act states that the NSW Government will cover the cost.
- Part 4 Managerial Analysis: An analysis of the organisations' ability to deliver, the associated risk, and any identified issues pertinent to the decision.

The business case was placed on public exhibition for 28 days. Community consultation was promoted via Council's website, social and digital media, media releases, Your Say Inner West, Inner West newsletters and the local newspaper.

Independent research company Micromex undertook community consultation via a survey that any community members could undertake, alongside a phone survey.



A report outlining the outcomes of the community engagement process along with the updated business case was presented to 13 September 2022 Ordinary Council meeting.

What happens next?

- The Mayor has written to the Minister for Local Government reiterating the concerns around costs and administration and seeking her specific commitment to paying the full cost should the minister seek to demerge the council and commit to not sacking the council and installing an administrator.
- The business case will return to Council for further discussion once a response from the Minister has been received.

Our Organisation

Structure

Executive Team

Council's administration is led by General Manager Peter Gainsford, who joined Inner West in May 2021. The General Manager is supported by four Directors, who along with the General Counsel, comprise the Executive team.

The General Manager is responsible for the overall operations of Council's administration including ensuring the implementation of decisions of the Council, delivery of commitments as guided by the Delivery Program and Operational Plan, and for Council's workforce, as well as ensuring the organisation meets its obligations.

Leadership Team

Council has also established a Leadership team of 23 comprising the Executive and senior managers.

The purpose of the Leadership Team is:

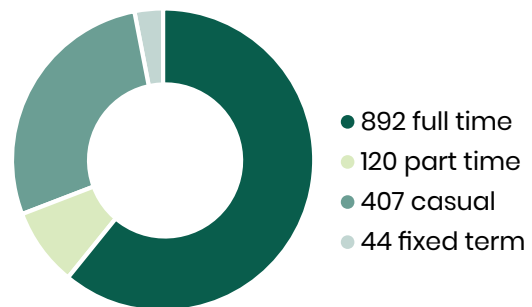
- to work with the Executive regarding the day to day running of Council
- to consider matters involving budget, policies, employee engagement and culture, risk management, Work Health and Safety and customer service
- to lead Integrated Planning and Reporting and developing and implementing the corporate priorities
- to assist the organisation developing and living Council's values



Workforce profile

Inner West Council strives to be a local government employer of choice, offering a fair and flexible approach to work with wide-ranging staff benefits.


1,463
Total number of employees as at 25 May 2022



Age profile



- 50 and over: 42%
- Under 50: 58%

Gender



- Female: 51.5%
- Male: 48.5%

Gender in leadership roles



- Female: 46%
- Male: 54%

8.24
years

Average years of service

Age profile of Council's workforce

| | Female (51.5%) | | | Male (48.5%) | | |
|-------------|----------------|----------------|----------------|---------------|------------------|-----------------|
| | Casual: 17.5% | Full time: 27% | Part time: 7% | Casual: 10.3% | Full time: 36.7% | Part time: 1.5% |
| 17-24 (10%) | Casual: 9% | Fixed term: 0% | Permanent: 1% | Casual: 6% | Fixed term: 1% | Permanent: 9% |
| 25-34 (18%) | Casual: 6% | Fixed term: 1% | Permanent: 23% | Casual: 6% | Fixed term: 1% | Permanent: 23% |
| 35-49 (30%) | Casual: 4% | Fixed term: 0% | Permanent: 21% | Casual: 4% | Fixed term: 0% | Permanent: 21% |
| 50-59 (25%) | Casual: 2% | Fixed term: 3% | Permanent: 16% | Casual: 2% | Fixed term: 3% | Permanent: 16% |
| 60-69 (16%) | | | | | | |

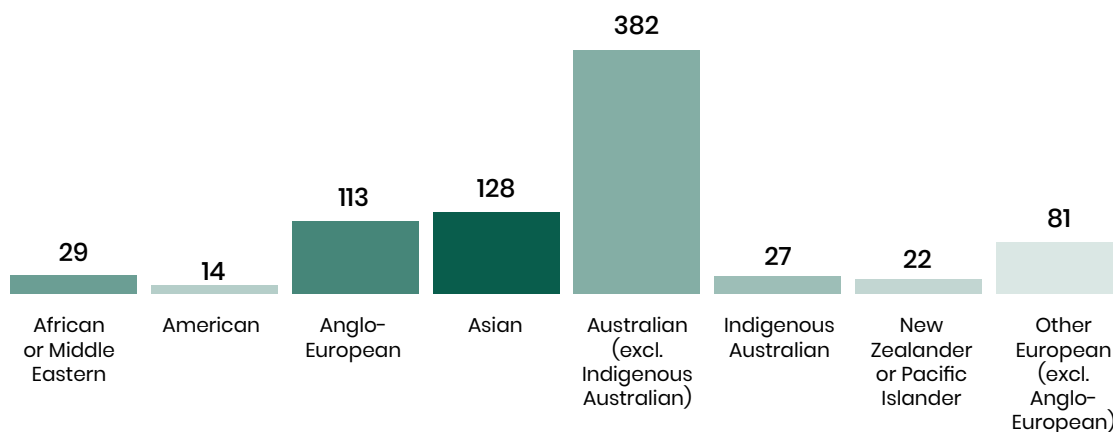
Annual Reporting of Labour Statistics

Each Council is required to provide labour statistics based on a date specified by the Office of Local Government.

On **Wednesday 25 May 2022**, Council directly employed the following:

| | |
|--|-----------------|
| permanent full-time basis | 892 |
| permanent part-time basis | 102 |
| casual basis | 407 |
| fixed-term contract | 44 |
| "senior staff" for the purposes of the Local Government Act 1993 | 1 |
| persons engaged by the council, under a contract or other arrangement with the person's employer, that is wholly or principally for the labour of the person | 195 |
| persons supplied to the council, under a contract or other arrangement with the person's employer, as an apprentice or trainee | 2 (Apprentices) |
| people who received pay for having worked on 25 May 2022 | 1080 |

Diversity of staff at Inner West Council



Council remains committed to maintaining its Equal Employment Objectives to recruit skilled and diverse candidates from all backgrounds and stages of life.

The data from this graph* indicates where cultural background is the cultural/ethnic group(s) a staff member feels they belong to or identify with.

This background may be the same as their parents, grandparents, or their heritage, or it may be the country they were born in or have spent a great amount of time in, or where they feel more closely tied to.

Council is committed to having a safe workplace where staff from all backgrounds can feel comfortable being themselves at work.

*Staff Performance and Engagement Survey June 2021

Cultural Change

Council has embarked on a cultural change and leadership program aligned with new corporate values integrating our commitment to the health, safety and wellbeing of staff and the community.

There is a strong focus on serving the community and providing excellent customer service. Council has strong local community engagement and is providing greater transparency around the services that Council provides.

Council began its journey as a 'Learning Organisation' in this reporting period, building a workforce that is futureproofed and fit for purpose. We continue to develop the capability of our employees and ensure that Inner West is recognised as a preferred employer and known as a great place to work.

In July 2021, we undertook a staff survey that set the benchmark for employee engagement moving forward and sought feedback from staff on their preferred values. This informed the development of our purpose, values and associated behavioural statements.

Our purpose: "We are here to be of service to the community and make Inner West a great place to be" along with our values of integrity, respect, innovation, compassion and collaboration were launched in March 2022 at our inaugural leaders' day with 200 leaders across the Council organisation.

See the 'Welcome to the Annual Report' section for detail on the purpose and values.

Workforce Management Strategy

The Workforce Management Strategy (WMS) was developed through extensive consultation with a focus on data, research and analysis. The WMS is fundamental in mapping out the next stage of our cultural change program and addressing our workforce challenges through the following objectives:

1. Investing in our people and community through technology
2. Developing a sustainable workforce
3. Sourcing skilled employees in a competitive market
4. Reducing risks and optimise efficiencies with knowledge management
5. Developing and articulating our employee value proposition
6. Retaining and attracting an inclusive and diverse workforce

The 2021 engagement survey results indicated that 61% of staff are proud to be working at Inner West Council. As a learning organisation, it was recognised that the implementation of the Workforce Management Strategy will benefit the Inner West community as well as staff through increased employee engagement and performance resulting in improvements in processes and systems.

Council offers its employees in return for their skills, performance and productivity:

- Remuneration
- Professional development
- Flexible and hybrid work arrangements
- Wellness programs
- Reward and recognition
- Clarity of direction
- Culture of the organisation

Actions this year included:

1. Values

- Refreshed Values and Purpose
- Developed clear key performance indicators through a values-based performance appraisal
- Continued to deliver on reward and recognition during COVID lockdowns including a long service leave awards event through Microsoft Teams

2. Leadership and development

- Worked with the Senior Executives using the EQi tool (Emotional Intelligence)
- Developed an integrated authentic leadership program
- Provided targeted coaching for managers
- Supported gender equity strategy plans including supporting the Diversity Council Australia #Istandforrespect campaign in collaboration with the women's committee
- Successfully increased the number of women in leadership roles
- Maintained equal employment opportunity and ongoing workplace diversity and inclusion partner memberships with peak bodies such as PID/ACON, Diversity Council Australia (DCA) and Job Access
- Future proofed our workforce through a succession planning framework
- Implemented a women's mentoring program
- Ongoing staff consultation through the Joint Consultative Committee process
- Development for staff including:
 - Aboriginal and Torres Strait Islander Cultural awareness training
 - Finance for non-finance managers
 - Planning for non-planners
 - Child safety awareness
 - Recruitment panel training – incorporating new values
 - ACON LGBTQ Awareness training
 - Disability awareness training
 - Standardised project management framework
 - Change management framework
 - Dealing with difficult customers training

Safety, Injury Management and Wellbeing

Council is dedicated to continuous improvement of its work health and safety performance with the development of a Work Health and Safety (WHS) Strategy and planning for a new WHS system.

The number of workplace incidents has decreased from 168 in 2020 to 160 in 2021, however the claims have risen from 87 to 98. Of those 98 incidents the majority were from stresses to the body and falls, trips and slips. During 2021, 395 workers received a flu vaccination and 248 outdoor workers had skin checks.

Highlights during the year included:

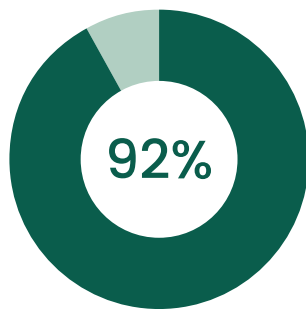
- Prioritised the safety and wellbeing of our people through key responsive notifications for all people managers about an incident
- Transitioned to an automated application-based incident reporting system, Safety Vault. This is improving data quality, reducing administration and increasing incident response and corrective action implementation
- Convened an Incident Management Team (IMT) to manage Council's operational response to COVID-19 and inform staff of NSW Government health advice to all staff
- Trained over 90 employee mental health accredited champions

Established a proactive injury management approach in collaboration with our insurer State Cover in late 2021. This resulted in an average cost of claims reduction of more than 70% (FY20/21 in comparison to FY21/22).

Community Survey Highlights

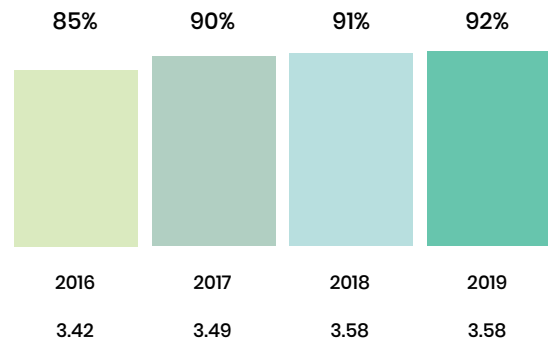
In May 2021 Council commissioned an independent research organisation to conduct its community satisfaction survey. Although slightly prior to the annual reporting period, the statistics, priorities and challenges are relevant.

The community satisfaction survey guides Council's planning and service delivery to ensure we are responsive to resident needs and expectations.

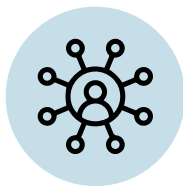


92% of residents are satisfied with the performance of Council over the last 12 months

All satisfaction ratings are mean scores out of a possible 5



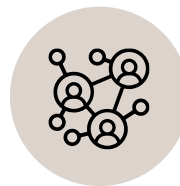
The four key drivers of satisfaction are:



Council's integrity and decision making



Community's ability to influence Council decision making



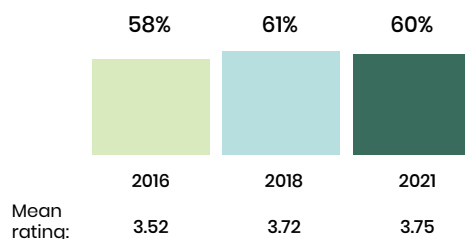
Long term planning for the area



Provision of Council information to the community

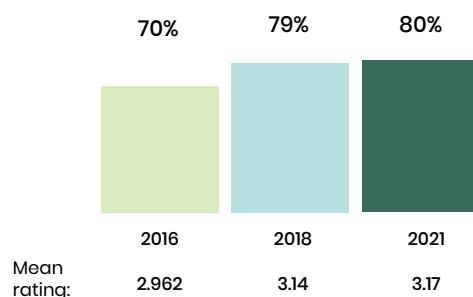
Satisfaction with Council's community engagement

60% of residents rate Council's community engagement as 'good to excellent'



Satisfaction with Council's integrity and decision making

Satisfaction with Council's integrity and decision-making has significantly increased



Residents' priorities for Council in the future

In 2016 residents expressed concern about the amount of development occurring in the LGA, the flow-on effects of traffic congestion, population growth, public transport, parking, lack of green spaces, and environmental issues

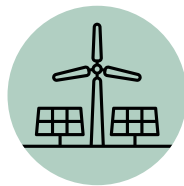
In 2018 like nearly all Sydney LGAs, development, population growth and congestion were viewed as the primary challenges

In 2021 managing the challenge of population growth and prioritisation of further protections for our local environment were the key concerns

Top challenges facing Inner West Council area over the next 10 years



Managing development/adequate planning/overdevelopment (38%)



Environmental protection/managing pollution/climate change/maintaining and provision of green open spaces (31%)



Traffic management/congestion (27%)



Availability of/access to/improving public transport (15%)



Housing affordability/availability (13%)

Top 5 importance and satisfaction areas

Top 5 importance

- Access to public transport
- Household garbage collection
- Encouraging recycling
- Safe public spaces
- Protecting the natural environment

Top 5 satisfaction

- Library services
- Swimming pools and aquatic centres
- Maintenance of local parks, playgrounds and sporting fields
- Community centres and facilities
- Household garbage collection

Our Performance

Delivery Program Achievements, Challenges and the Year Ahead

This section builds on the 'Year in Review' section, with further detail on how Council has performed against its commitments in the Delivery Program and Operational Plan, ordered by each Strategic Direction of the Community Strategic Plan *Our Inner West 2036*.



Strategic direction 1: An ecologically sustainable Inner West

Achievements

The people and infrastructure of the Inner West contribute positively to the environment and tackling climate change

Renewing and upgrading seawalls work were carried out in line with the Seawalls and Wharves capital program (Initiative 1.1.1.1).

The Dobroyd Parade seawall construction works were completed in August 2021. The works provide an environmentally friendly seawall with improved marine habitat and will facilitate the widening and upgrade of the Bay Run and GreenWay paths. The Balmain Rowing Club foreshore access project was delivered by the club and funded by Council.

Continued LED Street lighting accelerated replacement program (Initiative 1.1.1.3).

The LED program is 99.7% completed, with fewer than 20 LED streetlight replacements remaining in the Residential LED Streetlight Replacement Program.

Establish and maintain a Green Living Centre Program (Initiative 1.1.1.3).

The Green Living Centre runs workshops, webinars, events and programs in the Inner West to support the local community reduce their environmental impact, supporting sustainable living.

During the year, there were thousands of people supported through digital communications, and over 400 people attended workshops and webinars, including:

- Transitioning to an All-Electric Home webinar
- Composting and Worm farming and Wild Edibles webinar



- Spring talks series featured insects and native bees as well as Plastic Free July campaigns
- Free energy advice services and water-sensitive design workshops
- Profiles of local groups and their environmental achievements during History Week
- Blog and panel discussion featuring local sustainable fashion experts on skills to avoid and reduce clothing waste
- Workshop demonstrating practical techniques to store, cook and save food by reducing organic waste.
- A communication campaign highlighted waste-free ways to celebrate the festive season with workshops on crochet and paper crafts with reused materials.

Inner West has a diverse and increasing urban forest that supports connected habitats for flora and fauna

Maintained, protected, and enhanced the Inner West's current ecological assets (Initiative 1.2.2.1).

Continued work was undertaken to restore ecosystems in Council's natural areas, with an additional 1.7 hectares of Council land identified to be managed as a natural area. Council's managed natural areas have increased by 17% since 2018. Supported projects include the GreenWay corridor enhancements.

Developed and implemented the Inner West Climate and Renewables Strategy (Initiative 1.4.1.1).

The Climate and Renewables Strategy that was adopted in December 2019 was implemented, and an Environmental Management System (EMS) aligned to International Standard ISO14001 developed. Updates to the EMS manual and implementation of various environmental policies and projects were underway during the last quarter of the year.

Sought and maintained partnerships to support adaptation to urban heat.

Council formed partnerships to undertake projects supporting adaption to urban heat such as:

- Macquarie and Western Sydney Universities and the 'Which Plant Where' project,
- Water Sensitive Cities Cooperative Research Centre – Resilient Sydney Network – Cities Power Partnership via the Climate Council – NSW Government's SEED database (Central Resource for Sharing and Enabling Environmental Data in NSW) in the NSW Government's Adapt NSW program.

Pursued opportunities to drive an increase in renewable energy in the Inner West for Council and the community (Initiative 1.4.1.2).

Businesses, schools, homes and strata across the Inner West were supported to increase renewable energy, and this included advice to 150 homes, 43 strata properties and 8 businesses. As a result, new solar systems were installed on 2 strata, 19 homes and 9 schools. Likewise, the rollout of solar systems continued on Council's buildings (Deb Little ELC and St Peters Depot).

From July 2022, Council will be powered by 100% renewable electricity following a landmark energy deal between 25 Councils and three NSW solar farms – Moree, Hillston and Nevertire. The supply builds on the success of Council's previous electricity agreement which included 25% renewable energy from Moree Solar Farm. The current electricity agreement delivers on the key 100% renewable target earlier than 2025 and will more than halve Council's carbon footprint, with Council having 100% renewable energy from 1 July 2022.

Developed and implemented a sustainable fleet and procurement strategy (Initiative 1.4.2.1).

Council's transition to low-emission vehicles is progressing well as hybrid vehicles now comprise 50% of the Council's passenger fleet. There were 8 electric vehicles secured for pilot testing in 2022 and a sustainable fleet transition plan is underway, with an Electric Vehicle policy endorsed by Council in April 2022.

Focus efforts to drive efficiency and manage demand for energy across Council operations and reduce corporate emissions (1.4.1.3).

Council's energy efficiency program continued with installations of energy-efficient lighting at various Council sites. Energy efficiency studies were undertaken at Council's aquatic centres with procurement and detailed engineering designs underway to reduce energy costs. The solar rollout on Council buildings over the past five years has doubled from 309kW in 2017-18 to 788kW in 2021-22.

New and expanded solar rooftop systems have been installed at Marrickville Town Hall, Deborah Little Early Learning Centre and St Peters Depot.

Inner West is a zero-waste community with an active share economy

Develop and operate a second Inner West Council Community Recycling Centre for problem waste.

The Leichhardt and St Peters Community Recycling Centres and the Leichhardt weekend transfer station were re-opened to the public on 18 September 2021 following the closures due to the COVID-19 pandemic.

Promote zero waste avoidance, reuse, recycling and repair (Initiative 1.5.2.2).

The 2021 Garage Sale Trail in the Inner West Council area attracted 5,566 participants (shoppers and sellers), with 128 total sales, and an estimated 35,160kgs of items reused. The Inner West pre-loved shopaholics and Garage Sale Trail 2021 festivities were hosted online over two weekends during November 2021. Residents hosted 'virtual' garage sales or 'Shop the Trail' for pre-loved bargains from their homes.

Increase reuse opportunities and develop a local reuse centre (Initiative 1.5.2.3).

Council works with local 'reuse' organisations, The Bower and Reverse Garbage, and is establishing a Reuse Centre at Summer Hill Depot. The project is still in the planning phase, with the development application approved and on-site works commencing in February 2022. It is anticipated that the site will be opened during 2023.

Provide options for residents to divert organics at home, in the community and through a kerbside service (Initiative 1.5.3.1).

During the year, residents ordered 22 subsidised compost bins, 12 aerators, 65 worm farms, 75 worms, 17 hungry bins and 18 green solar cones. Additionally, the food recycling service in apartments collected 314 tonnes of food organics from a total of 23,555 eligible units. In addition, 143 residents were engaged in the 'champions' program to work with Council on improving food recovery in their buildings.

Seek and maintain research and on-ground partnerships around growing food in urban areas (Initiative 1.1.3.1).

The Inner West Community Garden Network met in June 2022 with a presentation on making gardens more accessible and inclusive. Community gardens on Council land are supported via the Inner West Community Gardens Policy.

Collaborate with stakeholders to support the delivery of the Inner West Zero Waste Strategy and Action Plan (Initiative 1.5.4.1).

There were 40 community submissions received during the exhibition of the Zero Waste Strategy that was endorsed by Council in August 2021. The strategy was implemented during the year as Council continued to work with other councils, and the Southern Sydney Regional Organisation of Councils, to progress regional food recycling.

Challenges

During the last 12 months, Council responded to the challenges in delivering its ecologically and sustainable program due to COVID-19 restrictions on face-to-face workshops, seminars, services and community engagement. It enhanced its digital communications engagement and provided online environmental workshops as a way of broadening the reach for community members to attend a range of Green Living Centre Programs and webinars.

The closure of the Leichhardt and St Peters Community Recycling Centres (CRCs) and the Leichhardt weekend transfer station during June to September 2021 was also problematic during COVID-19 as electronic waste, chemicals, sharp materials and bulky household waste items were not able to be recycled. However, the NSW Government lifted restrictions in late September 2021, enabling the re-opening of these critical waste services.

Volunteer programs such as for the Inner West community nurseries, bushcare, wildlife monitoring groups were also limited during the first 4 months of the financial year. Many re-grouped in the second half of

the year to partner with, progress and assist Council's efforts in weeds removal, harbour, river and catchment improvements.

Council also continued to work with Ausgrid and Southern Sydney Regional Organisation of Councils (SSROC) on the next phase of residential streetlighting to further reduce Council's electricity consumption and carbon emissions. Funding for Electric Vehicle charging stations continues to be a challenge.

Council is responding to its environmental and sustainability challenges by:

- Achieving climate targets by investing in renewable and solar energy on all its buildings
- Reducing waste and working towards its zero waste strategy targets adopted during the year
- Responding to, mitigating and managing the impacts of climate change particularly flooding and sea level rises by securing grant funds to progress capital works vital for long term resilience
- Protecting and enhancing the Inner West's natural heritage, including mapping and restoring vulnerable areas, habitats, biodiversity and waterways
- Continuing and revising tree management and protection development controls, while supporting the community to plant more native trees locally,
- Promoting organics waste diversion from landfill, waste reduction initiatives and programs, reuse and recycling initiatives
- Supporting local sustainability projects and initiatives

The Year Ahead

Council will continue to implement our Climate and Renewables Strategy in response to the climate change emergency, and the Zero Waste Strategy adopted this year. We will focus on fostering collaborative actions, community partnerships and embedding sustainability in all Council systems, buildings and processes.

We aim to increase the use of solar and renewable energy, low carbon emitting transportation through Council vehicles and fleet, low carbon development, divert organic waste from landfill, address unsustainable consumption, and increase tree canopy cover and green infrastructure.

During the next year, Council will deliver:

- An extensive tree planting program and review
- Tree Management Development Control Plan
- Plans for Callan Park swim site
- A Biodiversity Strategy
- The Green Living Centre at the Summer Hill sustainability hub
- An Electric Vehicle Encouragement Plan
- Sub-catchment planning will recommence in 2022, as well as progressing policy work such as riparian corridor mapping and biodiversity planning in Council's Development Control Plan. Additional land, including wetlands, was added to Council's register of natural areas under management and planning will be a future focus.

Highlighted Performance

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction.

| Strategic Direction 1: An ecologically sustainable Inner West | Actual (numbers) | % Progress |
|---|------------------|------------|
| On Track | 19 | 10% |
| Completed | 7 | 4% |
| Behind Schedule | 2 | 1% |
| On Hold | 3 | 2% |
| Rescheduled | 2 | 1% |
| Total | 33 | 18% |

Highlighted performance measures for the 2021-22 year for this strategic direction are shown in the table below.



| Council Performance Metrics | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|--|---------|---------|---------|---------|
| Solar capacity on Council Buildings (kW) | 330 | 368 | 724 | 788 |
| % of bulky household items picked up by Inner West Council reused, recycled or recovered | 21% | 34% | 76% | 75% |
| Kg of total waste stream to landfill per resident | 189.80 | 185.50 | 132.37 | 90.77 |
| Recovery of green waste (garden organics) from the waste stream per resident each year (kg/resident) | 37.7 | 35.43 | 36.60 | 35.95 |
| Council's operational electricity from renewable sources | 25% | 25% | 25% | 25% |
| Percentage of residential waste collected in red-lid bins that is food and garden organic matter | 39% | 39% | 39% | 39% |
| Number of bushcare volunteers | 1,360 | 1,090 | 1,359 | 493 |
| Number of plants supplied each year from community native plant nurseries for planting within Inner West | 15,261 | 15,090 | 20,624 | 14,921 |



Strategic direction 2: Unique, Liveable, Networked Neighbourhoods

Achievements

Development is designed for sustainability and makes life better

Prepare an Inner West Local Environmental Plan (LEP) and Development Control Plan (DCP) (Initiative 2.1.1.3).

The LEP program was divided into phases including: LEP (Phase 1) a housekeeping amendment adopted in June 2020; and LEP (Phase 2) that is divided into three separate projects. It is anticipated that the LEP phase 2A – Parramatta Road Corridor and the LEP Phase 2B – Sydenham to Bankstown and Ashfield North, and LEP Phase 2C (Camperdown) will be finalised in the next financial year. The Consolidated DCP will be developed in parallel with the LEP (Phase 2), and this work includes related projects such as creating a comprehensive Contributions Plan and Public Domain Guidelines.

Develop and implement the Parramatta Road Urban Infrastructure Program works (Undertake Parramatta Road Urban Amenity Improvement Program) (Initiative 2.1.2.3).

The Parramatta Road Urban Infrastructure Program (PRUAIP) works are substantially completed with final artwork to be installed in Leichhardt and Petersham.

Prioritise shade sail renewal and upgrade through a Shade Sail Strategy (Initiative 2.1.3.1).

The shade sail program endorsed by Council in March 2018 is completed. There were additional shade sails installed in aquatic centre projects at Annette Kellerman and Fanny Durack Aquatic Centres. The 2021/22 Shade Sail projects are in progress at Ashfield Aquatic Centre, and Leichhardt Park Children's Centre.

Public spaces are high-quality, welcoming and enjoyable places, seamlessly connected with their surroundings

The Draft Development Contributions Plan was exhibited for public comment and Council will be asked to endorse it in the next Financial Year. This is a significant plan that identifies opportunities for improving council facilities and public civic spaces.

Enhance streetscapes and town centres (Initiative 2.3.1.3).

The artwork installation for Foxs Lane and Ashfield Town Centre is completed. The Marrickville Road (East) cycleway and streetscape upgrade design is continuing, with construction scheduled to commence in late 2022-23. The Dulwich Hill Station Precinct Public Domain Improvements project was underway in June 2022, and construction due to be completed in early 2023.

Everyone has a roof over their head and a suitable place to call home

Advocate to the State Government on development contributions reforms.

As part of the Our Inner West Housing Strategy (Initiative 2.4.2.1), the development contributions legislative reforms were reviewed, and submissions provided to the Independent Pricing and Regulatory Tribunal (IPART) in December 2021. In addition, advocacy via submissions for the provision of future local infrastructure in the Parramatta Road Corridor and Bays West Precinct continued with the NSW State Government.

Implement the Inner West Homelessness Policy

(Initiative 2.4.3.1). The annual Street Count was undertaken in February 2022. There were 11 people counted in the Inner West as 'homeless', and this was the lowest since 2017. The Inner West Homelessness Assertive Outreach Collaboration (IWHAC) undertook monthly outreach patrols and follow-up case management meetings. Additional patrols were conducted by Wesley Mission, Missionbeat and Newtown Neighbourhood Centre. Further, the IWHAC conducted three regular monthly patrols and additional COVID-19 related patrols assisted rough sleepers access accommodation and provided other support services.

Implement the GreenWay Master Plan ensuring that it is consistent with adopted and emerging GreenWay strategies and plans (Initiative 2.6.1.3). The GreenWay is a 5.6km corridor that links the Cooks River at Earlwood with the Parramatta River at Iron Cove. Since 2019, Council has worked on sections of the GreenWay. During the year, the following elements were completed:

- The Dobroyd Point Seawall upgrade (completed August 2021)
- Local streets upgrade through Dulwich Hill (completed in January 2022)
- A High Voltage Electrical Feeder relocation (in progress) and the Bay Run path and lighting upgrade (in progress), and
- Council is currently commencing the In-corridor phase of the project that comprises both the central and southern links.

People are walking, cycling and moving around Inner West with ease

Renew local and regional roads (Initiative 2.6.3.3).

Funded Regional Roads projects at Balmain Road and Moore Street, Leichhardt, were completed, and Crystal Street work is nearing completion. Prioritised local road projects (grant-funded) are underway in ten areas and on 67 local road projects (Capital Works).



Provide and upgrade cycleway infrastructure (Initiative 2.6.3.6).

Council has improved bicycle routes across the Inner West to make it safer, more convenient and enjoyable for people of all ages and abilities to ride a bike.

Local Route 3 cycleway was completed in June 2022. The northern section of the Livingstone Road cycleway, Marrickville Road – Marrickville Oval was completed in March 2022. Other projects completed included: Regional Route 7, Section 1, from Lewisham to Petersham; Section 2, from Petersham to Newtown; the Local Route 3, Livingstone Road cycleway, Section 1, from Marrickville Road to Marrickville Park works. The Section 2, from Marrickville Road to Randall Street commenced and Marrickville Road (East) streetscape and cycleway design improvements are planned to be exhibited and constructed in 2022-23 pending utility and Transport for NSW approvals, together with successful funding.



Renew and upgrade roadside furniture (Initiative 2.6.3.7).

The upgrade of parking meters commenced at the end of the financial year. Also, the audits of business centres are completed.

Develop and implement programs to promote road safety (Initiative 2.6.3.1).

Council continued to promote proactive pedestrian and cyclist safety with the following initiatives and media campaigns:

- Pedestrians were reminded to walk safely over the Christmas holiday season with 24 bus shelter panels advertising the message "Before crossing the road ... Look Out Before You Step Out".
- A parent workshop "Helping Learner Drivers Become Safer Drivers" was delivered online in November with 28 people attending; an online workshop in March 2022 had 174 registrations and 102 logins.
- During the first six months of 2021-22, the free child car restraint checks program operated on a bi-monthly basis as a home mobile fitting service. It was promoted

and fully booked between 6 October and 1 December 2021, with 59 vouchers issued to residents. These events enabled 74 car seats to be safely installed and correctly fitted, keeping children safe and secure in car seats.

- The child restraint program was also strongly supported in the second half of the year, and fully booked for 2 February, 6 April, and 1 June 2022, with 60 vouchers issued to residents, enabling 71 car seats to be safely installed and correctly fitted.

Develop and implement traffic and parking management studies (Initiative 2.6.2.1).

Several projects were completed to improve traffic and parking in the area. This included the Leichhardt West and Draft Rozelle North Precinct Parking Study reports, the public exhibition of the Draft Rozelle North Local Area Traffic Management Plan (LATM), the Balmain LATM draft options and the Petersham North LATM and Newtown South LATM initial community engagement.

Challenges

There were several challenges in delivering the Operational Plan 2021-22 programs and initiatives for unique, liveable and networked neighbourhoods experienced during the last 12 months in the Inner West.

The preparation of new Local Environmental Plan (Phase 2) and Development Control Plan, as well as comprehensive Development Contributions will progress in the next year. They reference Council's comprehensive Local strategic Planning statements, and Housing strategies. They also require significant internal and external project resources, community engagement and approvals processes through the NSW Department of Planning approval processes.

An affordable Housing Policy was adopted in May 2022. This aims to address the ongoing challenges associated with the need for affordable housing for low-income households, and interventions and improvements needed in the local and NSW planning systems.

Other challenges experienced during the year were related to service disruptions, and resource shortages (both material supplies and staff) experienced due to the COVID-19 pandemic. For instance staffing remained highly static during the lockdowns. As lockdowns eased pent up opportunity for staff mobility was evident. In the planning space this has meant the loss of a high proportion of senior and experienced assessment staff, and their replacement with students, inexperienced graduates and part time contractors.

Council responded to many of the challenges experienced during the last year by being innovative with our technology and digital communications, resource usage and providing flexibility to staff (e.g working from home was supported). This was also important so that community members, businesses and others impacted by restricted services could continue to transact with Council. For instance, customer transactions that were online increased during the year from 48% in 2020-21 to 60% during 2021-22. Delivery of programs online and virtually was also a new way of engaging with customers and continuing to deliver service and program benefits for community members.

The delivery of Council's local and regional roads network continued despite COVID-19 restrictions on works crews, resource and material supply shortages and cost increases. Flooding experienced in the third quarter of the year further exacerbated local roads and potholes. Council responded with a 'Spot a Pot' initiative to fix and respond to reported pot holes throughout the area.

The year ahead

Focusing on housing and infrastructure development, Council will expedite projects and initiatives arising from land use planning strategies that have been adopted in recent years. These include the Local Strategic Planning Statement, Local Housing Strategy, Employment Lands Strategy and Integrated Transport Strategy.

Insights from these strategies and plans will shape the review and preparations of comprehensive planning policies, such as Local Environmental Plans, Development Control Plans and Development Contribution Plans that will be completed in the next financial year. These will improve future residential and commercial land uses and public domain planning in the Inner West area. Regarding transportation, Council will prioritise active and sustainable modes of transport as per its adopted Integrated Transport Strategy to support the community with environmentally sustainable outcomes.

Major projects planned for 2022-23 include:

- GreenWay In-Corridor works
- Leichhardt Park lighting, central and southern links
- Consolidated Local Environment Plan (LEP)
- Dulwich Hill Station Centre upgrade
- Marrickville Road east upgrade
- Regional cycling route 7 construction
- St Peters to Sydenham cycleway construction
- Lewisham to Newtown cycleway construction

Highlighted Performance

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction.

| Strategic Direction 2: Unique, liveable, networked neighbourhoods | Actual (numbers) | % Progress |
|---|---------------------|------------|
| On Track | 18 | 10% |
| Completed | 11 | 6% |
| Behind Schedule | 3 | 2% |
| On Hold | 2 | 1% |
| Rescheduled | 2 | 1% |
| Total | 36 | 19% |

Some of the highlighted performance measures for the 2021-22 year for this strategic direction are shown in the table below.



| Selected Council Performance Metrics | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|---|---------|---------|---------|---------|
| Development Applications (number of applications) | 1557 | 1449 | 1538 | 1448 |
| Median Development Application Processing (days) | 97 | 90.7 | 79 | 95 |
| Child car seat safety checks | 200 | 100 | 425 | 163 |



Strategic direction 3: Creative Communities and a Strong Economy

Achievements

Creativity and culture are valued and celebrated

Support the marketing of Inner West as a tourism destination and creative hub (Initiative 3.1.1.1).

Various initiatives were completed as part of marketing the area as a tourism destination and creative hub. These included support for creative programs such as the Pop Up Music Expressions of Interest, EDGE Sydenham (August 2021), EDGE Greenway (April and May 2022) and Young Creatives. For instance, Council hosted an Arts and Music Summit that brought together musicians, performers, promoters, creative businesses and elected representatives to work on a blueprint for the local arts sector. This was important for after the experience of the previous year and restrictions due to the COVID-19 pandemic. Also, Council organised the celebration of The Inner West's 'Little Portugal' on 10 June 2022 at a special evening at Petersham Town Hall for Portuguese National Day.

Conduct a Strategic Review of the Major Community Events Program to support a high-quality program that encourages community participation (Initiative 3.1.2.2).

The strategic review of the major events program was completed and a high-quality program encouraging community participation was presented to Councillors as part of 2022-23 budget planning.

Digitise existing Inner West history collections (Initiative 3.1.2.1).

Community archives were relocated from four library locations and consolidated into two collections. Identified hard copy material at risk of degradation continued to be digitised, treated or assessed. Work on digitising the Marrickville Valuation books progressed, with 645 valuation books treated and stored at Petersham Town Hall ready for digitisation.

Successful grants to the Inner West community.

There were 79 Inner West projects that received more than \$440,000 in Council funding in November 2021 as part of the Inner West Council 2021 Grant Program. The grants were for Individual Artists, Arts Projects, Community Wellbeing, and Multicultural projects. During 2020-21, there were 89 Inner West projects that received more than \$500,000 in Council grants funding.

The local economy is thriving

Advocate for night-time economy initiatives.

Council continued to advocate to the State Government to improve night-time economy initiatives such as the Special Entertainment Precinct Pilot Program.

Support mobility by allowing the community and staff to interact with Inner West Council systems anywhere, anytime (Initiative 3.3.3.1).

The Council focused on improving customer service and responsiveness through a new Customer Experience Plan, including a series of monthly mobile customer service stalls. Additionally, a new Customer Service Committee was established together with community representatives. Other customer initiatives delivered during the year included: mobility options analysis, capturing business areas' requirements; in-vehicle mobility solutions for the operations teams, including waste collection.

Provide support for business, including provision of training and workshops to businesses.

There were 35 business educational training workshops and networking opportunities delivered during the year to assist businesses take advantage of emerging trends, address issues and focused on adapting to economic market changes.

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Other initiatives to support the local business community.

The Experience campaigns have been successfully implemented. These included a four-week media campaign focused on eating/drink/shop/discover Inner West, a six-week Christmas showcase initiative in December 2021 for Ashfield and Summer Hill. Council continued working in partnership with local business chambers to encourage local spending. Along with this initiative, the Urban Centres Program was managed across five suburbs.

Challenges

While the Inner West has much potential for creating a thriving local economy, there were specific challenges experienced during the last 12 months that will take some time to overcome. There were disruptions to programs and service delivery across the organisation that resulted in innovations in service delivery, together with redeployment of staff and resources.

In some areas, the disruptions provided an opportunity to undertake strategic projects. For instance, the development and strategic review of major events program to support and encourage local community participation will deliver new innovative ways of delivering a local events program that the community can participate in. As well, while Library memberships were lower during year (90,819 members during 2021-22) due to COVID-19, it also provided an opportunity to refine membership data and remove duplications.

There was also innovation in the delivery of customer service strategies in response to the challenges of COVID-19 restrictions and public health order. This resulted in a hybrid staff roster, operational changes and

the need for more online transactions and services for residents. All three customer service centres reopened on Monday 18 October 2021, and 1,879 customers were served in the first month.

Following the return to normal services in early 2022, customer service stalls were established a new practice for the Inner West. These provided Council and community engagement an opportunity to engage and deliver customer services and address resident concerns. This has been a great opportunity to engage and address local concerns directly.

Also, a new dedicated customer service queue for parking queries was established in the Customer Services' Contact Centre Interactive Voice Response system in April 2022. This was in response to the high demand for these services i.e. parking permits, illegal parking, parking fines, mobility parking and a parking study. For instance, during the period 01 July 2021 to 27 February 2022, of the 14,044 customer calls serviced through the general queue, there were 2,753 (20%) that were parking related.

In June 2022, an Inner West Recovery Summit was also held at the Marrickville Town Hall that provided an opportunity for the Inner West creative community to come together to identify ways to revitalise the local industry.

Due to COVID-19 restrictions, there were increased vacancies and closures for small retail businesses throughout the Inner West. As part of its local environmental planning, and economic development initiatives, Council has commenced working where it can together with Service NSW to assist businesses. Also, Council is reviewing its land use planning controls in retail and urban areas, and aims to reactivate local businesses, particularly in retail, entertainment, food and beverage sectors.

Other strategic land use planning challenges that impacted the local economy included retaining industrial and employment lands, while preserving architecture, ambience and feeling of place in the Inner West.

Some of the work undertaken to overcome land use planning challenges included:

- planning special entertainment precincts
- encouraging leases for outdoor dining
- preserving industrial lands, retail and commercial space. This may be in preference to residential development that is also highly sought after by the community.

The year ahead

The Inner West is culturally diverse and will continue to celebrate this through many local events, delivered in partnership with a diverse array of local and creative businesses. There is also a strong sense of Aboriginal heritage that is being channelled in event programs and plans, together with a highly creative and literary community, creative industries, artists and community stakeholders.

Council continued to assist small businesses and the creative sectors with new support and advocacy, particularly ensuring the rediscovery of local creativity. Cultural enlivenment will bring a new appreciation of the Inner West's local streets, neighbourhoods and suburbs. Council will scope new opportunities and community partnerships to co-design, improve and strengthen the Inner West's cultural environment.

Some of the projects and initiatives that Council planned during 2022-23 included:

- COVID-19 pandemic recovery initiatives
- Marrickville Town Hall multicultural and performance venue
- Reconciliation Action Plan
- Aboriginal survival memorial installation
- Perfect Match public artworks
- Major events program

Highlighted Performance Measures

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction.

| Strategic Direction 3: Creative communities and a strong economy | Actual (numbers) | % Progress |
|--|---------------------|------------|
| On Track | 9 | 5% |
| Completed | 6 | 3% |
| Behind Schedule | 2 | 1% |
| On Hold | 0 | 0% |
| Rescheduled | 0 | 0% |
| Total | 17 | 9% |



| Council Performance Metrics | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|-------------------------------|---------|---------|---------|---------|
| 'Perfect Match' artwork sites | 6 | 18 | 20 | 17 |
| Business support workshops | 24 | 20 | 18 | 35 |
| Community grants provided | \$492k | \$366k | \$639k* | \$620k* |

* Excludes COVID-19 grants



Strategic direction 4: Caring, Happy, Healthy Communities

Achievements

Everyone feels welcome and connected to the community

Support the development of an Inner West LGBTIQ Strategy (Initiative 4.1.2.1).

The LGBTIQ Working group delivered the inaugural Queer Youth Prom at Marrickville Town Hall in April 2022. As part of the Council's Youth Week program, this event was also a finalist for the Local Government Youth Week Awards for the most inclusive program. The LGBTIQ Working Group also commenced planning the WorldPride events for 2023 and supported the establishment of the Pride Centre at Newtown Town Hall.

Develop an Inner West Volunteer Framework (Initiative 4.1.1.4).

Many volunteer programs (e.g working bees, surveys, face to face programs) were not undertaken during this period due to COVID-19. After recommencing in October 2021, volunteering programs, including Bushcare, Nurseries, Citizen Science and Birdos resumed full activity. There was a total of 78 working bees/surveys held, with 317 volunteer attendances/sign-on and 787 volunteer hours completed. Volunteers and staff continued work on increasing urban forest and providing connected corridors for wildlife. In addition, 47 new volunteer enquires were responded to during this period. Fauna surveys and regional activities were also promoted to residents, and a new volunteering opportunity in the Rozelle Eco-corridor project emerged and is in the planning stage.

Implement Multicultural Policy (Initiative 4.1.2.3).

The NSW Geographic Names Board approved the naming of the Marrickville precinct as 'Little Greece' in November 2021. This recognised the long-standing contribution of Greek Australians to the history and development of the Inner West area.

Council applied to the Geographic Names Board in October 2021 to approve the name 'Little Vietnam' for the area along Illawarra Road between Marrickville and Warren roads. The name reflects migration to the area from Vietnam, demonstrated by the precinct's many Vietnamese restaurants and shops.

The Inner West Council Citizen of the Year was awarded to Chrys Meader to recognise her contribution to the Inner West's multicultural community. An historian, librarian, archivist, published author, educator and speaker, Chrys worked on histories of Enmore Theatre, Henson Park and Vicars Woollen Mill.

Deliver a Welcome Refugee Centre (Initiative 4.1.3.2).

Council's Community Refugee Welcome Centre (CRWC) won the inaugural 2021 Salvos Multicultural Welcome Project Award. The award celebrated the contributions of multicultural communities to Australian society. The CRWC has been operating since March 2017 through a partnership between Settlement Services International (SSI), Inner West Council and the Catholic Diocese of Sydney.

During the COVID-19 pandemic, refugee community members were trained and facilitated online sessions with the wider community. The refugee-led wellbeing, creative leadership project, delivered two activities, Stronger Together: a festival of Syrian culture and Through our Lens, a mixed media exhibition of refugee artists. The centre's operational plan was reviewed to improve communications and marketing.

Lead prevention of family and domestic violence in Inner West (Initiative 4.1.3.3).

In partnership with the City of Canada Bay and the Women's and Girls Emergency Centre (WAGEC), Council implemented a four-week Bystander Training for the community to support someone experiencing domestic violence. The Gender Equity Committee worked with the Institute of Non-Violence to plan equity training. The Respectful Relationship Working Group delivered six Love Bites workshops and trained 20 new facilitators. The Inner West Domestic Violence Committee also prepared for the 16 Days of Activism - Walk Against Domestic Violence.

Develop a comprehensive history of the Inner West (Initiative 4.1.4.3).

Face-to-face appointments supporting local researchers and Community Grant recipients, including Balmain Association and local authors, continued during the year. Other significant achievements were:

Number of History Week and Heritage Festival participants - History talks and Heritage Festival 2022 delivered a total of 23 events with 2,200 attendees.

Many items in the Inner West History Collection were digitised - During this period, total pages of documents digitised were: 637 volumes of Marrickville Valuation books (Approx. 240,000 pages), 100 maps and publications Ashfield Mayors, Alderman pictures; Ashfield enquiries (2000 pages); Ashfield Vertical files of 5 Maps and Plans; 14 boxes of heritage studies from Marrickville; 72 Leichhardt Valuation; Lists books Scanning (28,800 pages); Large Photos in frames; 179 Historic Slides and Negatives of 556 page Letter Book.

The Aboriginal community is flourishing, and its culture and heritage continues to strengthen and enrich Inner West

Develop and implement an Aboriginal Belonging or Reconciliation Strategy (Initiative 4.2.4.1).

The Council hosted an Uluru Statement From The Heart Forum in June 2022, featuring The Hon. Linda Burney MP, Senator Patrick Dodson, Dean Parkin, Campaign Director for The From The Heart Campaign, Cheree Toka who led the campaign to fly the Aboriginal Flag over the

Harbour Bridge, and Inner West Mayor Darcy Byrne. An Aboriginal Reconciliation Action Plan was also prepared for consideration by Council, and public exhibition completed during the 2021-22.

The community is healthy and people have a sense of wellbeing

Implement the Aquatic Services Plan (Initiative 4.3.1.2).

The Aquatic Services Plan was implemented and transitioned to business as usual.

Upgrade and re-open Ashfield Aquatic Centre (Initiative 4.3.1.4) and Prepare a master plan for Leichhardt Park Aquatic Centre (Initiative 1.3.1.5).

The Ashfield Aquatic Centre was fully re-opened in October 2020. Ongoing programs and services are now available, whereas the Leichhardt Park Aquatic Centre master plan progressed as scheduled.

Develop and implement the Inner West Council Venues and Facilities Marketing Strategy (Initiative 4.3.1.6).

The Council's venues and facilities marketing strategy was commenced using insights gained from stakeholder engagement.

Implement the Aquatic Services Plan (Initiative 4.3.1.2).

The Council spent \$4.7m to upgrade the Leichhardt Park Aquatic Centre and Annette Kellerman Aquatic Centres. To benefit Inner West Council residents, it also brought Annette Kellerman and Fanny Durack Aquatic Centres under Council management. In addition, it developed a single Inner West Lifestyle membership, so all five aquatic centres now share harmonised services and benefits.

Renew and upgrade parks in line with the Parks Capital Works Program (Initiative 4.3.1.1).

Completed parks capital works projects are listed below:

- The Tempe Reserve sports field upgrade was opened with an event held on 7 May 2022
- Pioneers Memorial Park Leichhardt playground upgrade
- Gladstone Park playground upgrade, with the opening event held in March 2022
- Algie Park playground upgrade was opened in April 2022

- Community engagement was completed for 2022-23 playground projects at King George Park, Kendrick Park, Lion Street Playground, Rose Street Playground, John Paton Reserve, Rowe Playground, Kendrick Park, Mort Bay Park, and North Street Playground.

Establish Lewis Herman Reserve, Ashfield (Initiative 4.3.1.14).

Grant funding was received under NSW Public Spaces Legacy program. The design consultant contract was awarded, along with completed community engagement and detailed design. The Lewis Herman Reserve Masterplan and Plan of Management were also completed and endorsed by Council on 14 June 2022 for the approval of Transport for NSW (landowner). The tender and construction are due to be completed in 2022-23.

Upgrade Johnson Park, Marrickville (Initiative 4.3.1.16).

The Dulwich Hill Parklands Plan of Management was endorsed by Council and is awaiting Crown Lands approval. Design and construct procurement for Johnson Park improvements are in progress as part of GreenWay southern links project delivery for contract awarded in the first quarter of 2022-23.

Upgrade King George Park Rozelle (Initiative 4.3.1.15).

A design consultant contract was awarded for sports field, car park and storage upgrades in line with Council resolution of April 2021. Community engagement was completed. Sports field upgrade designs were completed, and a tender was undertaken in the June-July period. The car park and storage concept design were complete and tender documentation is in progress. Investigation of change room upgrades is in progress in line with Council resolution on 14 June 2022. King George Park playground community engagement was also completed. Additional inclusive playground consultant review is underway following the Council resolution of 10 May 2022. Works will be coordinated with King George Park Plan of Management, awaiting Crown Lands approval.



People have access to the services and facilities they need at all stages of life

Refurbish Haberfield Library (Initiative 4.4.2.3).

Council has refurbished the Haberfield Centre and Library with a \$4.3m upgrade and expansion. The upgrade included improved accessibility and light-filled flexible spaces connected to Dalhousie Street and refurbished internal garden.

Lahznimmo Architects (in consultation with conservation specialists) restored the original School of the Arts building and added a new street-facing hall forming a landscaped courtyard that can be shared between the Library and modern community venue. The courtyard is now secured from the street, providing a safe outdoor place for children.

Implement recommendations from the Inner West Council Occasional Care review (Initiative 4.4.3.4) and Implement recommendations from the Inner West Council Family Day Care review (Initiative 4.4.3.4).

Early and Middle Childhood services were provided to 2,803 enrolled children and 2,395 families during the year.

Occasional Care Services also transitioned to the Pathways Program. The new Globe Preschool was

operational in April 2022 with all licencing requirements met for the school. Occasional Care re-opened in June 2022 with utilisation at 30%. By June 2022, Council provided childcare services to more than 1,600 children and their families across the Inner West.

The Council adopted and implemented over 75% of the recommendations arising from the Children's Services Review, with a project plan developed for those remaining recommendations.

Challenges

There were many challenges experienced during the year in relation to maintaining the range and variety of community services and program delivery. This was the result of the COVID-19 pandemic and restrictions on face-to-face services for over four months at community and childcare centres, libraries, events, programs and volunteer programs.

As highlighted previously, the transition to online services for many services and programs helped to fill the void, and other services resumed during the first half of 2022.

There were also challenges with weather events during the first half of 2022, particularly flooding that affected the completion and timing of capital works, such as the Aquatic centre upgrades, parks and playground projects.

The Year Ahead

Council has planned several initiatives in this area for the 2022-23 year, including:

- developing a local Inner West Council Anti-Racism
- providing free early education places to children whose parents are awaiting asylum seeker declaration
- providing business support for local small businesses in community languages
- The list of initiatives includes Driving the Inner West Pride Centre, coordinating activities for World Pride 2023, and delivering exceptional Council-run early childhood education to serve the community's diverse needs

Below are some projects that Council plans to deliver during the next year:

- Leichhardt Park Aquatic Centre master plan works
- King George Park upgraded
- Pride Centre and initiatives for World Pride 2023
- Newtown Neighbourhood Centre relocated to an upgraded facility
- Newtown Town Hall upgrade
- New park in Lewis Herman Reserve
- Renew Balmain Town Hall

Highlighted Performance

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction.

| Strategic Direction 4: Caring, happy, healthy communities | Actual (numbers) | % Progress |
|---|------------------|------------|
| On Track | 47 | 25% |
| Completed | 24 | 13% |
| Behind Schedule | 3 | 2% |
| On Hold | 0 | 0% |
| Rescheduled | 2 | 1% |
| Total | 76 | 40% |



Some of the highlighted performance measures for the 2021-22 year for this strategic direction are shown in the table below.

| Selected Council Performance Metrics | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|--|-----------|-----------|-----------|-----------|
| Aquatic Centres (Number of Visits) | 1,343,000 | 1,249,504 | 1,949,000 | 1,274,000 |
| Libraries (Members) | 102,350 | 104,203 | 104,056 | 90,819 |
| Number of visits to Inner West Council libraries each year | 1,000,000 | 1,200,000 | 837,199 | 167,481 |
| Number of items borrowed from Inner West Council Libraries each year | 1,312,456 | 982,139 | 900,909 | 231,479 |
| Number of e-resources loans/uses each year | 335,365 | 103,818 | 135,904 | 121,000 |
| Long day care utilisation | 90% | 73% | 90% | 87% |
| Number of public PC computer bookings each year | 112,217 | 95,859 | 73,499 | 37,778 |
| Number of Wi-Fi log-ins by the public at libraries each year | 160,086 | 547,801 | 102,713 | 1,406,988 |



Strategic direction 5: Progressive local leadership

Achievements

People are well informed and actively engaged in local decision-making and problem solving

Improve analytics and reporting within and across Council information (Initiative 5.1.1.1).

The Data and Analytics platform was built as well as business intelligence priorities and dashboards were identified and implemented. For instance, monthly financial reporting is now available on the Internet, along with monthly capital works and service unit performance reporting.

Develop innovative methodologies to involve the community in decision-making processes (Initiative 5.1.1.5).

A program of Local Matters Forums that brings the Council to the people was introduced during the year. Additionally, two face-to-face forums were held in Stanmore/Damun and Marrickville/Midjumburi wards, with ward councillors and executive staff in attendance to listen and respond directly to community ideas and concerns. The review of the Your Say Inner West platform was completed and subsequently a new platform provider was selected with higher functionality and an improved user experience.

Establish Local Democracy Groups (Initiative 5.1.1.7).

Enhancements were made to the Local Democracy Groups, including new access and inclusion information for recruitment in the next financial year. A GreenWay Steering committee workshop was held to develop terms of reference and incorporate the committee into the Local Democracy Group system.

Partnerships and collaboration are valued and recognised as vital for community leadership and making positive changes

Completion of Stronger Communities funded projects (Initiative 5.2.3.1).

The Booth Street bridge is due to be completed in the next financial year as completion was delayed due to latent site conditions and COVID-19 impacts on resources. GreenWay project works are on track for completion of the agreed revised schedule in 2023. Council won the prestigious President's Prize at the 28th annual National Trust (NSW) Heritage Awards for Dawn Fraser Baths. Additionally, three of the Council's major infrastructure projects won prestigious NSW Master Builders Excellence in Construction Awards - Haberfield Centre and Library, Dawn Fraser Baths and Ashfield Aquatic Centre- all recognised for Excellence in Construction.

Government makes responsible decisions to manage finite resources in the best interest of current and future communities

Implement Asset Management Improvement Program (Initiative 5.3.1.1).

Council completed some surveys and audits of assets under management. For instance, in the second quarter of 2021-22, a substantial review of the backlog calculation was conducted, followed by the Road Asset Condition survey in the third quarter. Council has also implemented a Defects Reporting request system with training continuing into the first quarter of 2022-23.

Implement the Inner West Council Long Term Land and Property Strategy (Initiative 5.3.3.2). The Land and Property Strategy was developed and implemented for the period 2018 to 2022. A review will now be undertaken to assess the outcomes, identify any outstanding actions and develop the next four-year plan.



Optimise organisational efficiencies through amalgamation (Initiative 5.3.3.1).

Work on the review of Children and Family Services was completed. Planning was completed for a service transformation team to support continual improvement across the organisation and improve customer experience.

Integrate Council functions and services (Initiative 5.3.3.9).

Innovations including the Waste management booking system Phase 1 (Customer Portal) and Phase 2 (Reporting tool) were finalised for the Resource Recovery function. Phase 3 of the waste management system (in-vehicle solution) is on track to be launched in mid-September 2022. The Work Health and Safety (WHS) Strategy was developed with a WHS incident reporting system implemented. Council's Project Management Framework based on the Prince2 methodology was developed and implemented to assist project management across the organisation.

Create an organisation which is able to interact and transact digitally (Initiative 5.3.3.11).

Enhancements of Council's Technology One systems were undertaken during the year. Additionally, Microsoft Teams was improved as an internal collaboration platform and integrated with document management systems and deployment of 'Kanban boards' as an agile delivery management tool for staff.

New and upgraded Council projects have effective Information and Communication Technology services on opening (Initiative 5.3.3.14).

The Haberfield Library project, Dawn Fraser Baths project, Globe Preschool New Building project, and Annette Kellerman Aquatic Centre Phase 1 projects were all completed within the reporting period. This included implementation of public Wifi and corporate wired networks, Information Technology infrastructure, point of sale systems and AV systems, all of which were fully operational at the opening of each facility.

Challenges

In December 2021, due to the COVID-19 pandemic the NSW local government elections which had been delayed were held and resulted in a newly elected Council comprising 10 new councillors out of a total of 15. A substantial induction program was conducted and held at Council including Code of Meeting practices, Code of Conduct Training, and familiarisation with a variety of strategies.

During the 2021-22 year, there were staff shortages due to the COVID-19 pandemic. These shortages impacted service deliveries such as booking bulky waste collections, streetscapes, rangers and customer services. While, services were still delivered, there were some delays during this period.

The pandemic, along with shortages of local and overseas materials, price rises, labour and resource shortages resulted in delays on several capital programs and works. This was further exacerbated with the flooding experienced in the third quarter of the year with local flooding severely affecting the quality of local roads, and the need for urgent repairs, and potholes.

Council also assisted residents during COVID-19 lockdowns. Residents were assisted with food security, mental health program support, income support measures provided by Commonwealth and State governments, navigating systems for the disaster payments and managing work and home schooling. Council also reached out to local Non-Government-Organisations and provided financial assistance support to assist income losses.

The Inner West community is highly engaged and keen to participate in decision-making processes. Due to COVID-19 community engagement was transitioned to online delivery enabling continued community input into projects, strategies, and a variety of programs. Council returned to face to face engagement activities as soon as possible in the latter half of the year.

Council's sound and prudent financial management practices during the last 12 months have been challenged by global inflation, soaring material costs, shortages and a declining revenue base, together with a rate cap. The financial performance results are shown in the Financial Statements and highlights.

The Year Ahead

Council is committed to good governance and prepared to meet the community expectation in the areas mentioned above. Furthermore, new and emerging technologies will be deployed to ensure that Council delivers its services in the most responsive, effective and efficient way.

Council will be continuing to improve financial and budget management, maximising strategic procurement, enhancing asset management practices, implementing our Land and Property Strategy, leveraging the value in technology to deliver better community outcomes, engagement, services, processes and efficiency improvements, as well as reviewing fees and charges.

During the next year, the following initiatives will be delivered:

- Advocate to the NSW Government for improved community outcomes for WestConnex, Western Harbour Tunnel, Sydney Gateway and Callan Park
- Develop Customer Service Charter
- Review Community Engagement Framework
- Implement the Governance and Enterprise Risk Management Frameworks Review recommendations

- Review the financial reporting process to improve transparency
- A services review program and reporting framework established, together with an agreed program of service reviews conducted

Highlighted Performance

During the year, there was considerable progress on the Operational Plan actions under this CSP strategic direction.

| Strategic Direction 5: Progressive local leadership | Actual (numbers) | % Progress |
|---|------------------|------------|
| On Track | 13 | 7% |
| Completed | 9 | 5% |
| Behind Schedule | 2 | 1% |
| On Hold | 1 | 1% |
| Rescheduled | 1 | 1% |
| Total | 26 | 14% |



Some of the highlighted performance measures for the 2021-22 year for this strategic direction are shown in the table below.

| Selected Council Performance Metrics | 2018-19 | 2019-20 | 2020-21 | 2021-22 |
|--|-----------------|-----------|-----------|-----------|
| Calls Answered by Contact Centres | 143,530 | 139,337 | 148,208 | 135,195 |
| Customer Service satisfaction - Voice of Customer (out of 5) | 4.0 | 4.2 | 4.2 | 4.2 |
| Customer contact issue resolved at first point of contact | 83% | 85% | 85% | 90% |
| Customer transactions that are online | CRM launch 2018 | 37% | 48% | 60% |
| Inner West Council website page views | 4,742,000 | 5,734,909 | 6,745,641 | 6,082,624 |
| Inner West Council social media followers (Facebook, Instagram, Twitter) | 27,281 | 34,757 | 47,555 | 54,041 |
| Your Say Inner West visits | 58,400 | 104,900 | 94,300 | 61,700 |
| Your Say Inner West engagement projects | 65 | 53 | 71 | 53 |

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1. Environmental Upgrades

Particulars of any environmental upgrade agreement entered into by the Council. (Local Government Act section 54P(1))

There were no environmental upgrade agreements entered into by the Council during the 2021-22 year.

2. Special Rates

Report on activities funded via a special rate variation of general income

Council does not have a Special Rate Variation in place.

3. Rates and Charges written off

Amount of rates and charges written off during year. (Local Government (General) Regulation 2005 (Reg), clause 132)

There were no rates or charges written off during the year.

4. Councillors' Professional Development

Information about Councillors' induction training and ongoing professional development (as per Local Government (General) Regulation 2005 (Reg)) is detailed below.

| Councillor | Induction Course/s completed |
|---|--|
| Darcy Byrne (Mayor) re-elected | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 |
| John Stamolis re-elected | *Council Induction Courses |
| Pauline Lockie re-elected | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 |
| Mark Drury re-elected | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 |
| Marghanita De Cruz re-elected | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 NSW ALGWA Conference 2022 |
| Julie Passas (1 July to 3 December 2021) | |
| Colin Hesse (1 July to 3 December 2021) | |
| Sam Iskandar (1 July to 3 December 2021) | |
| Tom Kiat (1 July to 3 December 2021) | |
| Victor Macri (1 July to 3 December 2021) | |
| Lucille McKenna (1 July to 3 December 2021) | |
| Rochelle Porteous (1 July to 3 December 2021) | |
| Vittoria Raciti (1 July to 3 December 2021) | |
| Louise Steer (1 July to 3 December 2021) | |
| Anna York (1 July to 3 December 2021) | |
| Jessica D'Arienzo elected 23 December 2022 | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 |
| Dylan Griffiths elected 23 December 2022 | *Council Induction Courses |



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| Councillor | Induction Course/s completed |
|---|--|
| Kobi Shetty elected 23 December 2022 | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 Developing your Councillor Professionally |
| Philippa Scott elected 23 December 2022 | *Council Induction Courses ALGA Conference Canberra 19 - 22 June 2022 |
| Tim Stephens elected 23 December 2022 | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 |
| Mat Howard elected 23 December 2022 | *Council Induction Courses |
| Zoi Tsardoulis elected 23 December 2022 | *Council Induction Courses |
| Justine Langford elected 23 December 2022 | *Council Induction Courses Democracy Matters – Going up a gear |
| Liz Atkins elected 23 December 2022 | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19-22 June 2022 |
| Chloe Smith elected 23 December 2022 | *Council Induction Courses 2022 Local Government Special Conference 28 February - 2 March 2022 ALGA Conference Canberra 19 - 22 June 2022 |

*The Inner West 'Council Induction Courses' for newly elected councillors included the following training:

- One on one with the General Manager
 - Code of Meeting Practice for Councillors
 - Code of Meeting Practice with the Mayor/Deputy Mayor (specifically in relation to Chairing meetings)
 - Code of Conduct training
 - Establishing a well-functioning governing body - Councillor induction and planning day included:
 - Assets and commercial property, main streets and town halls
 - Director portfolios including service profiles of departments
 - Business excellence
 - Integrated Planning and Reporting Framework
 - Demographic snapshot
 - Community Engagement
 - Healthy Ageing Strategy
 - Cultural Strategy
 - Council's Strategic Direction and Strategies
 - Councillor Budget Workshop
 - Brave Solutions – Leadership workshop
- Professional Development Plans for each Councillor are being developed for the remainder of their terms.

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5. Councillors Overseas Trips

Details, including purpose of overseas visits by councillors, council staff or other persons representing council (including visits sponsored by other organisations). Reg cl 217(1)(a)

| Councillor | Purpose | Details |
|------------|---------|---------|
| Nil return | | |

Annual allowances were paid to all councillors as required by the *Local Government Act 1993* and in line with the determination of the Local Government Remuneration Tribunal on 10 June 2020.

| Item | Total Amount |
|-------------------------------------|--------------|
| Mayoral allowance | \$111,390 |
| Deputy Mayor allowance | \$41,020 |
| Councillor allowance per councillor | \$31,020 |

6. Councillors Allowances and Civic Function Costs

Total cost during the year of the payment of expenses of, and the provision of facilities to, councillors in relation to their civic functions. Reg cl 217(1)(a1) (i), (ii), (iii), (iv), (v), (vi), (vii), (viii)

Inner West Council has a Councillors' Expenses and Facilities Policy that governs the expenses paid and facilities provided to the Mayor and councillors for performing their civic duty.

| Item | Total Amount |
|--|-----------------|
| Provision of dedicated office equipment allocated to councillors | \$1,628 |
| Telephone calls made by councillors | \$13,788 |
| Attendance of councillors at conferences and seminars (ALGA & ALGWA) | \$19,398 |
| Training of councillors and provision of skill development | \$2,790 |
| Intrastate visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses | \$4,164 |
| Overseas visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses | Nil |
| Expenses of any spouse, partner or other person who accompanied a councillor in the performance of his or her civic functions, being expenses payable in accordance with the Guidelines for the payment of expenses and the provision of facilities for Mayors and Councillors | Nil |
| Expenses involved in the provision of care for a child of, or an immediate family member of, a councillor | \$175 |
| Total Civic Function costs | \$41,943 |



7. Contracts Awarded

Details of each contract awarded (other than employment contracts & contracts less than \$150,000) (Reg cl 217(1) (a2) (i), (ii))

| Successful tenderer | Contract name/ nature of goods or services supplied | Total contact amount (ex. GST) |
|--|---|--------------------------------|
| A.D Cruickshank & A Rossi | PRUAIP - NS Parramatta Road Public Art Program - Norton St | \$232,038.54 |
| Adpost Online Pty Ltd | IWC Newsletter 2022 | \$158,738.36 |
| Akbar Enterprises Pty Ltd, Trading as; E.C.S International Security and Investigations | Security Surveillance, Patrols, Maintenance and Services | \$613,112.73 |
| Andrik Construction Group Pty Ltd | Summer Hill Reuse Centre construction works | \$1,043,878.00 |
| Andrik Construction Group Pty Ltd | Globe Wilkins External Works | \$217,192.73 |
| Aspect Studios Pty Ltd | Inner West Council Public Domain Signage Manual | \$168,250.00 |
| Assetic Australia | Asset Management Policy, Strategy & Plans Update | \$177,670.00 |
| Avant Build Pty Ltd | Camperdown Memorial Rest Park New Amenities | \$592,506.00 |
| Avante Linemarking | IWC Schools Line Marking - Marrickville Region | \$227,272.73 |
| Biobag World Australia Pty Ltd | Compostable bags for food recycling service | \$204,545.45 |
| CA&I Pty Ltd | Dulwich Hill Station Precinct Public Domain Improvements - Construction | \$4,197,861.00 |
| Central Coast Council | Central Coast Council landfill | \$196,375.81 |
| Cleanaway Pty Ltd | Waste Haulage Services | \$1,318,181.82 |
| Convil Group Pty Ltd | Park Footpath Renewal | \$828,870.91 |
| CRSs Creative Recreation Solutions Pty Limited | Algje and Gladstone Parks Playgrounds Upgrade | \$233,754.65 |
| Displaycraft PTY LTD as Trustee for The Clarkson Trust, Trading as Chas Clarkson | Christmas Trees | \$255,420.00 |
| Downer EDI Works | Mill and Fill Services 2021-2022 | \$4,095,464.55 |
| Environmental Partnership (NSW) Pty Ltd Partnership | King St Enmore Rd Public Domain MP | \$176,500.00 |
| G.P.P. RECYCLING | SSROC - C & D Waste Service T2019-07-2 | \$268,181.82 |
| GML Heritage | Targeted Heritage Study | \$183,685.45 |
| Hako Australia Pty Ltd | Trucks: Specialised Trucks - Citymaster 1650 Footpath Sweeper | \$165,827.00 |
| Harvest Digital Planning Pty. Ltd. | SaaS The HiVE Cloud Case Web Platform | \$161,290.91 |
| Heartland Motors Pty Limited | Fleet Transition and FY22 purchase of EVs (2) | \$151,524.64 |
| Laing O'Rourke Australia | 33kV High Voltage Feeder 761 Relocation, Dulwich Hill | \$2,055,191.41 |
| Landscape Solution Australia | Tempe Reserve Cricket Net Upgrade | \$166,547.77 |
| Leichhardt & Annandale Business Chamber | Norton Street Festa Sponsorship | \$300,000.00 |
| Logicalis Australia Pty Ltd | Adhoc Consultancy Services - ICT Security | \$188,805.45 |
| Marsupial Landscape Management Pty Limited | Darrell Jackson Gardens Upgrade - Construction | \$620,909.09 |
| Nordon Jago Architects | HJ Mahoney Amenities + Robyn Webster Centre Refurb | \$166,500.00 |
| Northern Contract Cleaning Pty Ltd | AKAC & FDAC Cleaning | \$165,984.00 |
| Optus Billing Services Pty Ltd | SIP Trunk Services | \$410,000.00 |
| Ozpave (Aust) | LCRI Mill and Fill Services | \$1,416,504.00 |
| Ozpave (Aust) | Regional Roads Mill & Fill | \$443,744.55 |
| Parramatta Motor Group Fleet Sales | Fleet Transition and FY22 purchase of EVs (3) | \$148,322.73 |

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| Successful tenderer | Contract name/ nature of goods or services supplied | Total contact amount (ex. GST) |
|---|---|--------------------------------|
| Print Mail Logistics Limited | Printing of Rates Notices/Envelopes | \$183,096.00 |
| Rapid Construction Pty. Limited | Marrickville and St Peters Town Halls External Works | \$1,904,147.00 |
| Rees Electrical Pty Ltd | Elliot Park Lighting Upgrade | \$247,340.00 |
| Regal Innovations Pty Ltd | Bay Run Path and Lighting Upgrade | \$4,767,738.93 |
| Reino International Pty Ltd | Supply Installation and Maintenance of Parking Meters - 2021/22 | \$5,612,893.64 |
| Rogers Construction Group | Birchgrove Park Fencing Replacement | \$314,696.00 |
| Simon Reece | PRUAIP Public Art Program | \$237,693.69 |
| Spackman Mossop Michaels Pty Limited | Rozelle Town Centre Masterplan | \$222,579.18 |
| Studio Hollenstein Pty Ltd | Camperdown Structure Plan | \$222,210.00 |
| Sydney Electrical Data | LED Installation FY21 | \$162,747.96 |
| The GardenMakers Pty Ltd | Tree Planting and Establishment Stage 1 | \$1,318,181.82 |
| The GardenMakers Pty Ltd | Tree Planting and Establishment Stage 2 | \$627,272.73 |
| The trustee for GLN Planning Unit Trust | Draft Inner West s7.11/7.12 Local Infrastructure Contribution Plan 2022 | \$188,805.45 |
| Toshiba (Australia) Pty Ltd | Kodak i4250 Desk Scanners | \$201,240.00 |
| Traffic Lights NSW Pty Ltd | RR7 Stage 1 Cycle ways Traffic Signal Upgrade | \$260,605.55 |
| Treescape Australasia Pty Ltd | Tree Management and Maintenance Contract | \$6,818,181.82 |
| Vbuilt Construction Group Pty Ltd | Refurbishment of Tom Foster Community Centre | \$1,139,025.39 |
| WSP Australia Pty Ltd | Low Carbon Precinct Study for Marrickville & Dulwich Hill Town Centres | \$153,100.00 |
| Total Contracts Awarded | | \$46,532,207.26 |

8. Legal Proceedings

Summary of the amounts incurred by the council in relation to legal proceedings, including amounts incurred by council in relation to proceedings taken by or against council (including out of court settlements)
Reg cl 217(1)(a3)

| Legal expenses category | Amount paid (\$'000) | Amount received (\$'000) |
|-------------------------|----------------------|--------------------------|
| Planning and Building | 1,194 | |
| Debt recovery | 0 | 275 |
| Other | 54 | |
| Total | 1,248 | 275 |



| Name of Entity (subsidiary or division) | Appeal | Description of Matter | Financial Settlement (including costs and disbursements) |
|--|-------------|---|--|
| CLASS 1 & OTHER PROCEEDINGS – LAND AND ENVIRONMENT COURT | | | |
| Rosemary Camilla Jones & David Benjamin Seehusen | 2021/33708 | IWC refusal of development application for alterations and additions to the existing dwelling on the land identified as Lot 4 Deposited Plan 442807 and known as 4 Sardinia Place, Birchgrove Closed 2 July 2021 | \$NIL |
| Vera McElroy | 2021/124003 | Extension of the twin lift shafts to the approved car parking level, relocation of the garbage bin storage enclosure, construction of a section of new privacy wall and modification of the west facing balustrades Closed 8 July 2021 | \$NIL |
| Johnathan Andrew Treak | 2021/98588 | Demolition of existing dwelling and structures, Torrens title subdivision and construction of two semi-detached dwellings Closed 20 July 2021 | \$NIL |
| Rory Steinle-Davies | 2021/103171 | Erection of steel portal frame, timber framework at rear of property and works to the lower ground floor and ground floor of the dwelling Closed 29 July 2021 | \$8,500 |
| Jamie Allen | 2021/33671 | Demolish part of the premises and carry out ground and first floor alterations and additions to a dwelling house Closed 29 July 2021 | \$NIL |
| Carlo Giacometti | 2020/56047 | Alterations and additions to an existing dwelling-house to facilitate conversion into three (3) separate residential units, and associated works, including fencing and landscaping works and demolition of shed. Closed 2 August 2021 | \$2,145 |
| Kevin Duy Khanh Lai | 2021/98395 | Appeal against refusal of BIC Closed 3 August 2021 | \$4,215.10 |
| Rory Steinle-Davies | 2021/59582 | Alterations and additions to an existing semi-detached dwelling-house Closed 6 August 2021 | \$8,500.00 |
| Kent Geeves | 2021/70722 | Alterations to the roof terrace level of existing dwelling to create an attic level Closed 16 August 2021 | \$7,527.30 |
| New South Wales Land and Housing Corporation | 2021/138921 | Appeal against development control order. Closed 20 August 2021 | \$NIL |
| William Assets Pty Ltd | 2021/185021 | Modification to development consent granted by the Land and Environment Court in proceeding 2020/329267 by deletion of condition 3. Closed 6 September 2021 | \$4,125.00 |
| The Trustee for Novabal trading as Novabal Pty Ltd | 2021/24019 | Partial demolition of the existing building and construction of a mixed used development consisting of 4 commercial/retail premises and 25 boarding rooms. Closed 10 September 2021 | \$NIL |
| Tony Sukkar | 2021/59370 | Demolition of existing structures and construction of 47 residential flats with basement car parking. Closed 17 September 2021 | \$NIL |
| Mohammad Morad | 2021/126922 | Alterations and additions to an existing building to provide and driveway and a new garage for a single car parking space. Closed 28 September 2021 | \$19,503.48 |

| Name of Entity (subsidiary or division) | Appeal | Description of Matter | Financial Settlement (including costs and disbursements) |
|--|-------------|--|--|
| AI Maha Pty Ltd | 2021/46497 | Modification of development consent DA201200225 granted by the Court in AI Maha Pty Ltd v Marrickville Council [2013] NSWLEC 1072. Closed 15 October 2021 | \$1,925.00 |
| Cracknell & Lonergan Architects Pty Ltd | 2021/164660 | Alterations and additions to dwelling house. Closed 15 October 2021 | \$4,861.00 |
| Owners of Strata Plan 21804 | 2021/60688 | Removal of tree. Closed 22 October 2021 | \$NIL |
| Unique Developments Pty Ltd | 2021/174434 | Demolition of existing structures, tree removal, Torrens title subdivision in to seven lots, and construction of 7 attached dwellings, 5 detached garages with lofts and associated landscaping. Closed 27 October 2021 | \$NIL |
| Adam Robert Weston | 2021/220938 | Deemed refusal of DA/2021/0138 for alterations and additions to the existing dwelling, new garage and swimming pool. Closed 27 October 2021 | \$205.51 |
| Summer Hill Flats Pty Ltd | 2021/295331 | Appeal against deemed refusal of DA/2021/0752 for demolition of existing structures and construction of a boarding house and tree removal. Closed 24 November 2021 | \$5,998.76 |
| Trevor Gardiner | 2021/206925 | Deletion of conditions A and B of consent DA/2020/0624. Closed 25 November 2021 | \$192.15 |
| Justine Gerges & Chadwick Alam | 2021/325710 | Closed 21 December 2021 | \$NIL |
| Jonathan Davis | 2021/181360 | Installation of a shower in the ensuite bathroom of the room above the garage Closed 22 December 2021 | \$NIL |
| Jonathan Davis | 2021/343776 | Deemed refusal of MOD/2021/0453 to modify D/2015/592 to amend conditions. Closed 22 December 2021 | \$NIL |
| Michael Arrage | 2021/241357 | Deemed refusal of DA/2021/0571. Closed 23 December 2021 | \$11,000.00 |
| John Tindall | 2021/259164 | Refusal to modify DA/2020/0974 to delete Condition 2 and permit dormer window facing street. Closed 30 December 2021 | \$94.51 |
| The Rebecca L Cooper Medical Research Foundation | 2021/293510 | Class 3: Classification of land as 'business' for rating purposes. Closed 11 January 2022 | \$NIL |
| Emag Apartments Pty Ltd | 2021/197031 | Alterations and additions to an existing hotel to create a mixed-use development comprising a pub and a boarding house. Closed 14 January 2022 | \$18,510.80 |
| Emag Apartments Pty Ltd | 2021/190305 | Demolition of existing structures and construction of a mixed-use development comprising a boarding house and ground floor commercial tenancy with basement parking. Closed 1 February 2022 | \$21,615.55 |
| Rosario Perri | 2022/11780 | Modification Application MOD/2021/0259 for alterations and additions to existing dwelling at 170 Alt Street Haberfield. Closed 8 February 2022 | \$NIL |

| Name of Entity (subsidiary or division) | Appeal | Description of Matter | Financial Settlement (including costs and disbursements) |
|---|-------------|--|--|
| Belle Living Pty Ltd | 2021/249692 | Appeal against refusal of adaptive reuse of existing buildings and additions to provide six dwellings and associated works. Closed 10 February 2022 | \$NIL |
| C-Corp Nominees Pty Ltd | 2021/94961 | Demolition of the existing building and construction of a four-storey residential flat building Closed 14 February 2022 | \$81,819.48 |
| 5ifth Grade Pty Ltd | 2021/254703 | Appeal against refusal of alterations and additions to heritage building. Closed 17 February 2022 | \$NIL |
| Warehouse on Park Pty Ltd | 2021/48415 | Appeal against refusal of development application for the adaptive reuse of the existing three-storey warehouse building as a residential building containing 31 residential units with on-site car parking for 7 vehicles. Closed 22 February 2022 | \$31,047.41 |
| Lo Brothers Company Pty Limited | 2021/165920 | Refusal of the demolition of existing building and construction of a 3-storey mixed use development containing ground floor retail tenancy, car parking area and 8 residential dwellings above. Closed 7 March 2022 | \$38,444.75 |
| Wallace Chu & Sylvia Attard | 2021/214505 | Appeal against Development Control Order in respect of the demolition of a house in a conservation area. Closed 17 March 2022 | \$26,840.00 |
| Peter Tamvakeras | 2021/151881 | Appeal against deemed refusal of demolition of existing structures and construction of a four-storey boarding house with basement parking. Closed 24 March 2022 | \$NIL |
| 193 Liverpool Road Pty Ltd | 2021/216191 | Application to modify the consent granted by Court on 1 March 2017 in 2016/278247 as modified by the Court on 5 March 2020 in 2018/393484. Closed 12 April 2022 | \$17,098.40 |
| Robert Hambling Films Pty Ltd | 2021/358476 | Appeal against Development Control Order for construction of deck and studio. Closed 13 May 2022 | \$NIL |
| Michael Nader | 2022/038291 | Appeal against refusal of a subdivision of land from 1 lot into 2 lots and construction of a dwelling on each lot. Closed 21 June 2022 | \$21,187.10 |
| Balmain Shipwrights Pty Ltd | 2021/348236 | Deemed refusal concerning alterations and additions to existing dwelling including a new awning to the front of the site and new two-storey residence above a garage at the rear of the site. Closed 23 June 2022 | \$26,958.50 |
| LOCAL COURT PROCEEDINGS | | | |
| Andrew Preston | 2020/292261 | Fail to comply with terms of development control order – Individual Closed 5 July 2021 | \$NIL |
| Saffron Maxwell-Milne | 2021/155418 | Prosecution under Companion Animals Act 1998 Closed 6 July 2021 | \$3,821.58 |

| Name of Entity (subsidiary or division) | Appeal | Description of Matter | Financial Settlement (including costs and disbursements) |
|--|----------------|--|--|
| Payton George M Ellis | 2021/157553 | Abandon a motor vehicle in a public place. Closed 12 July 2021 | SNIL |
| Thalarctos Maritimus Pty Ltd | 2021/168204 | Not give fire safety statement - 1 week overdue - Corporation. Closed 19 July 2021 | SNIL |
| Brigid Holroyd | 2021/166385 | Appeal against Dangerous Dog Declaration Closed 10 August 2021 | SNIL |
| Carlo Giacometti | 2021/247981 | s56A appeal to decision of Commissioner in 2020/56047. Closed 13 December 2021 | \$2,145.00 |
| Robyn Kinnes | 2021/196299 | Companion animal (other) not registered as prescribed - first offence Closed 16 August 2021 | SNIL |
| Timothy Graham | | Companion animal (other) not registered as prescribed Closed 11 October 2021 | \$609.40 |
| Lauren Coleman | 2021/244243 | Owner of dog not under control in public place. Closed 11 October 2021 | \$1,071.40 |
| Toga Constructions Pty Ltd | 2021/00273251 | That the applicant be granted access in order to carry out their development DA20190096 requiring the use of a crane. Closed 11 October 2021 | SNIL |
| Tanwar Institute of Professional Studies Pty Ltd | 2021/251685 | Not give fire safety statement - 1 week overdue. Closed 21 October 2021 | SNIL |
| Beeche Crawford & Crowe | 2021/00279465 | Not give fire safety statement - 1 week overdue. Closed 8 November 2021 | SNIL |
| Tertia Harry | 2019/275081 | In charge of dog which rushes at/attacks/bites/harasses/charges any person/animal Closed 10 November 2021 | \$9,533.76 |
| George Katsilis Pty Ltd | PIN 234767012 | Development not in accordance with consent - any other case - Corporation Closed 22 December 2021 | SNIL |
| Duc Tuan Tran | PIN 3234612370 | Closed 10 January 2022 | SNIL |
| Prompt Tree Services Pty Ltd | | Removal of Camphor Laurel tree without council approval Closed 27 June 2022 | SNIL |
| FangFang Shen | | Court election of a penalty infringement notice concerning the failure to provide a fire safety statement. Closed 29 June 2022 | SNIL |
| Total Financial Settlement | | | \$379,495.94 |

Below is a list of open legal matters, up to 31 June 2022, at the Inner West Council including details of the estimated liability value:

| Name of Entity (subsidiary or division) | Appeal | Description of Matter | Estimate of Financial Settlement (including costs and disbursements) |
|--|-------------|--|--|
| CLASS 1 & OTHER PROCEEDINGS – LAND AND ENVIRONMENT COURT | | | |
| Vicky Karatasas | 2021/307234 | Deemed refusal for removal of existing fence, new front fence and removal of existing tree. Closed 12 July 2022 | \$NIL |
| Chahrazad Rahe | 2022/078262 | Appeal against refusal of demolition of existing dwelling, construction of two storey dwelling house above basement garage and pool. Closed 13 July 2022 | \$9,835.00 |
| Benson McCormack Pty Ltd | 2022/073897 | Modification application seeking approval for the modification of 2018 Court granted consent. Closed 18 July 2022 | \$8,749.40 |
| 200 Marion Properties Pty Ltd | 2022/063306 | Appeal against refusal of demolition of all existing structures and redevelopment of the site to contain a four (4) storey mixed use development with basement and lower ground parking, retail shops and 26 apartments, landscaping and associated site works. Closed 23 August 2022 | \$2,200.00 |
| Anabia Pty Ltd | 2022/045989 | Deemed refusal for the use of the vacant basement comprising lots 2 & 3 in DPI261043 as a gym, and associated car parking in Pt 13 of SP 88894. Finalising s34 Agreement | \$1,925.00 |
| Romana Rocchi | 2022/103772 | Deemed refusal of alterations and additions to the existing dwelling house, including a two-storey addition to the rear of the dwelling, tree removal, landscaping and new in-ground swimming pool. Finalising s34 Agreement | \$5,117.75 |
| Torrero Holdings Pty Ltd | 2022/171452 | Appeal against refusal of tree removal application TREE/2022/0050 to remove 2 Araucaria columnaris trees. Hearing/Conciliation Conference on 12 August 2022 | \$NIL |
| Warehouse on Park | 2022/184659 | Modification application seeking approval for the modification of DA/2021/0001 Court granted consent proceedings 2021/48415. Hearing/Conciliation Conference on 26 August 2022 | \$42,000 |
| Exodus Foundation | 2022/097408 | Appeal relates to a refusal of a Building Information Certificate concerning the construction of a steel awning. Hearing/Conciliation Conference on 16 September 2022 | \$NIL |

| Name of Entity (subsidiary or division) | Appeal | Description of Matter | Estimate of Financial Settlement (including costs and disbursements) |
|---|-------------|--|---|
| Leigh Cunneen | 2022/171511 | Appeal against Development Control Order for premises that are being used for a purpose that requires planning approval to be obtained. Hearing/Conciliation Conference on 26 October 2022 | \$NIL |
| Anprisa Pty Ltd | 2021/073128 | Adaptive reuse of, and alterations and additions to, an existing industrial warehouse and conversion into an architecturally designed residential flat building to accommodate 181 residential apartments above two levels of basement car parking. Hearing/Conciliation Conference on 17 November 2022 | \$240,000 |
| Anprisa Pty Ltd | 2021/228923 | Deemed refusal of DA/2021/0437 for a stage one concept application converting industrial warehouse into residential flat building. Hearing/Conciliation Conference on 17 November 2022 | as above |
| Mod Urban Pty Ltd | 2022/122318 | Deemed refusal for a secondary living area. Hearing/Conciliation Conference on 17 August 2022 | \$35,000 |
| JY Crown Pty Ltd | 2021/302851 | Appeal against deemed refusal of the demolition of existing structures and construction of mixed use development. Hearing/Conciliation Conference on 3 November 2022 | \$66,000 |
| Andrew Dennis Boddam-Whetham | 2022/119957 | Appeal against refusal for alterations and additions to the existing dwelling house, with landscaping and associated parking. Hearing/Conciliation Conference on 23 August 2022 | \$28,000 |
| Filippo & Amy Kousis | 2022/155922 | Appeal against deemed refusal of MOD/2021/0525 of development consent DA/2020/1159 proposing the modification of the terms and conditions of the development consent s4.55 pertaining to access to the site via York Place. Hearing/Conciliation Conference on 23 September 2022 | \$9,000 |
| Hunter's Hill Ventures Pty Ltd | 2022/055725 | Deemed refusal for the substantial demolition of the existing two storey building and construction of a three storey mixed use commercial building comprising two commercial tenancies at ground level, an entertainment facility (live music venue and association) Hearing/Conciliation Conference on 28 October 2022 | \$29,000 |
| SSTG Property Pty Ltd | 2022/015710 | Deemed refusal seeking consent for the demolition of existing structures and construction of 6 multi-dwelling housing dwellings as in-fill affordable housing with basement car parking including remediation. Hearing/Conciliation Conference (tbc) | \$61,000 |
| LOCAL COURT PROCEEDINGS | | | |
| Chao Qiao | 2022/093084 | Court election of a penalty infringement notice issued for the unauthorised pruning of a street tree. Closed 12 July 2022 | \$NIL |
| Christine Crowe | | Court election of a penalty infringement notice concerning breach of condition of approval. Closed 25 July 2022 | \$NIL |

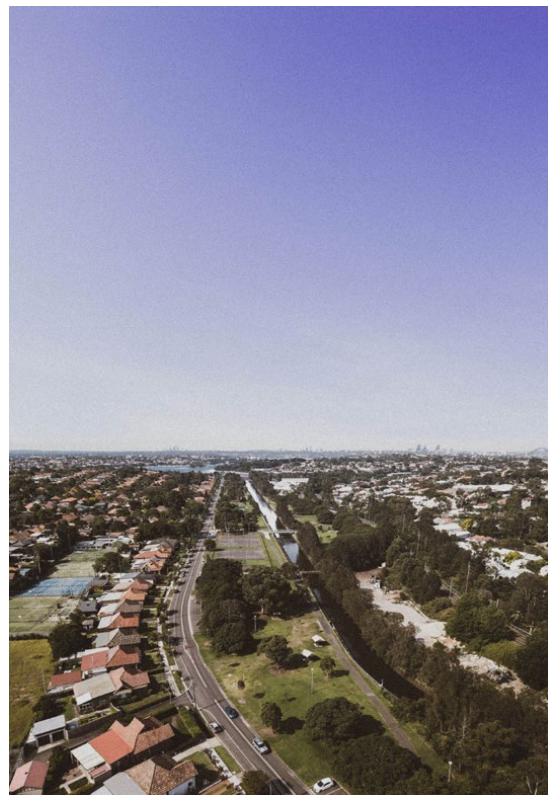
| Name of Entity (subsidiary or division) | Appeal | Description of Matter | Estimate of Financial Settlement (including costs and disbursements) |
|---|-------------|---|--|
| A&J Wong Holdings Pty Ltd | | Failure to comply with an Order to make a building safe. Closed 24 August 2022 | \$NIL |
| Action Tree Management | 2020/343912 | Development without development consent - class 1a of 10 building - Corporation - removal of a tree. Reserved Judgement on 7 September 2022 | \$2,475.00 |
| Evangelia Mavridis | 2022/112531 | Failure to comply with an Order to make a building safe. Plea/Mention listed on 29 September 2022 | \$NIL |
| Samir Hodzic | | Non-Compliance - Development Control Order EPA/2020/0408. Provide brief to Court and Defendant by 15 September 2022 | \$NIL |
| Tertia Harry | | Prosecution (x3) related to a dog attack on another dog together with a Control Order. Hearing on 7 February 2023 | \$19,500 |
| Total Open Legal Proceedings | | | \$559,802 |

9. Private Land works

Resolutions made concerning work carried out on private land, including:

- details or a summary of any resolutions made under section; and
- details or summary of any work carried out, where the charge is less than the approved fee, the proposed fee to be charged and the total amount subsidised by council. Reg cl 217(1)(a4) & Act s 67, 67(2)(b)

There were no public works on private land during the year.



10. Grants

Total amount contributed or otherwise granted to financially assist others. Reg cl 217(1)(a5) & Act s 356

| Grant recipient | Grant round | Amount (\$) |
|---|--|-------------|
| Arts Grants 2021/22 | | |
| Antenna Documentary Institute Limited | Arts Projects | \$10,000 |
| Flight Path Theatre | Arts Projects | \$10,000 |
| The Metropolitan Orchestra Incorporated | Arts Projects | \$9,500 |
| Settlement Services International- Community Refugee Welcome Centre | Arts Projects | \$9,460 |
| Boomalii Aboriginal Artists Co-operative | Arts Projects | \$10,000 |
| Destructive Steps Dance Association | Arts Projects | \$9,410 |
| Sydney Improvisers Composers Kollektiv Orchestra | Arts Projects | \$7,610 |
| Artsabout P/L | Arts Projects | \$7,800 |
| The Red Rattler Theatre Inc. | Arts Projects | \$10,000 |
| Addison Road Community Organisation | Arts Projects | \$10,000 |
| Sydney Underground Film Festival Inc | Arts Projects | \$5,000 |
| Individual Artists Grants | | |
| Dr Andrée Greenwell | Individual Artists Grants | \$5,000 |
| Mrs Jodie Choolburra | Individual Artists Grants | \$5,000 |
| Mr Philip Spencer | Individual Artists Grants | \$4,550 |
| Mr Harry Greenwood | Individual Artists Grants | \$5,000 |
| Mr Marco Rinaldi | Individual Artists Grants | \$5,000 |
| Mrs Jessica Newell | Individual Artists Grants | \$5,000 |
| Miss Giladesi Namokoyi | Individual Artists Grants | \$5,000 |
| Ms Lisa Hoelzl | Individual Artists Grants | \$5,000 |
| Ms Alexandra Stevenson | Individual Artists Grants | \$5,000 |
| Ms Pippa Bailey | Individual Artists Grants | \$5,000 |
| Ms Seini Taumoepeau | Individual Artists Grants | \$5,000 |
| Community-Led Celebration Day (Multicultural) Grants 2021/22 | | |
| Day Tai auspiced by The Red Rattler Theatre | Community-Led Celebration Day (Multicultural) Grants | \$5,000 |
| Ethnic Community Services Cooperative | Community-Led Celebration Day (Multicultural) Grants | \$5,000 |
| Greek Atlas League Incorporated | Community-Led Celebration Day (Multicultural) Grants | \$5,000 |
| Greek Orthodox Community of New South Wales Ltd | Community-Led Celebration Day (Multicultural) Grants | \$5,000 |
| Indonesian Welfare Association Inc | Community-Led Celebration Day (Multicultural) Grants | \$5,000 |
| Portuguese Welfare Council | Community-Led Celebration Day (Multicultural) Grants | \$5,000 |
| Community History Grants 2021/22 | | |
| Jane Curtis | Community History Grants | \$5,000 |
| John Winter | Community History Grants | \$5,000 |
| Rebecca Jones | Community History Grants | \$5,000 |

| Grant recipient | Grant round | Amount (\$) |
|---|----------------------------|-------------|
| Janine Woods | Community History Grants | \$5,000 |
| Chrys Meader | Community History Grants | \$5,000 |
| Community Wellbeing Grants 2021/22 | | |
| Deadly Connections | Community Wellbeing Grants | \$5,000 |
| Lillian Howell Project Inc | Community Wellbeing Grants | \$5,000 |
| Asylum Seekers Centre | Community Wellbeing Grants | \$5,000 |
| Infants Home Ashfield | Community Wellbeing Grants | \$5,000 |
| Plumtree Children's Services Limited | Community Wellbeing Grants | \$5,000 |
| The Burdekin Association | Community Wellbeing Grants | \$5,000 |
| St Anthony's Family Care | Community Wellbeing Grants | \$5,000 |
| Connect Marrickville auspiced by Community and Cultural Connections Inc | Community Wellbeing Grants | \$5,000 |
| CASS Care Ltd | Community Wellbeing Grants | \$5,000 |
| The Village Project Summer Hill Cooperative Limited | Community Wellbeing Grants | \$5,000 |
| Newtown Neighbourhood Centre | Community Wellbeing Grants | \$5,000 |
| Katrina Ross auspiced by Catholic Care Sydney | Community Wellbeing Grants | \$5,000 |
| NSW Reconciliation Council Inc | Community Wellbeing Grants | \$5,000 |
| Rosa Brown auspiced by Australian Parents for Climate Action | Community Wellbeing Grants | \$5,000 |
| Community and Cultural Connections Inc | Community Wellbeing Grants | \$5,000 |
| B Miles Women's Foundation | Community Wellbeing Grants | \$5,000 |
| Dance for Parkinson's Australia | Community Wellbeing Grants | \$4,990 |
| Chinese Parents Association Children with Disabilities Incorporated | Community Wellbeing Grants | \$4,000 |
| Ekushe Boi Mela Parishad Australia Incorporated | Community Wellbeing Grants | \$4,000 |
| Older Women's Network | Community Wellbeing Grants | \$3,700 |
| Sunnyfield | Community Wellbeing Grants | \$2,400 |
| St George Community Housing Limited | Community Wellbeing Grants | \$2,233 |
| Environment Grants 2021/22 | | |
| Gunawirra Pty Ltd | Environment | \$4,671 |
| The Salvation Army (NSW) Property Trust | Environment | \$5,000 |
| Sydney Community College Ltd | Environment | \$5,000 |
| Fort St High School Parents & Citizens Association | Environment | \$2,580 |
| Friends of Whites Creek Valley Park | Environment | \$5,000 |
| Kegworth Public School P&C Association | Environment | \$4,860 |
| Dulwich Hill Public School P&C Association | Environment | \$510 |
| Mort Bay Community Garden INC. | Environment | \$4,991 |
| Pocket City Farms | Environment | \$5,000 |
| St Pius Primary School Enmore Parents & Friends Association | Environment | \$4,545 |
| Bridge Housing Ltd | Environment | \$736 |

| Grant recipient | Grant round | Amount (\$) |
|---|--|-------------|
| Recreation Grants 2021/22 | | |
| Balmain Rowing Club | Recreation | \$7,040 |
| Canterbury and District Soccer Football Association | Recreation | \$9,260 |
| Cooks River Croquet Club Incorporated | Recreation | \$5,000 |
| Flying Bats Football Club | Recreation | \$3,904 |
| Leichhardt Rowing Club | Recreation | \$9,900 |
| Marrickville Football Club | Recreation | \$8,200 |
| Newtown Breakaways AFC and Newtown Jets RLFC | Recreation | \$10,000 |
| Special Children Services Centre | Recreation | \$7,000 |
| Universities Women's Cricket Club | Recreation | \$10,000 |
| Community Material Small Grants 2021/22 | | |
| San Francisco Gruppo | Community Material Small Grants | \$800 |
| Angela Michaelis auspiced by Sydney Secondary College Balmain Campus Parents & Citizens Association | Community Material Small Grants | \$400 |
| Resident Association Small Grants 2021/22 | | |
| Save Marrickville Resident Group auspiced by Addison Road Centre for Arts, Culture, Community and Environment Ltd | Resident Association Small Grants | \$400 |
| Friends of Iron Cove Creek auspiced by Bike Marrickville | Resident Association Small Grants | \$400 |
| Major Partnership Program 2021/22 | | |
| The Polly's Club | Major Partnership Program | \$3,661 |
| Canterbury City Community Centre | Major Partnership Program | \$5,000 |
| Friends of Maliana | Major Partnership Program | \$8,503 |
| The Infants Home Child and Family Services | Major Partnership Program | \$13,000 |
| Leichhardt Celebrity Brass | Major Partnership Program | \$15,378 |
| Rozelle Neighbourhood Centre | Major Partnership Program | \$22,959 |
| Marrickville Youth Resource Centre | Major Partnership Program | \$35,546 |
| St Vincent de Paul | Major Partnership Program | \$37,636 |
| Gadigal Information Service Aboriginal Corporation | Major Partnership Program | \$15,000 |
| Sydney Fringe Festival Incorporated | Major Partnership Program | \$30,000 |
| Leichhardt Espresso Chorus | Major Partnership Program | \$25,000 |
| Inner West NGO COVID-19 Support Grants 2021/22 | | |
| Addison Road Community Organisation | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Asylum Seekers Centre | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Community and Cultural Connections Inc | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Deadly Connections | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Exodus Foundation | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Gunawirra Limited | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Leichhardt Women's Community Health Centre | Inner West NGO COVID-19 Support Grants | \$25,000 |

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| Grant recipient | Grant round | Amount (\$) |
|-------------------------------------|--|-------------|
| Good Shepherd Australia New Zealand | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Newtown Neighbourhood Centre | Inner West NGO COVID-19 Support Grants | \$50,000 |
| Sanctuary Housing Limited | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Youth Off The Streets | Inner West NGO COVID-19 Support Grants | \$25,000 |
| Total Grants | | \$936,533 |

11. External Bodies with delegated Council functions

Statement of all external bodies that exercised functions delegated by council. Reg cl 217(1) (a6)

| External body name | Nature of controlling interest |
|--|--|
| Internal Ombudsman | Shared Service Managing Code of Conduct complaints and Public Interest Disclosures on behalf of Council |
| Belgravia Leisure | Management and operation of the Annette Kellerman Aquatic Centre at Enmore Park and the Fanny Durack Aquatic Centre at Petersham Park. |
| Marrickville Youth Resource Centre | Management of the Jarvie Park youth facility |
| Police and Citizens Youth Club NSW | Management and operation of the Debbie and Abbey Borgia Recreation and Community Centre in South Marrickville |
| Sydney University Sport and Fitness/City of Sydney Netball Association | Operation of the Robyn Webster Sports Centre-Tempe Recreation Centre |

12. Other Bodies that Council held a controlling interest in

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest. Reg cl 217(1)(a7)

There were no corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest during 2021-22.

13. Other Bodies that Council participated in

Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies (whether or no incorporated) in which the council participated during the year. Reg cl 217(1)(a8)

| Name of Committee | Purpose |
|---|---|
| ClubGrants | The objective of the Committee is to identify priority projects and services within the Inner West area for local registered clubs to consider funding. Guidelines are silent on Councillor representation. |
| Cooks River Alliance Board | The Cooks River Alliance is a partnership between councils in the Cooks River Catchment – Bayside, Canterbury-Bankstown, Inner West, and Strathfield. The Alliance uses the combined resources, experience, knowledge and skills within the councils and the community to address the complex environmental problems of the Cooks River and its catchment. |
| Cooperative Research Centre (CRC) For Water Sensitive Cities | Industry partner of the national CRC for Water Sensitive Cities to address the challenges to urban water reform required to make cities sustainable, liveable, resilient and productive |
| Eastern Region Local Government Region of Aboriginal & Torres Strait Islander Forum (ERLGATSIF) | Established in 1998, the Forum aims to address and participate at a regional level in the affairs, events and celebrations that impact our local Aboriginal and Torres Strait Islander communities. The ERLGATSIF is a partnership between six Councils: Bayside, Inner West, Randwick, City of Sydney, Waverley and Woollahra. |
| Family Interagency, Inner West Disability Forum and Inner West Elder Abusive collaborative | Council actively facilitates these targeted networks with a diversity of community service providers and government agencies to facilitate information exchange, capacity building, encourage resource sharing and collaboration, undertake planning, consultation, strategy development and partnerships. |
| Greenway Steering Committee | The GreenWay Steering Committee provides advice on the development and implementation of the GreenWay Program, GreenWay Master Plan and associated action plans. Comprising Inner West and City of Canterbury Bankstown Councillors, resident representatives, GreenWay community groups and council staff, it generally works towards the goal of establishing a multi-purpose urban environmental corridor along the Cooks River to Iron Cove GreenWay. |
| Inner West Community and Refugee welcome centre | Council continues to partner with Settlement services international to operate weekly programs and activities. The partnership was expanded to include TAE NSW to support education and learning opportunities for refugees and sees the establishment of a community reference group made up of key stakeholders in the refugee sector. |
| Inner West Domestic Violence Liaison Committee | Council works in partnership with Government and NGOs that have an interest in violence prevention to raise awareness of domestic and family violence issues and enhance interagency responses and partnerships in local Policy area commands and surrounding areas. |
| Inner West Multi-Agency Outreach | This partnership is responding to the issue of homelessness, supporting rough sleepers and the implementation of Council's Homelessness Policy. The multi-agency outreach is a collaboration between 9 agencies including: Department of Communities and Justice (Housing), Sydney Health District, Newtown Neighbourhood centre, Missionbeat, Wesley Mission, Youth off the Streets, NEAMI Way to Home, Launcepad, and the Exodus Foundation. |
| Inner West Youth Alliance | This is a network of youth and community service providers that engage with, advocate and deliver programs and initiatives with young people aged between 12-24 years in the areas of the Inner West, Burwood, Canada Bay, and Strathfield. |
| Inner West Multicultural Network | This is an independent network of services, agencies and organisations which support and action local CALD communities. It works in partnership to identify and address issues of community need. The Council acts as the secretariat of the network. |
| Inner West Aged Services Alliance, Inner West Children | Council works in partnership with Metro Assist to deliver a range of programs including a weekly multicultural social support group, employment programs in collaboration with TAFE and 2 free English classes per week |
| Live Life Get Active | Live Life Get Active delivers fitness classes for local residents, partnering with Council for provision of park areas |
| Marrickville Community Drug Action Team (MCDAT) | This is a collaboration of government and NGOs to minimise the harmful effects of alcohol and other drugs on young people aged between 12-24 years in the area. |
| Marrickville South Collective | This is a collective impact initiative for the high density location with membership of government and NGOs to target young people, children and families. It includes Barnardos, Connect Marrickville, Centrelink, Exodus Foundation, Food Pantry, IWC, Newtown Neighbourhood Centre, Marrickville Youth Resource Centre and St George Housing. |
| Metro Assist | Council works in partnership with Metro Assist to deliver a range of programs including a weekly multi-cultural Social Support Group, employment programs in collaboration with TAFE and 2 free English classes per week. |

| Name of Committee | Purpose |
|---|---|
| NSW Public Libraries Association | The NSW Public Libraries Association is the peak body for public libraries in NSW and advocates on behalf of the library sector to strengthen the public library network. |
| Parramatta River Catchment Group | The Parramatta River Catchment Group (PRCG) is a regional organisation of local councils, state agencies and community representatives whose aim is to work together to improve the health of the Parramatta River and its catchment. |
| Parkrun Greenway | This delivers a free 5km run every Saturday, partnering with Council for the provision of park areas |
| Reclink Australia | Council partners with Reclink for the delivery of recreation programs including Mums Get Active post-natal Pilates classes and others at the Refugee Welcome Centre |
| Resourceful Australian Indian Network Inc. | The Council works in partnership with this network to deliver a range of programs including a bi-monthly social support group, a Rangoli Art project as part of Open Inner West and Diwali Celebration |
| Southern Sydney Regional Organisation of Councils (SSROC) | SSROC is an association of 10 Sydney councils serving large and diverse communities that face all the challenges of metropolitan living. SSROC provides a forum for the councils to undertake resource sharing activities and deal with common issues, particularly those that cross boundaries. |
| Sport NSW | Council partnered with Sport NSW to deliver Girls Get Active Day to encourage young women and girls to participate in sport and active recreation |
| Sydney Airport Community Forum | SACF is the main body for consultation on the Sydney Airport Long Term Operating Plan. The Forum includes representatives from the community, councils, industry, and State and Federal Parliaments. |
| Sydney Eastern City Planning Panel | The Sydney Central Planning Panel has responsibility for: <ul style="list-style-type: none"> determining 'regionally significant' development applications (DAs) and certain other DAs and modification applications acting as the relevant planning authority (RPA) when directed undertaking rezoning reviews providing advice on other planning and development matters when requested |
| Sydney Coastal Council Group | The Sydney Coastal Group Inc. (SCCG) was established in 1989 to promote co-ordination between Member Councils on environmental issues relating to the sustainable management of the urban coastal and estuarine environment. The Group consists of 9 Councils adjacent to Sydney marine and estuarine environments and associated waterways. |
| SP60919 (Italian Forum, 23 Norton Street Leichhardt NSW) | Council is a member of Owners Corporation/ SP: Library and Leichhardt Early Childhood Health Centre |
| SP932311 (Luna, 90 Old Canterbury Road, Dulwich Hill) | Council is a member of Owners Corporation/ SP: 4x Affordable Housing Units, Community Room and Playground |
| SP92312 (The Cooperage Building, 370 New Canterbury Road, Dulwich Hill) | Council is a member of Owners Corporation/ SP: ETC Library |
| SP90191 (Arlington Grove, Grove Street Dulwich Hill) | Council is a member of Owners Corporation/ SP: 2x Affordable Housing Units |
| SP98376 (The Flourmill, 16 Flour Mill Way, Summer Hill) | Council is a member of Owners Corporation/ SP: 4x Affordable Housing Units |
| BMC: DP800023 (Citiview Council Car Park 17-20 The Esplanade, Ashfield) | The BMC provides details of the management structure for the complex, meeting procedures, voting and finances. Contract arrangement, Conveyancing Act 1919, Council is entitled to vote. |
| BMC: DP1197950 (Car park, 2A Brown Street, Ashfield) | The BMC provides details of the management structure for the complex, meeting procedures, voting and finances. Contract arrangement, Conveyancing Act 1919, Council is entitled to vote. |



14. Equal Employment Opportunity

Statement of activities undertaken to implement its EEO management plan. Reg cl 217(1)(a9)

Council has undertaken activities to implement our EEO management plan including:

- Continued to develop and implement protocols to support EEO principles
- Dedicated resources to drive diversity and inclusion activities
- Continually reviewed talent management practices to ensure compliance with EEO principles
- Rolled out relevant learning and development programs across Council
- Implemented initiatives to support flexible working practices
- Maintained a performance management framework that includes assessment of values, mandatory training and development plans
- Initiatives to increase skill and level of women in leadership roles

- Offered affirmative action apprenticeship and traineeship placements
- Continued review of employment opportunities for EEO target groups through Council's procurement activities and supply nation
- Continued to foster partnerships with external providers representing diverse EEO groups
- Supported and promoted activities for diverse networking groups

15. General Manager remuneration

Statement of the total remuneration package of the general manager (Reg cl 217(1)(b)(i), (ii), (iii), (iv), (v))

| General Manager | Amount |
|--------------------------------------|------------|
| Base Salaries | 403,329.49 |
| Superannuation | 35,267.70 |
| Bonus, performance or other payments | Nil |
| Non-cash benefits | Nil |
| Fringe benefits tax | 8,198.81 |
| Total | 446,796.00 |

16. Stormwater Management services

A statement detailing the stormwater management services provided (if levied). Reg clause 217(1)(e)

| Cost Centre | Cost Centre Description | Project | Project Description | Actual Expenditure (\$) |
|-------------|------------------------------|---------|---|-------------------------|
| 5770 | Planning & Engagement | 154100 | Urban Ecology Education Program | 2,030 |
| 5770 | Planning & Engagement | 154101 | Rainwater Tank Incentive Scheme | 2,130 |
| 5770 | Planning & Engagement | 154102 | Urban Ecology Planning Projects | 5,000 |
| 5770 | Planning & Engagement | 154103 | CRC Water Sensitive Cities | 0 |
| 5770 | Planning & Engagement | 154104 | Cooks River Alliance | 79,008 |
| 5770 | Planning & Engagement | 157509 | Parramatta River Catchment Group | 31,382 |
| 5120 | Stormwater Renewal - Capital | 300624 | ROA - McCarthy Lane Repair | 29,870 |
| 5121 | Stormwater Upgrade - Capital | 301084 | ROA - Dibble Ave Waterhole Remediation Plan | 159,389 |
| 5120 | Stormwater Renewal - Capital | 301551 | ROA - Hill Street / John Street - Pipeline Repair / Extension | 13,235 |
| 5121 | Stormwater Upgrade - Capital | 301562 | ROA - Stormwater pipe upgrade Corner of Holden St & Princess St | 26,633 |
| 5121 | Stormwater Upgrade - Capital | 301567 | ROA - Newt, Lord St Trunk drainage duplication from EC to Well | 71,270 |
| 5121 | Stormwater Upgrade - Capital | 302070 | ROA - Ewell Street - New Pipeline To 29 Ewell Street | 86,533 |
| 5121 | Stormwater Upgrade - Capital | 302918 | ROA - Hill St & Mackenzie St Inlet Pit | 27,063 |
| | | | | 533,543 |

In 2021-22, the stormwater charge was used for:

- Remote camera inspections of underground stormwater pipes in selected locations to determine service risks and pipe conditions for future works planning and servicing
- Renewal, replacement and upgrade of stormwater drainage works across the network to improve the performance of the drainage system
- Flood catchment planning, including commencement of the Alexandra Canal Flood Risk Management Plan and Johnstons Creek and White Creek Flood Risk Management Plan to enable Council to plan and manage the impacts of floods and mitigate flood hazards
- Stormwater quality improvement initiatives through the implementation of Water Sensitive Urban Design (WSUD) projects to reduce the impact of stormwater discharge into waterways
- Initiatives to improvement knowledge through research collaborations, and participation in projects to improve water quality and environmental outcomes.

17. Coastal Protection

A statement detailing the coastal protection services provided (if levied). Reg cl 217(1)(e1)

There were no coastal protection services levied or provided by Inner West Council during the 2021-22 year.



18. Companion Animals

Detailed statement, prepared in accordance Office of Local Government (OLG) guidelines of Council's activities during the year in relation to enforcing, and ensuring compliance with, the provisions of the Companion Animals Act 1988 (CA Act) and the Companion Animal Regulation 2018 (Reg cl 217(1)(f) Companion Animals Guidelines),

This includes:

- Lodgement of pound data collection returns with the OLG: Pound data collection returns lodged with the department
- Lodgement of data about dog attacks with the OLG: Data regarding dog attacks during reporting period was lodged with the department
- Amount of funding spent on companion animal management and activities.

| Activity | Cost (\$) |
|---------------------------|------------------|
| Impounding | 46,233.00 |
| Responsible Pet Ownership | 10,524.19 |
| Total | 56,757.19 |

Community education programs carried out and strategies that Council has in place to promote and assist the desexing of dogs and cats:

Development and distribution of educational materials via mail and the Companion Animal Services 'Pop-up Information Stand' at local parks. Educational materials were also shared with other departments for distribution at Council's new Customer Service stand.

Educational messages broadcast on the benefits of desexing and financial assistance programs via online platforms, including Inner West Council's website and the Inner West Pets Facebook group.

Desexing of companion animals that are to be rehomed, by Council's contracted impound facility.

Council's Companion Animal Action Plan that addresses the promotion and support for desexing companion animals.

Strategies in place for complying with the requirement under s 64 of the CA Act to seek alternatives to euthanasia for unclaimed animals.

Council has adopted key criteria in the selection process for Council's contracted impound facility. Council seeks an organisation that has a successful existing rehoming program or is actively building their current program.

Council liaises with other organisations outside Council's contracted animal impounding facility to rehome unclaimed animals.

Promotion of rehoming programs and approved rehoming organisations via Council's website and the Inner West Pets Facebook group.

Off leash areas provided in the Inner West area:

1. 36th Battalion Park (Leichhardt)
2. Ann Cashman Reserve (Balmain)
3. Balmain Road Sporting Ground (Balmain)
4. Bede Spillane Reserve (Croydon)
5. Birchgrove Park (Birchgrove)
6. Birrung Park (Balmain)
7. Blackmore Park (Leichhardt)
8. Bridgewater Park (Rozelle)
9. Cadigal Reserve (Summer Hill)
10. Camperdown Memorial Rest Park (Newtown)
11. Cohen Park (Annandale)
12. Easton Park (Rozelle)
13. Elkington Park (Balmain)
14. Elliot Park and Balmain Cove (Rozelle)
15. Enmore Park (Marrickville)
16. Enmore Fenced Dog Park (Enmore)
17. Glover Street Sporting Ground (Lilyfield)
18. Hawthorne Canal Reserve (Leichhardt)
19. Henson Park (Marrickville)
20. HJ Mahoney Reserve (Marrickville)
21. Illoura Reserve (Balmain)
22. Johnson Park (Dulwich Hill)
23. King George Park (Rozelle)
24. Leichhardt Oval #2 (Lilyfield)
25. Leichhardt Oval #3 (Lilyfield)
26. Lookes Avenue Reserve (Balmain)
27. Marrickville Park (Marrickville)
28. McNeilly Park (Marrickville)
29. Mort Bay Park (Birchgrove)

30. Morton Park (Lewisham)
31. O'Dea Reserve (Camperdown)
32. Paringa Reserve (Balmain)
33. Petersham Park (Petersham)
34. Pioneers Memorial Park (Leichhardt)
35. Propeller Park (Balmain)
36. Punch Park and Vanardi Green (Balmain)
37. Smith Hogan and Spindlers Park (Annandale)
38. Sydenham Green (Sydenham)
39. Tempe Lands Temporary Fenced Dog Park (Tempe)
40. War Memorial Park (Leichhardt)
41. Waterfront Oval (Lilyfield)
42. Weekley Park (Stanmore)
43. Whites Creek Valley Park (Annandale)

Detailed information on expenditure used for managing and controlling companion animals in the Inner West area is shown in the table below.

| Responsible Pet Ownership Details | |
|---|--------------------|
| Design and installation of new, visually engaging, pawprint stencils, painted on to local footpaths to indicate dog off-leash and on-leash areas. | |
| Continuation of the new, free pet identification collar and tag program for residents, incentivising compliance with requirements to microchip and lifetime register dogs and cats. | |
| Maintaining the new 'Lost and Found Pets' webpage on Council's website – helping to reunite missing cats and dogs with their owners. | |
| Delivery of the Companion Animal Services 'Pop-up Information Stand' program – with Officers manning a temporary stall rotating through local, targeted parks, providing responsible pet ownership information, advice, and services, direct to the public. | |
| Continuation of the new, portable A-frame signage program, promoting responsible pet ownership. A schedule has been created to ensure signage is rotated through local parks with a high number of dog complaints, targeting priority parks patrolled by Companion Animal Officers. | |
| Proactive park patrol programs and regular face-to-face communication with residents, providing education and support to promote responsible pet ownership. | |
| Maintenance and updating of companion animal information on the Inner West Council's website. | |
| Management of Council's Inner West Pets Facebook group – promoting responsible pet ownership messages and info on key local animal matters. | |
| Distribution of educational and promotional materials to dog walkers in local parks, including dog poo bags to encourage owners to pick up after their dogs, and free leashes to encourage owners to keep dogs under effective control in on-leash areas | |
| Development and distribution of educational materials including brochures and flyers. | |
| Communication of responsible pet ownership messages via various media outlets (social and print media). | |
| Total Expenditure (\$) | \$10,524.19 |

19. Capital Expenditure review

Report on certain proposed capital works projects where a capital expenditure review has been submitted. (OLG Capital Expenditure Guidelines)

There were no CAPEX projects submitted as per the NSW Treasury Guidelines during the year.

20. Carers Recognition

Councils are considered 'human service agencies' under the Carers Recognition Act 2010 (CR Act) (provide services directed at carers and/or people being cared for by carers) and report on compliance with the CR Act for the reporting period. Carers Recognition Act 2010, s 8(2)

Council provides assistance to staff who are carers in a variety of ways. This includes flexible access to a variety of leave entitlements and rostered days, including at short notice to accommodate requests for carers leave. In cases where staff have exhausted their leave entitlements, Council refers to relevant provisions of the Local Government Award and applicable enterprise agreements and may grant additional paid time off work on a case by case basis.

Council also endeavours to accommodate requests for flexible working arrangements and expanded this in response to COVID19 pandemic, and continues where possible to assist with carers responsibilities and where appropriate offers free and confidential access to our Employee Assistance Service provider which includes counselling services.

21. Disability Inclusion

Information on the implementation of Council's Disability Inclusion Action Plan and give a copy to the Minister for Disability Services (Disability Inclusion Act 2014, s 13(1))

In 2017 Council developed the Inclusion Action Plan 2017-2021 (IAP) for people with a disability. The IAP has been extended until June 2022 and another plan will be developed for 2022-25. This integrated, whole of Council strategy outlines the steps Council will take over the period to support and improve the inclusion of people with a disability as part of its core business and to

remove barriers to access and participation, including any discrimination based on disability.

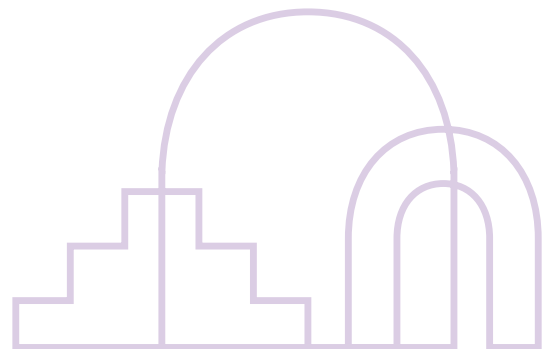
The Plan also gives expression to Council's commitment to uphold and promote the United Nations Convention on the Rights of Persons with Disabilities. The IAP is aligned to Council's Community Strategic Plan as a means of building the strategies into the everyday activities of Council.

The IAP is divided into six outcome areas with strategies, actions and measures to chart our achievements and progress. Further information and progress on Council's IAP can be found on the Inner West Council website: innerwest.nsw.gov.au/Inclusion Action Plan

Highlights for the 2021-22 year include the following:

- Engagement conducted to co-design improved access including water entry to the historic Dawn Fraser Baths. Designs have now been developed for a ramp and accessible water entry pontoon and improved accessible pathways that can be delivered in the next 2-3 years
- Under the Places To Swim program the NSW Dept of Planning and Environment awarded Council a grant to design and build a new accessible canoe launching pontoon and pathways at the Cooks River. Investigation and planning work has commenced to deliver accessible infrastructure enabling improved public access to the river system and the River Canoe Club to provide more inclusive on water recreation programs
- A successful Inclusive Film Festival in December 2021 involving short films, performers and speakers with a lived experience of disability as part of International Day of People with Disability celebrations
- The Access Assist Program comprising an Equipment Library and Accessible Events Guide has expanded to include education and information sessions and a fund for access improvements to assist external event organisers receiving Council funding
- Council supported a disability led community initiative to hold the Inner West Disability Pride event – the only current Disability Pride gathering running in Australia

- Access and inclusion staff training delivered on how to improve audio captioning on Council resources and creating audio description which were then introduced for artworks and Councils extensive public murals
- A further series of staff training was delivered on Upholding the rights of people with disability. The full day training was conducted by the Australian Human Rights Commission and tailored to themes arising in the inner west through the Disability Inclusion Action Plan community consultation
- After deferring in 2021 due to COVID Council hosted a further Activate Inclusion Day in 2022 to promote inclusive sporting options to local sports and recreation clubs and local schools. The day attracted much interest and participation and culminated in the Mayor joining in an exhibition wheelchair rugby game. Activate Inclusion Days bring together local stakeholders, provide resources, connections and support networks to advance greater inclusion into the local community
- Comprehensive community engagement program to assess need and inclusion priorities to be incorporated in the new Disability Inclusion Action Plan which will be on public exhibition later in 2022
- Recruitment of new members with a diverse lived experience of disability to Council's Access Advisory Committee – Local Democracy Group



22. Planning Agreements

Particulars of compliance with and effect of planning agreements in force during the year. Environmental Planning & Assessment Act 1979, section 7.5(5)

There were environmental planning agreements provided by the Inner West Council during the 2021-22 year as set out in the table below.

| VPA status | Land to which it applies | Parties to agreement | Planning/ Development Status | Benefits under the agreement and whether in addition to or instead of s.94 contributions (or fully or partly set-on) |
|------------------------|---|--|----------------------------------|---|
| Executed July 2020 | 75 Mary Street, St Peters | JVM Holdings Pty Ltd and Chalak Holdings Pty Ltd | Planning proposal approved | Dedication of fully fitted out Artist Studios of more than 239m ² in size Monetary contribution of \$2,000,000 payable to Council to be used for affordable housing or public domain upgrades. Central open public space of more than 600m ² in size, and Pocket Park open space on Roberts Street. |
| Executed October 2020 | 776 Parramatta Road, Lewisham | Moweno Pty Ltd | Development application approved | Monetary Contribution of \$10,000 |
| Executed July 2019 | 120C Old Canterbury Road | The Yard 120C Pty Ltd | Development application approved | Construct a park of approximately 300m ² located within the Land and to provide rights of way for public access through the park to the Greenway corridor and the Lewisham Light Rail station from Old Canterbury Road and McGill Street. The Yard 120C Pty Ltd to provide 2 studio units which will be allocated to Affordable Housing units. The ownership of the units will be transferred to Inner West Council at the completion of the project - \$1,300,000 Community Office Space located within retail Ground Floor - 5 Year Rental Agreement \$1 Peppercorn rent per year - 35sqm office area - estimated value \$200,000 The Yard 120C Pty Ltd will provide Inner West Council a payment of \$1,045,000 million to be used for public works in the community and surrounding area (Inner West Council will provide a summary of how this payment will be allocated at later date). |
| Executed May 2019 | Glebe Island Silos | Eye Drive Sydney Pty Ltd | Development application approved | The proponent will provide to Council a monetary contribution of \$125,000 per year over the four-year consent duration for local heritage funding. The annual contribution increases annually in accordance with CPI. |
| Executed December 2018 | 3-7 & 13-17 Regent St, 287-309 Trafalgar St, & 16-20 Fisher St, Petersham | Deicorp Projects Petersham Pty Ltd | Planning proposal approved | Deicorp to provide 6 units which will be allocated to Affordable Housing units - these units will be 3 x 2-bedroom units and 3 x 1-bedroom units. The ownership of the units will be transferred to Inner West Council at the completion of the project, the units will be selected by Deicorp and only Deicorp and the units will have no parking allocated. Deicorp will provide a total of 24 car spaces to be allocated as public car spaces within the development. Deicorp will provide Inner West Council a payment of \$3.5 million to be used for public works in the community and surrounding area (inner West Council will provide a summary of how this payment will be allocated at later date). |
| Executed August 2018 | 101-103 Lilyfield Road, Lilyfield | JRNN Pty Limited | Planning proposal approved | The developer will provide a monetary payment of \$250,000 for affordable housing in the council area. The agreement does not exclude the Developer from paying Development Contributions as per Section 7.11 and 7.12 of the Act. |

| VPA status | Land to which it applies | Parties to agreement | Planning/ Development Status | Benefits under the agreement and whether in addition to or instead of s.94 contributions (or fully or partly set-on) |
|------------------------|--|--|--|--|
| Executed July 2018 | Marrickville Metro – 34 Victoria Road and 13-55 Edinburgh Road, Marrickville | Marrickville Metro Shopping Centre Pty Limited | The Planning Proposal for Marrickville Metro – 34 Victoria Road and 13-55 Edinburgh Road, Marrickville was approved by the State Government Under Section 750 of the Environmental Planning & Assessment Act 1979 on the 19th March 2012 and modified by the Minister under Section 75W of the Environmental Planning & Assessment Act 1979 on 23 April 2015 | A total monetary contribution of \$600,000 – Upgrade local shopping strips within council area. The first \$300,000 contribution to be paid in equal instalments over three consecutive years from the date first issue of an Occupation certificate for Stage 1 of the Project. The second \$300,000 contribution to be paid in equal instalments over three consecutive years from the date first issue of an Occupation certificate for Stage 2 of the Project. The contribution made pursuant to the VPA is over and above any other contribution payable pursuant to this consent |
| Executed July 2018 | 15-17 Marion St, Leichhardt known as Annesley House | Uniting / United Church Property Trust – landowner & developer | Planning proposal approved | The Developer must make the Development Contribution. by registering a restriction on the title to the Land reflecting the dedication of 15% of the total number of residential units in the Development as Affordable Housing Units in the Development in perpetuity. If 15% of the total number of Affordable Housing Units in the Development does not equate to a whole number, then the number of Affordable Housing Units will be rounded down to the next whole number. |
| Executed July 2018 | 168 Norton St, Leichhardt known as Harold Hawkins Court | Uniting / United Church Property Trust – landowner & developer | Planning proposal approved | The Developer must make the Development Contribution by registering a restriction on the title to the Land reflecting the dedication of 15% of the total number of residential units in the Development as Affordable Housing Units in the Development in perpetuity. If 15% of the total number of Affordable Housing Units in the Development does not equate to a whole number, then the number of Affordable Housing Units will be rounded down to the next whole number |
| Executed August 2016 | Grove Street, Dulwich Hill | SLM Campsie Pty Ltd | Development completed | 2 affordable housing units. Public domain works. Public access agreement. In addition to s.94 contributions |
| Executed March 2016 | 429 – 449 New Canterbury Rd, Dulwich Hill | 429 Cheriah Pty Ltd & 888 New Canterbury Road Pty Ltd | Development completed | Cash payment (estimated \$1.3m) in lieu of s.94 contributions. Cash payment (\$800,000) for expenditure on public domain in Dulwich Hill, Seaview St community centre or toilet strategy for Hoskins Park . |
| Executed December 2015 | 14 McGill St, Lewisham | 14 McGill St Pty Ltd | Development completed | Cash payment approx. \$1m in lieu of s.94 contributions. Cash Payment of \$280,000 for expenditure on public domain works in McGill St or in the Greenway. |
| Executed December 2015 | 801-807 New Canterbury Rd, Dulwich Hill | 801 NCR Pty Ltd & Maxxso Pty Ltd | Development completed | Cash payment \$1m in lieu of s.94 contributions. Cash payment \$400,000 for expenditure on any public infrastructure / benefits Council considers appropriate. |
| Executed November 2015 | 1-15 West St, Petersham | P & N Sieman Pty Ltd | Development completed | Cash payment of \$270,000 to be expended within Petersham Park in addition to s.94 contribution. |



| VPA status | Land to which it applies | Parties to agreement | Planning/ Development Status | Benefits under the agreement and whether in addition to or instead of s.94 contributions (or fully or partly set-on) |
|-------------------------|--|------------------------------|------------------------------|---|
| Executed 2015 | 141 Allen St & 159 Allen St, Leichhardt | Leichhardt 141 Pty Ltd & | Development approved | <p>For the lots if developed together:</p> <p>The amount that would be payable under Leichhardt Council's s.94 Plans (estimated approx. \$3,714,845) ignoring the Ministerial direction to cap contributions. Up to the cap amount, it is for any public purpose including but not limited to the items in the s.94 Plan. Above the cap amount, it is for affordable housing in the local government area.</p> <p>\$3,000 per square metre of additional floor space above 1.5:1, for any public purpose. \$187,000 to the Affordable Housing Fund.</p> <p>For lot 1 if developed separately:</p> <p>The amount that would be payable under Leichhardt Council's s.94 Plans (estimated approx. \$2,843,919) ignoring the Ministerial direction to cap contributions. Up to the cap amount, it is for any public purpose including but not limited to the items in the s.94 Plan. Above the cap amount, it is for affordable housing in the local government area.</p> |
| Executed | 40 George St, Leichhardt | Terrence David Rowney | Development completed | <p>4 x 1 bedroom affordable housing strata lots to be transferred to the Minister or its nominee.</p> <p>2 x studio strata lots to be leased to a community housing provider for 10 years.</p> <p>In addition to s.94 contributions at a maximum \$20,000 per lot.</p> |
| Executed | 22 George St, Leichhardt | KGS (Victoria) Pty Ltd | Development completed | <p>7 strata Affordable Housing lots to be transferred to the Minister or its nominee.</p> <p>In addition s.94 contributions at a maximum \$20,000 per lot.</p> |
| Executed December 2013 | Lewisham Towers, Lewisham | Meriton | Development completed | <p>New park</p> <p>4 affordable housing units</p> <p>Strata space</p> <p>Off-site pedestrian improvements</p> <p>Cash (approx. \$1m)</p> <p>In lieu of s.94 contribution</p> |
| Executed October 2013 | 362-372 New Canterbury Rd, Dulwich Hill | Damonu Pty Ltd | Development completed | <p>Strata space</p> <p>Fitout allowance of \$200,000</p> <p>Cash payment of \$700,000 in lieu of s.94 contribution</p> |
| Executed September 2012 | 118-124 Terry St, Rozelle | Anka Constructions Pty Ltd | Development completed | <p>The amount that would be payable under Leichhardt Council's s.94 Plans (estimated approx. \$4,160,000) ignoring the Ministerial direction to cap contributions. Up to the cap amount, it is for any public purpose including but not limited to the items in the s.94 Plan. Above the cap amount, it is for affordable housing in the local government area.</p> <p>\$3,000 per square metre of additional floor space above 1.5:1, for any public purpose. \$270,000 to the Affordable Housing Fund</p> <p>Dedication to Council of New St as public road, constructed.</p> |
| Executed June 2008 | 138-152 & 154-156 Victoria Rd, 697 Darling St & 1-7 Waterloo St, Rozelle | Balmain Leagues Club Limited | Planning proposal approved | <p>\$250,000 for upgrading or roads, footpath & traffic in the vicinity of the development (in addition to DA conditions of consent for roads works required by the development).</p> <p>\$500,000 by way of annual payments of \$50,000 for 10 years for grants to community groups.</p> <p>Monetary amounts indexed by CPI.</p> <p>In addition to s.94 contributions</p> <p>DA to include public pedestrian link to Darling St, bridge over Victoria Rd, community shuttle bus, designated taxi drop off area, free home delivery service with 5km radius, implement Aboriginal Participation in Construction Guidelines, bicycle facilities, & facilitate car sharing schemes.</p> |

23. Recovery and Threat Abatement Plans

Councils identified in a plan as responsible for implementation of measures included in the plan, must report on actions taken to implement those measures as to the state of the environment in its area. Fisheries Management Act 1994, section 220ZT (2)

There were no recovery and threat abatement plans or measures that were implemented by Council during the year.

24. Private Swimming Pools

Details of inspections of private swimming pools (Swimming Pools Act 1992 (SP Act), s 22F(2) Swimming Pools Regulation 2018 (SP Reg) cl 23).

| | |
|--|----|
| Number of inspections of tourist and visitor accommodation. | 4 |
| Number of inspections of premises with more than 2 dwellings. | 15 |
| Number of inspections that resulted in the issuance of a certificate of compliance under s22D of the SP Act | 32 |
| Number of inspections that resulted in issuance of a certificate of non-compliance under cl 21 of the SP Reg | 15 |

25. Government Information

Government information on public access activities in accordance with Government Information (Public Access) Act 2009, s 125(1), Government Information (Public Access) Regulation 2018, clause 8, Schedule 2

- Clause 7A: (Reviews carried out by the agency) - 1
- Clause 7B: (applications received) - 42
- Clause 7C: (applications refused) - 0

Number of applications by type of applicant and outcome.

| Applicant Type | Media | MPs | Private sector | NFP | Legal | Public | Total | % of total |
|--|-------|-----|----------------|-----|-------|--------|-------|------------|
| Access granted in full | 0 | 0 | 7 | 1 | 10 | 6 | 24 | 44 |
| Access granted in part | 0 | 0 | 1 | 1 | 4 | 4 | 10 | 19 |
| Access refused | 0 | 0 | 1 | 1 | 1 | 1 | 4 | 7 |
| Information not held | 0 | 0 | 1 | 0 | 6 | 1 | 8 | 14 |
| Information already avail. | 0 | 0 | 1 | 0 | 4 | 1 | 6 | 11 |
| Refuse to deal with application | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 2 |
| Refuse to confirm/deny whether information is held | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Application Withdrawn | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 2 |

Number of applications by type of application and outcome

| Application Type | Personal | Other | Partly | Total |
|--|----------|-------|--------|-------|
| Access granted in full | 0 | 24 | 0 | 24 |
| Access granted in part | 0 | 10 | 0 | 10 |
| Access refused | 0 | 4 | 0 | 4 |
| Information not held | 0 | 8 | 0 | 8 |
| Information already available | 0 | 6 | 0 | 6 |
| Refuse to deal with application | 0 | 1 | 0 | 1 |
| Refuse to confirm/deny whether information is held | 0 | 0 | 0 | 0 |
| Application Withdrawn | 0 | 1 | 0 | 1 |

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| Invalid applications | Number of applications |
|---|------------------------|
| Invalid applications | 0 |
| Invalid applications that subsequently became valid | 1 |

| Matter listed in Schedule 1 | Number | % of total |
|---|----------|------------|
| Overriding secrecy laws | 0 | 0 |
| Cabinet information | 0 | 0 |
| Executive Council information | 0 | 0 |
| Contempt | 0 | 0 |
| Legal professional privilege | 0 | 0 |
| Excluded information | 0 | 0 |
| Documents affecting law enforcement and public safety | 0 | 0 |
| Transport safety | 0 | 0 |
| Adoption | 0 | 0 |
| Care and protection of children | 0 | 0 |
| Ministerial code of conduct | 0 | 0 |
| Aboriginal and environmental heritage | 0 | 0 |
| Total | 0 | 0 |

| Public interest considerations against disclosure listed in section 14 | Number | % of Total |
|--|-----------|------------|
| Responsible and effective government | 0 | 0 |
| Law enforcement and security | 0 | 0 |
| Individual rights, judicial processes and natural justice | 10 | 83 |
| Business interests of agencies and other persons | 2 | 17 |
| Environment, culture, economy and general matters | 0 | 0 |
| Secrecy provisions | 0 | 0 |
| Exempt documents under Interstate Freedom of Information legislation | 0 | 0 |
| Total | 12 | |

| Timeliness | Number | % of total |
|--|-----------|------------|
| Decided within the statutory timeframe (20 days plus any extensions) | 39 | 95 |
| Decided after 35 days (by agreement with applicant) | 1 | 2 |
| Not decided within time (deemed refusal) | 1 | 2 |
| Total | 41 | |

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| Number of applications reviewed under Part 5 of the Act by type of review and outcome | Decision varied | Decision upheld | Total | % of total |
|---|-----------------|-----------------|----------|------------|
| Internal review | 0 | 0 | 0 | 0 |
| Review by Information Commissioner | 0 | 0 | 0 | 0 |
| Internal review following recommendation under section 93 | 0 | 0 | 0 | 0 |
| Review by NCAT | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |

| Applications transferred to other agencies | Number of applications transferred |
|--|------------------------------------|
| Agency initiated transfers | 0 |
| Applicant initiated transfers | 0 |
| Total | 0 |

26. Public Interest Disclosures

Information included on public interest disclosure activity. Public Interest Disclosures Act 1994, section 31 Public Interest Disclosures Regulation 2011, clause 4

To comply with *Public Interest Disclosure Act 1994*, Section 31 and Public Interest Regulation, Clause 4, the following information is provided for the period 1 July 2021 to 30 June 2022:

| | |
|---|----------------|
| Number of public officials who have made a public interest disclosure to Inner West Council | 0 |
| Number of public interest disclosures received by Inner West Council | 0 |
| Report received in relation to type of wrongdoing: | Not applicable |
| Number of public interest disclosures finalised by Inner West Council | 2 |

Inner West Council has an *Internal Reporting - Public Interest Disclosures Policy* in place and the General Manager has ensured actions have been undertaken to advise staff of the contents of the Policy and the protections available under the *Public Interest Disclosure Act*.

27. The Internal Ombudsman Shared Service

The Internal Ombudsman Shared Service (IOSS), shared between City of Parramatta, Cumberland City and Inner West Councils, is an 'independent ear' for the community, Councillors, Council staff and Council stakeholders. It undertakes the investigation of complaints and assist Councils with prevention and education activities.

The IOSS assists member Councils to:

- promote a high standard of ethical conduct and decision making
- improve administrative conduct and procedures
- identify areas for improvement in the delivery of services to their communities
- ensure they are acting fairly, with integrity and in their communities' best interest;
- deal effectively with complaints
- work to improve their complaint handling systems, and
- strive for a corruption-free organisation.

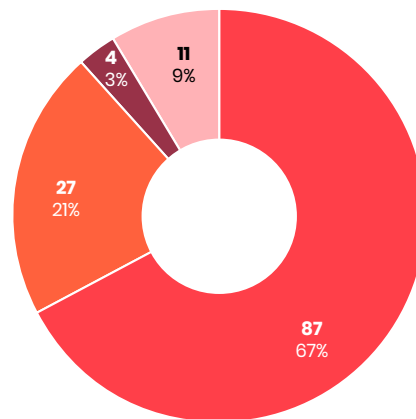
IOSS operations are underpinned by the principles of procedural fairness, accountability and transparency.

Over the last 12 months, the volume of complaints and advice requests received for Inner West Council has remained generally steady. In conjunction with complaints management, the IOSS has focused on the development and delivery of bespoke training to support areas of Council which have been subject to investigation and recommendations. Therefore, there has been an increase in the volume of education and training activities delivered to Council compared to the previous year.

The IOSS has been working Council's Service Transformation & Customer Experience team to assist with Council's review of its complaint handling processes and focus on customer service as part of Council's newly formed Customer Service Review Sub-Committee. This piece of work will continue in the 2022-23 financial year.

The IOSS will work on an engagement strategy to increase awareness and engagement with more sections of the community.

Activities of the Internal Ombudsman Shared Service for Inner West Council from 1 July 2021 to 30 June 2022 are shown in the graph below.



Total activities = 129

- Education: Training and Education Programs
- Investigation: Complaints
- Prevention: Advice and Projects
- Prevention: Policy Review and Development

Further information about the IOSS, including its activities, can be found at: <https://www.innerwest.nsw.gov.au/about/the-council/internal-ombudsman>

IWCO236-T/2022

INNER WEST

innerwest.nsw.gov.au

Item No: C1122(2) Item 2
Subject: ACQUISITION OF INVESTMENT PROPERTY
Prepared By: Scott Mullen - Strategic Investments and Property Manager
Authorised By: Kelly Loveridge - Director Corporate

RECOMMENDATION

That Council adopt the recommendations contained in the Confidential Attachment 1.

DISCUSSION

Council will move into closed session to deal with the Acquisition of Investment Property, for information which is classified as confidential under section 10A(2)(d)(c) and (Section 10A(2)(d)(ii) of the Local Government Act 1993. The matter is deemed confidential, as the matter is commercial information of a confidential nature that would, if disclosed, confer a commercial advantage on a person with whom the council is conducting (or proposes to conduct) business and if disclosed confer a commercial advantage on a competitor of the council.

Pursuant to section 10A(2), 10(2) and 10A(3) of the Local Government Act 1993, the media and public will be excluded from the meeting on the basis that the business to be considered is classified as confidential under section 10A(2)(d)(c) and (Section 10A(2)(d)(ii) of the Local Government Act 1993.

ATTACHMENTS

1. Confidential Report - Acquisition of Investment Property - *Confidential*
This attachment is confidential in accordance to information (Section 10A(2)(c) of the Local Government Act 1993) that would, if disclosed, confer a commercial advantage on a person with whom the council is conducting (or proposes to conduct) business; AND commercial information of a confidential nature (Section 10A(2)(d)(ii) of the Local Government Act 1993) that would, if disclosed confer a commercial advantage on a competitor of the council.
2. EY Due Diligence Report dated 22 November 2022 - *Confidential*
This attachment is confidential in accordance to information (Section 10A(2)(c) of the Local Government Act 1993) that would, if disclosed, confer a commercial advantage on a person with whom the council is conducting (or proposes to conduct) business; AND commercial information of a confidential nature (Section 10A(2)(d)(ii) of the Local Government Act 1993) that would, if disclosed confer a commercial advantage on a competitor of the council.
3. CBRE Technical Due Diligence Report dated 22 November 2022 - *Confidential*
This attachment is confidential in accordance to information (Section 10A(2)(c) of the Local Government Act 1993) that would, if disclosed, confer a commercial advantage on a person with whom the council is conducting (or proposes to conduct) business; AND commercial information of a confidential nature (Section 10A(2)(d)(ii) of the Local Government Act 1993) that would, if disclosed confer a commercial advantage on a competitor of the council.
4. CBRE Capital Expenditure Forecast dated 22 November 2022 - *Confidential*
This attachment is confidential in accordance to information (Section 10A(2)(c) of

the Local Government Act 1993) that would, if disclosed, confer a commercial advantage on a person with whom the council is conducting (or proposes to conduct) business; AND commercial information of a confidential nature (Section 10A(2)(d)(ii) of the Local Government Act 1993) that would, if disclosed confer a commercial advantage on a competitor of the council.